

### Provider Activity

Monthly Trend	Measure	Actual	1 Yr Ago	Variance %
	Unique Clients	1,342	1,316	2%
	Admits	868	808	7%
	Discharges	910	813	12% ▲
	Service Hours	4,697	6,131	-23% ▼
	Bed Days	28,973	23,516	23% ▲

▲ > 10% Over 1 Yr Ago    ▼ > 10% Under 1Yr Ago

### Consumer Satisfaction Survey

(Based on 2,037 FY18 Surveys)

Question Domain	Satisfied % vs Goal%	Satisfied %	Goal %	State Avg
✓ Overall		97%	80%	91%
✓ Quality and Appropriateness		97%	80%	93%
✓ Participation in Treatment		97%	80%	92%
✓ General Satisfaction		97%	80%	92%
✓ Respect		95%	80%	91%
✓ Outcome		92%	80%	83%
✓ Access		91%	80%	88%
✓ Recovery		86%	80%	79%

■ Satisfied %    |    Goal %     0-80%     80-100%    ✓ Goal Met    ● Under Goal

### Clients by Level of Care

Program Type	Level of Care Type	#	%
<b>Addiction</b>	Outpatient	779	53.8%
	Residential Services	481	33.2%
	Employment Services	147	10.1%
<b>Mental Health</b>	Employment Services	41	2.8%
	Case Management	1	0.1%

### Client Demographics

Age	#	%	State Avg
18-25	122	9%	12%
26-34	395	29%	24%
35-44	386	29%	21%
45-54	275	21%	20%
55-64	145	11%	17%
65+	18	1%	6%

Gender	#	%	State Avg
Male	793	59%	60%
Female	548	41%	40%
Transgender			0%

Ethnicity	#	%	State Avg
Non-Hispanic	1,086	81%	71%
Hisp-Puerto Rican	187	14%	13%
Hispanic-Other	57	4%	7%
Unknown	8	1%	9%
Hispanic-Cuban	2	0%	0%
Hispanic-Mexican	2	0%	1%

Race	#	%	State Avg
White/Caucasian	779	58%	63%
Black/African American	303	23%	16%
Other	242	18%	14%
Am. Indian/Native Alaskan	6	0%	1%
Unknown	4	0%	5%
Asian	3	0%	1%
Multiple Races	3	0%	1%
Hawaiian/Other Pacific Islander	2	0%	0%

■ Unique Clients    |    State Avg    ▲ > 10% Over State Avg    ▼ > 10% Under State Avg

# 1 Long Wharf-Voc Rehab 780270

APT Foundation Inc

Addiction - Employment Services - Employment Services

Connecticut Dept of Mental Health and Addiction Services

Program Quality Dashboard

Reporting Period: July 2018 - March 2019 (Data as of Jun 21, 2019)

## Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	147	103	43% ▲
Admits	109	59	85% ▲
Discharges	99	52	90% ▲
Service Hours	791	881	-10%

## Recovery

National Recovery Measures (NOMS)		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
●	Employed		49	32%	35%	29%	-3%

## Service Utilization

National Recovery Measures (NOMS)		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓	Clients Receiving Services		52	98%	90%	80%	8%

## Data Submission Quality

Data Entry		Actual	State Avg
✓	Valid NOMS Data		96%

On-Time Periodic		Actual	State Avg
✓	6 Month Updates		37%

## Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	% Months Submitted
Admissions	■	■	■	■	■	■	■	■	■	100%
Discharges	■	■	■	■	■	■	■	■	■	100%
Services	■	■	■	■	■	■	■	■	■	100%

■ 1 or more Records Submitted to DMHAS

▲ > 10% Over    ▼ < 10% Under

■ Actual    | Goal    ✓ Goal Met    ● Below Goal

\* State Avg based on 11 Active Employment Services Programs

### Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	51	39	31% ▲
Admits	41	33	24% ▲
Discharges	42	29	45% ▲
Bed Days	3,245	3,365	-4%

### Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	100%	95%
Valid TEDS Data	100%	100%
<b>On-Time Periodic</b>		
6 Month Updates	Actual	State Avg
6 Month Updates	0%	3%
<b>Cooccurring</b>		
MH Screen Complete	Actual	State Avg
MH Screen Complete	85%	96%
SA Screen Complete	Actual	State Avg
SA Screen Complete	85%	96%
<b>Diagnosis</b>		
Valid Axis I Diagnosis	Actual	State Avg
Valid Axis I Diagnosis	100%	100%
Valid Axis V GAF Score	Actual	State Avg
Valid Axis V GAF Score	100%	99%

### Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		28	67%	70%	75%	-3%
No Re-admit within 30 Days of Discharge		36	86%	85%	93%	1%
Follow-up within 30 Days of Discharge		25	89%	90%	68%	-1%

### Recovery

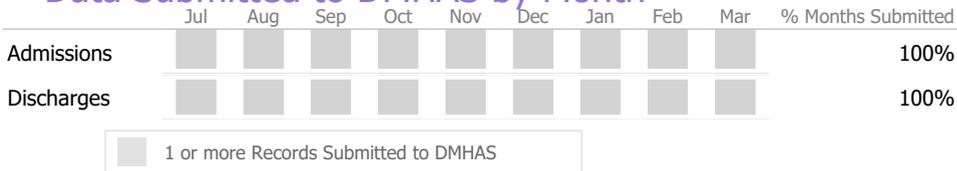
National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Abstinence/Reduced Drug Use		37	67%	70%	80%	-3%
Improved/Maintained Axis V GAF Score		42	98%	95%	78%	3%

### Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
Avg Utilization Rate		15	118 days	0.2	79%	90%	103%	-11% ▼

Legend: < 90% (light blue), 90-110% (grey), > 110% (red)

### Data Submitted to DMHAS by Month



▲ > 10% Over    ▼ < 10% Under

Actual    | Goal    Goal Met    Below Goal

\* State Avg based on 28 Active Intermediate/Long Term Res.Tx 3.5 Programs

### Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	10	8	25% ▲
Admits	9	6	50% ▲
Discharges	8	7	14% ▲
Bed Days	770	677	14% ▲

### Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	100%	95%
Valid TEDS Data	100%	100%
<b>On-Time Periodic</b>		
6 Month Updates	N/A	3%
<b>Cooccurring</b>		
MH Screen Complete	89%	96%
SA Screen Complete	89%	96%
<b>Diagnosis</b>		
Valid Axis I Diagnosis	100%	100%
Valid Axis V GAF Score	100%	99%

### Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully		6	75%	70%	75%	5%
✓ No Re-admit within 30 Days of Discharge		8	100%	85%	93%	15% ▲
✓ Follow-up within 30 Days of Discharge		6	100%	90%	68%	10%

### Recovery

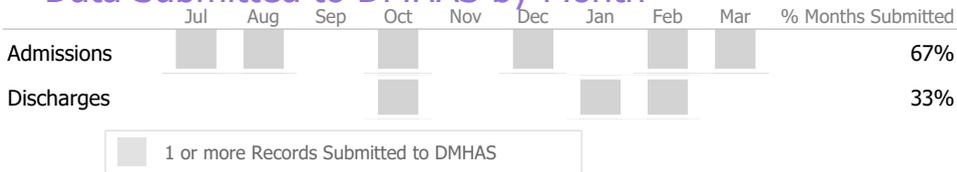
National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Abstinence/Reduced Drug Use		9	90%	70%	80%	20% ▲
✓ Improved/Maintained Axis V GAF Score		8	100%	95%	78%	5%

### Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
✓ Avg Utilization Rate		3	104 days	0.2	94%	90%	103%	4%

Legend: < 90% (light blue), 90-110% (grey), > 110% (red)

### Data Submitted to DMHAS by Month



▲ > 10% Over    ▼ < 10% Under

Actual | Goal    ✓ Goal Met    ● Below Goal

\* State Avg based on 28 Active Intermediate/Long Term Res.Tx 3.5 Programs

### Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	191	151	26% ▲
Admits	158	138	14% ▲
Discharges	157	118	33% ▲
Bed Days	10,624	8,818	20% ▲

### Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	100%	95%
Valid TEDS Data	100%	100%

On-Time Periodic	Actual	State Avg
6 Month Updates	0%	3%

Cooccurring	Actual	State Avg
MH Screen Complete	91%	96%
SA Screen Complete	91%	96%

Diagnosis	Actual	State Avg
Valid Axis I Diagnosis	100%	100%
Valid Axis V GAF Score	100%	99%

### Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully		121	77%	70%	75%	7%
✓ No Re-admit within 30 Days of Discharge		144	92%	85%	93%	7%
● Follow-up within 30 Days of Discharge		94	78%	90%	68%	-12% ▼

### Recovery

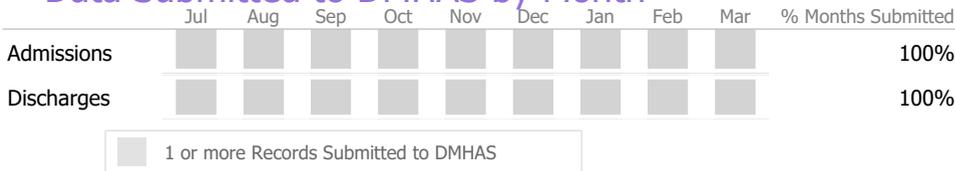
National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Abstinence/Reduced Drug Use		149	76%	70%	80%	6%
✓ Improved/Maintained Axis V GAF Score		156	98%	95%	78%	3%

### Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
✓ Avg Utilization Rate		41	93 days	0.2	95%	90%	103%	5%

Legend: < 90% (light blue), 90-110% (grey), > 110% (red)

### Data Submitted to DMHAS by Month



▲ > 10% Over    ▼ < 10% Under

█ Actual    | Goal    ✓ Goal Met    ● Below Goal

\* State Avg based on 28 Active Intermediate/Long Term Res.Tx 3.5 Programs

### Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	231	189	22% ▲
Admits	180	173	4%
Discharges	185	147	26% ▲
Bed Days	14,334	10,656	35% ▲

### Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	100%	95%
Valid TEDS Data	100%	100%

On-Time Periodic	Actual	State Avg
6 Month Updates	0%	3%

Cooccurring	Actual	State Avg
MH Screen Complete	94%	96%
SA Screen Complete	94%	96%

Diagnosis	Actual	State Avg
Valid Axis I Diagnosis	100%	100%
Valid Axis V GAF Score	100%	99%

### Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully		160	86%	70%	75%	16% ▲
✓ No Re-admit within 30 Days of Discharge		179	97%	85%	93%	12% ▲
○ Follow-up within 30 Days of Discharge		105	66%	90%	68%	-24% ▼

### Recovery

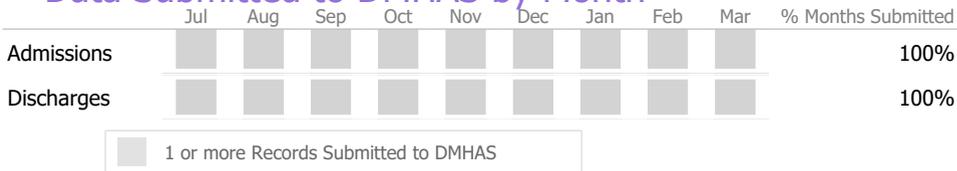
National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Abstinence/Reduced Drug Use		198	85%	70%	80%	15% ▲
✓ Improved/Maintained Axis V GAF Score		185	96%	95%	78%	1% ▲

### Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
✓ Avg Utilization Rate		49	113 days	0.1	107%	90%	103%	17% ▲

Legend: ■ < 90%    ■ 90-110%    ■ >110%

### Data Submitted to DMHAS by Month



▲ > 10% Over    ▼ < 10% Under

■ Actual    | Goal    ✓ Goal Met    ○ Below Goal

\* State Avg based on 28 Active Intermediate/Long Term Res.Tx 3.5 Programs

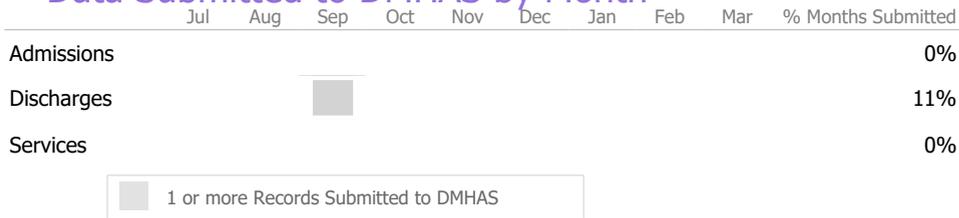
### Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	1	1	0%
Admits	-	-	
Discharges	1	-	
Service Hours	-	-	

