

Provider Activity

Monthly Trend	Measure	Actual	1 Yr Ago	Variance %
	Unique Clients	65	376	-83% ▼
	Admits	66	489	-87% ▼
	Discharges	60	493	-88% ▼
	Service Hours		-	

▲ > 10% Over 1 Yr Ago ▼ > 10% Under 1Yr Ago

Clients by Level of Care

Program Type	Level of Care Type	#	%
Mental Health	Crisis Services	46	70.8%
	IOP	19	29.2%

Consumer Satisfaction Survey

(Based on 5 FY18 Surveys)

Question Domain	Satisfied % vs Goal%	Satisfied %	Goal %	State Avg
✓ Participation in Treatment		100%	80%	92%
✓ General Satisfaction		100%	80%	92%
✓ Respect		100%	80%	91%
✓ Quality and Appropriateness		80%	80%	93%
✓ Overall		80%	80%	91%
✓ Access		80%	80%	88%
● Outcome		60%	80%	83%
● Recovery		20%	80%	79%

Satisfied % | Goal % | 0-80% | 80-100% | Goal Met | Under Goal

Client Demographics

Age	#	%	State Avg
18-25	10	16%	12%
26-34	16	25%	24%
35-44	2	3% ▼	21%
45-54	15	24%	20%
55-64	13	21%	17%
65+	7	11%	6%

Gender	#	%	State Avg
Male	37	57%	60%
Female	28	43%	40%
Transgender			0%

Ethnicity	#	%	State Avg
Non-Hispanic	54	83% ▲	71%
Hispanic-Other	6	9%	7%
Unknown	3	5%	9%
Hispanic-Mexican	1	2%	1%
Hisp-Puerto Rican	1	2% ▼	13%
Hispanic-Cuban			0%

Race	#	%	State Avg
White/Caucasian	53	82% ▲	63%
Black/African American	5	8%	16%
Other	5	8%	14%
Asian	2	3%	1%
Am. Indian/Native Alaskan			1%
Multiple Races			1%
Hawaiian/Other Pacific Islander			0%
Unknown			5%

Unique Clients | State Avg | ▲ > 10% Over State Avg | ▼ > 10% Under State Avg

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	19	24	-21% ▼
Admits	17	18	-6%
Discharges	13	17	-24% ▼
Service Hours	-	-	
Social Rehab/PHP/IOP Days	0	0	

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully		7	54%	50%	73%	4%
● Follow-up within 30 Days of Discharge		0	0%	90%	75%	-90% ▼

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Social Support		13	62%	60%	66%	2%
● Stable Living Situation		18	86%	95%	85%	-9%
✓ Improved/Maintained Axis V GAF Score		13	81%	75%	92%	6%
● Employed		2	10%	30%	34%	-20% ▼

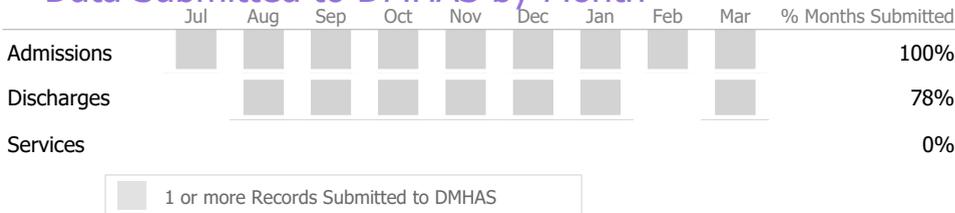
Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Clients Receiving Services		0	0%	90%	74%	N/A ▼

Data Submission Quality

Data Entry	Actual	State Avg
✓ Valid NOMS Data		95%
On-Time Periodic	Actual	State Avg
✓ 6 Month Updates		0%
Cooccurring	Actual	State Avg
MH Screen Complete		88%
SA Screen Complete		88%
Diagnosis	Actual	State Avg
✓ Valid Axis I Diagnosis		98%
✓ Valid Axis V GAF Score		95%

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

█ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 3 Active Standard IOP Programs

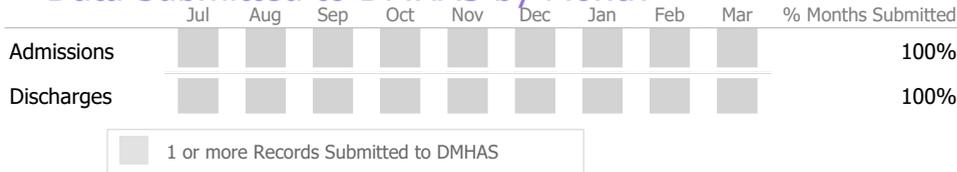
Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	46	355	-87% ▼
Admits	49	471	-90% ▼
Discharges	47	472	-90% ▼

Crisis

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Evaluation within 1.5 hours of Request		40	83%	75%	69%	8% ▼
✓ Community Location Evaluation		48	100%	80%	92%	20% ▲
● Follow-up Service within 48 hours		9	35%	90%	87%	-55% ▼

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

■ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 26 Active Mobile Crisis Team Programs