

Provider Activity

Monthly Trend	Measure	Actual	1 Yr Ago	Variance %
	Unique Clients	1,464	1,421	3%
	Admits	882	885	0%
	Discharges	889	774	15% ▲
	Service Hours	2,382	2,802	-15% ▼

▲ > 10% Over 1 Yr Ago ▼ > 10% Under 1Yr Ago

Clients by Level of Care

Program Type	Level of Care Type	#	%
Forensic SA			
	Forensics Community-based	839	55.4%
Addiction			
	Case Management	424	28.0%
	Outpatient	227	15.0%
Mental Health			
	Case Management	24	1.6%

Consumer Satisfaction Survey

(Based on 140 FY18 Surveys)

Question Domain	Satisfied % vs Goal%	Satisfied %	Goal %	State Avg
✓ Participation in Treatment		92%	80%	92%
✓ Quality and Appropriateness		83%	80%	93%
✓ General Satisfaction		82%	80%	92%
✓ Overall		81%	80%	91%
✓ Respect		80%	80%	91%
● Access		74%	80%	88%
● Outcome		72%	80%	83%
● Recovery		72%	80%	79%

■ Satisfied % | Goal % ■ 0-80% ■ 80-100% Goal Met ● Under Goal

Client Demographics

Age	#	%	State Avg	Gender	#	%	State Avg
18-25	276	19%	12%	Male	918	63%	60%
26-34	407	28%	24%	Female	546	37%	40%
35-44	327	22%	21%	Transgender			0%
45-54	247	17%	20%				
55-64	160	11%	17%				
65+	47	3%	6%				
Ethnicity	#	%	State Avg	Race	#	%	State Avg
Non-Hispanic	539	37%	▼ 71%	Other	528	36%	▲ 14%
Hisp-Puerto Rican	515	35%	▲ 13%	Black/African American	417	28%	▲ 16%
Hispanic-Other	253	17%	7%	White/Caucasian	413	28%	▼ 63%
Unknown	109	7%	9%	Unknown	87	6%	5%
Hispanic-Mexican	40	3%	1%	Asian	17	1%	1%
Hispanic-Cuban	8	1%	0%	Am. Indian/Native Alaskan	1	0%	1%
				Hawaiian/Other Pacific Islander	1	0%	0%
				Multiple Races			1%

■ Unique Clients | State Avg ▲ > 10% Over State Avg ▼ > 10% Under State Avg

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	14	14	0%
Admits	-	-	
Discharges	-	-	
Service Hours	154	180	-14% ▼

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Stable Living Situation		14	100%	85%	92%	15% ▲

Service Utilization

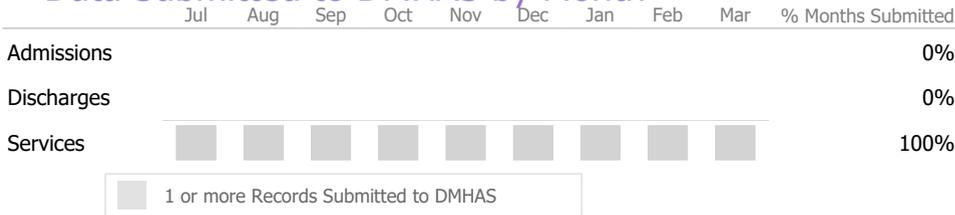
National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services		14	100%	90%	95%	10%

Data Submission Quality

Data Entry	Actual	State Avg
✓ Valid NOMS Data		99%

On-Time Periodic	Actual	State Avg
6 Month Updates		79%

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

■ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 66 Active Supportive Housing – Development Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	227	304	-25% ▼
Admits	153	180	-15% ▼
Discharges	129	228	-43% ▼
Service Hours	1,267	2,043	-38% ▼

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	88%	92%
Valid TEDS Data	89%	88%
On-Time Periodic		
6 Month Updates	97%	25%
Cooccurring		
MH Screen Complete	97%	95%
SA Screen Complete	97%	99%
Diagnosis		
Valid Axis I Diagnosis	100%	99%
Valid Axis V GAF Score	98%	97%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		28	22%	50%	54%	-28% ▼