### Service Engagement



### Data Submitted to DMHAS by Month



▲ > 10% Over    ▼ < 10% Under

■ Actual    |    Goal    ✓ Goal Met    ● Below Goal

\* State Avg based on 42 Active Outreach & Engagement Programs

### Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	18	17	6%
Admits	8	7	14% ▲
Discharges	8	7	14% ▲
Service Hours	141	164	-14% ▼

### Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Employed		8	44%	35%	42%	9%

### Service Utilization

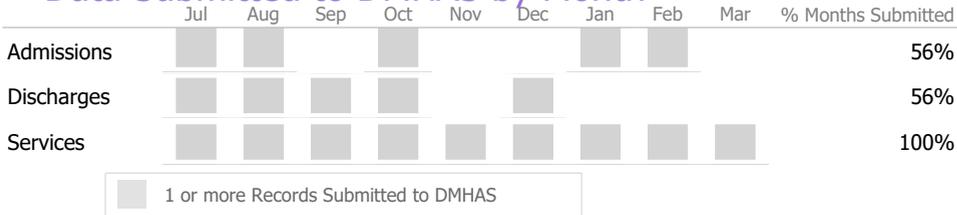
National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services		10	100%	90%	97%	10%

### Data Submission Quality

Data Entry	Actual	State Avg
✓ Valid NOMS Data		97%

On-Time Periodic	Actual	State Avg
✓ 6 Month Updates		88%

### Data Submitted to DMHAS by Month



▲ > 10% Over    ▼ < 10% Under

Actual | Goal    ✓ Goal Met    ● Below Goal

\* State Avg based on 43 Active Employment Services Programs

### Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	0	1	▼
Admits	-	1	-100% ▼
Discharges	-	1	-100% ▼
Service Hours	-	-	

### Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	% Months Submitted
Admissions										0%
Discharges										0%

1 or more Records Submitted to DMHAS

▲ > 10% Over    ▼ < 10% Under

■ Actual    | Goal    ✓ Goal Met    ● Below Goal

\* State Avg based on 0 Active Integrated Primary Care Programs

### Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	779	850	-8%
Admits	347	350	-1%
Discharges	393	385	2%
Service Hours	3,522	4,880	-28% ▼

### Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	99%	92%
Valid TEDS Data	95%	88%
<b>On-Time Periodic</b>		
6 Month Updates	84%	25%
<b>Cooccurring</b>		
MH Screen Complete	97%	95%
SA Screen Complete	97%	99%
<b>Diagnosis</b>		
Valid Axis I Diagnosis	100%	99%
Valid Axis V GAF Score	100%	97%

### Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		169	43%	50%	54%	-7%

### Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Not Arrested		841	99%	75%	83%	24% ▲
Abstinence/Reduced Drug Use		555	65%	55%	51%	10%
Stable Living Situation		804	95%	95%	81%	0%
Employed		352	42%	50%	41%	-8%
Self Help		252	30%	60%	31%	-30% ▼
Improved/Maintained Axis V GAF Score		387	55%	75%	57%	-20% ▼

### Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services		374	82%	90%	60%	-8%

### Service Engagement

Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
2 or more Services within 30 days		113	35%	75%	65%	-40% ▼

### Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	% Months Submitted
Admissions	■	■	■	■	■	■	■	■	■	100%
Discharges	■	■	■	■	■	■	■	■	■	100%
Services	■	■	■	■	■	■	■	■	■	100%

■ 1 or more Records Submitted to DMHAS

▲ > 10% Over    ▼ < 10% Under

■ Actual    | Goal    ✓ Goal Met    ● Below Goal

\* State Avg based on 113 Active Standard Outpatient Programs

### Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	145		
Admits	115	74	55% ▲
Discharges	118	74	59% ▲
Service Hours	-	-	

### Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	N/A	99%
Valid TEDS Data	99%	99%
<b>On-Time Periodic</b>		
6 Month Updates	Actual	State Avg
6 Month Updates	N/A	51%
<b>Cooccurring</b>		
MH Screen Complete	Actual	State Avg
MH Screen Complete	N/A	97%
SA Screen Complete	Actual	State Avg
SA Screen Complete	N/A	97%
<b>Diagnosis</b>		
Valid Axis I Diagnosis	Actual	State Avg
Valid Axis I Diagnosis	0%	99%
Valid Axis V GAF Score	Actual	State Avg
Valid Axis V GAF Score	0%	99%

