

Provider Activity

Monthly Trend	Measure	Actual	1 Yr Ago	Variance %	
	Unique Clients	365	421	-13%	▼
	Admits		41	-100%	▼
	Discharges	4	42	-90%	▼
	Service Hours		726	-100%	▼

▲ > 10% Over 1 Yr Ago ▼ > 10% Under 1Yr Ago

Clients by Level of Care

Program Type	Level of Care Type	#	%
Mental Health	Outpatient	365	100.0%

Consumer Satisfaction Survey

(Based on 76 FY18 Surveys)

Question Domain	Satisfied % vs Goal%	Satisfied %	Goal %	State Avg
✓ Access		95%	80%	88%
✓ Quality and Appropriateness		95%	80%	93%
✓ Participation in Treatment		93%	80%	92%
✓ General Satisfaction		93%	80%	92%
✓ Respect		93%	80%	91%
✓ Overall		92%	80%	91%
✓ Outcome		82%	80%	83%
● Recovery		76%	80%	79%

Satisfied % | Goal % 0-80% 80-100% Goal Met Under Goal

Client Demographics

Age	#	%	State Avg
18-25	7	2%	12%
26-34	22	6%	24%
35-44	39	11%	21%
45-54	82	22%	20%
55-64	106	29%	17%
65+	109	30%	6%

Gender	#	%	State Avg
Female	240	66%	40%
Male	125	34%	60%
Transgender			0%

Ethnicity	#	%	State Avg
Non-Hispanic	344	94%	71%
Hispanic-Other	21	6%	7%
Hispanic-Cuban			0%
Hispanic-Mexican			1%
Hisp-Puerto Rican			13%
Unknown			9%

Race	#	%	State Avg
White/Caucasian	313	86%	63%
Other	27	7%	14%
Black/African American	22	6%	16%
Am. Indian/Native Alaskan	2	1%	1%
Asian	1	0%	1%
Multiple Races			1%
Hawaiian/Other Pacific Islander			0%
Unknown			5%

Unique Clients | State Avg > 10% Over State Avg > 10% Under State Avg

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	365	421	-13% ▼
Admits	-	41	-100% ▼
Discharges	4	24	-83% ▼
Service Hours	-	723	-100% ▼

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	70%	96%
On-Time Periodic	Actual	State Avg
6 Month Updates	0%	63%
Cooccurring	Actual	State Avg
MH Screen Complete	0%	92%
SA Screen Complete	0%	92%
Diagnosis	Actual	State Avg
✓ Valid Axis I Diagnosis	100%	97%
✓ Valid Axis V GAF Score	96%	91%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Treatment Completed Successfully		0	0%	50%	52%	-50% ▼

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Employed		14	4%	30%	25%	-26% ▼
● Social Support		52	14%	60%	67%	-46% ▼
● Improved/Maintained Axis V GAF Score		27	7%	75%	51%	-68% ▼
● Stable Living Situation		54	15%	95%	85%	-80% ▼

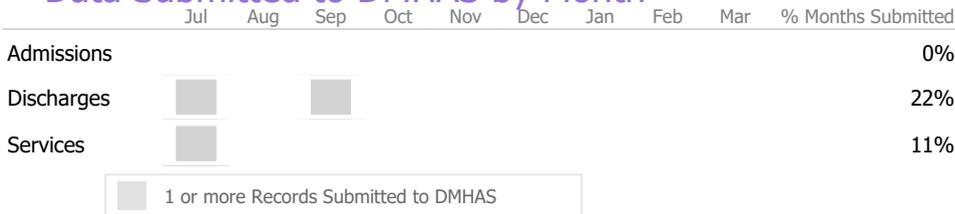
Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Clients Receiving Services		0	0%	90%	86%	N/A ▼

Service Engagement

Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● 2 or more Services within 30 days		0	0%	75%	69%	-75% ▼

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

■ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 94 Active Standard Outpatient Programs