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Not Arrested		166	70%	75%	83%	-5%
Stable Living Situation		206	87%	95%	81%	-8%
Abstinence/Reduced Drug Use		106	45%	55%	51%	-10% ▼
Improved/Maintained Axis V GAF Score		141	88%	75%	57%	13% ▲
Employed		73	31%	50%	41%	-19% ▼
Self Help		16	7%	60%	31%	-53% ▼

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services		106	98%	90%	60%	8%

Service Engagement

Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
2 or more Services within 30 days		118	79%	75%	65%	4%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	% Months Submitted
Admissions	█	█	█	█	█	█	█	█	█	100%
Discharges	█	█	█	█	█	█	█	█	█	100%
Services	█	█	█	█	█	█	█	█	█	100%

█ 1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

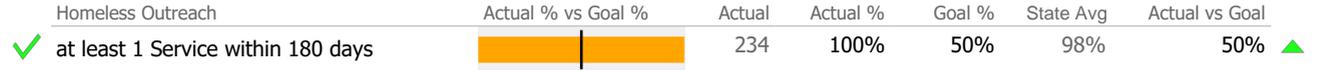
█ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 113 Active Standard Outpatient Programs

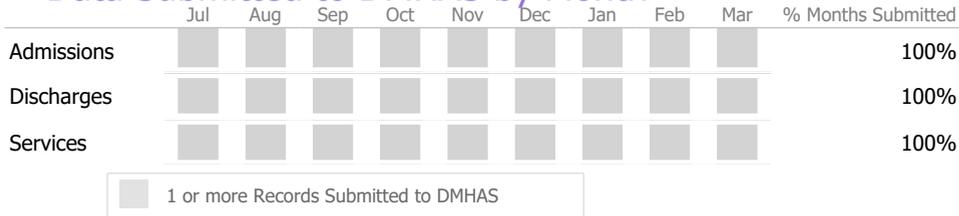
Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	424	247	72% ▲
Admits	234	191	23% ▲
Discharges	170	75	127% ▲
Service Hours	814	381	114% ▲

Service Engagement



Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

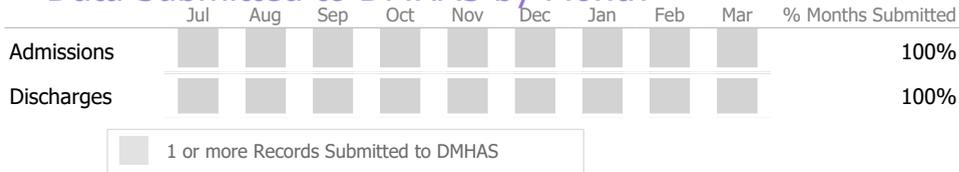
■ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 12 Active Outreach & Engagement Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	839	886	-5%
Admits	494	514	-4%
Discharges	590	471	25% ▲

Data Submitted to DMHAS by Month



* State Avg based on 15 Active Pre-trial Intervention Programs Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	10	10	0%
Admits	1	-	
Discharges	-	-	
Service Hours	147	200	-26% ▼

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Stable Living Situation		9	90%	85%	92%	5%

Service Utilization

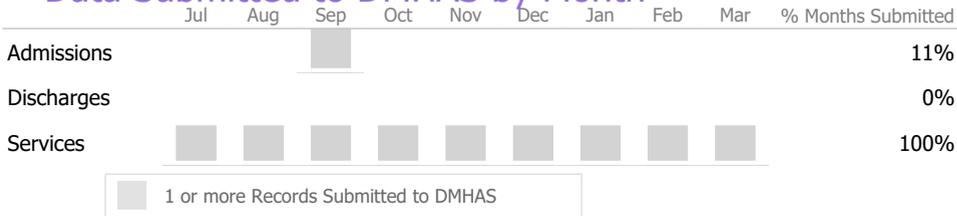
National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services		10	100%	90%	95%	10%

Data Submission Quality

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Data Submitted to DMHAS by Month



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