### Discharge Outcomes

Treatment Completed Successfully	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		N/A	N/A	50%	47%	N/A

### Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Abstinence/Reduced Drug Use		N/A	N/A	50%	68%	-50% ▼
Employed		N/A	N/A	40%	43%	-40% ▼
Improved/Maintained Axis V GAF Score		N/A	N/A	75%	77%	-75% ▼
Not Arrested		N/A	N/A	75%	89%	-75% ▼
Self Help		N/A	N/A	60%	46%	-60% ▼
Stable Living Situation		N/A	N/A	90%	89%	-90% ▼

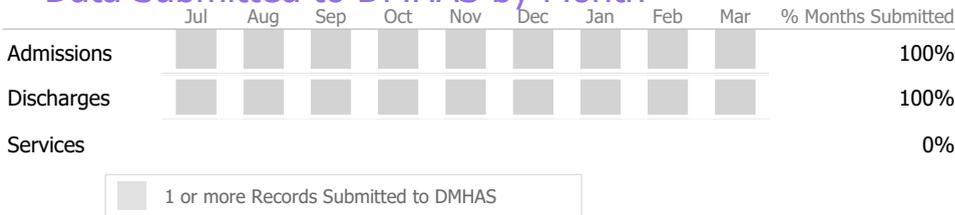
### Service Utilization

Clients Receiving Services	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services		N/A	N/A	90%	84%	N/A ▼

### Service Engagement

Medication Assisted Treatment	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Length of Stay over 1 Year		0	0%	50%	0%	-50% ▼

### Data Submitted to DMHAS by Month



▲ > 10% Over    ▼ < 10% Under

█ Actual    | Goal    ✓ Goal Met    ● Below Goal

\* State Avg based on 35 Active Methadone Maintenance Programs

### Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	23	14	64% ▲
Admits	14	7	100% ▲
Discharges	15	7	114% ▲
Service Hours	242	205	18% ▲

### Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Employed		13	57%	35%	42%	22% ▲

### Service Utilization

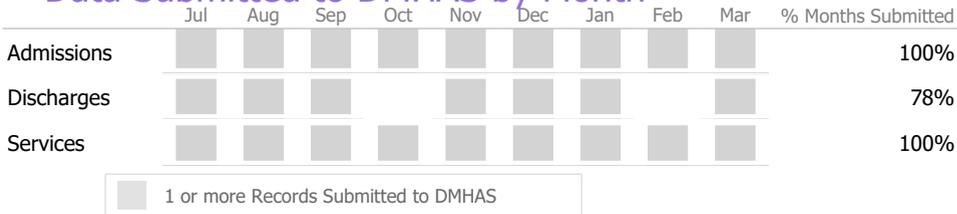
National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services		8	100%	90%	97%	10%

### Data Submission Quality

Data Entry	Actual	State Avg
✓ Valid NOMS Data		97%

On-Time Periodic	Actual	State Avg
✓ 6 Month Updates		88%

### Data Submitted to DMHAS by Month



▲ > 10% Over    ▼ < 10% Under

Actual    | Goal    Goal Met    Below Goal

\* State Avg based on 43 Active Employment Services Programs

### Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	0		
Admits	-	-	
Discharges	-	-	

Valid TEDS Data  N/A NaN

Cooccurring	Actual	State Avg
MH Screen Complete	 N/A	94%
SA Screen Complete	 N/A	93%

### Data Submitted to DMHAS by Month

Jul Aug Sep Oct Nov Dec Jan Feb Mar % Months Submitted

Admissions 0%

Discharges 0%

 1 or more Records Submitted to DMHAS

 > 10% Over  < 10% Under

 Actual  Goal  Goal Met  Below Goal

\* State Avg based on 5 Active Peer Based Mentoring Programs

## Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	0		
Admits	-	-	
Discharges	-	-	

Valid TEDS Data  N/A NaN

Cooccurring	Actual	State Avg
MH Screen Complete	 N/A	94%
SA Screen Complete	 N/A	93%

## Data Submitted to DMHAS by Month

Jul Aug Sep Oct Nov Dec Jan Feb Mar % Months Submitted

Admissions 0%

Discharges 0%

 1 or more Records Submitted to DMHAS

 > 10% Over  < 10% Under

 Actual  Goal  Goal Met  Below Goal

\* State Avg based on 5 Active Peer Based Mentoring Programs