

Provider Activity

| Monthly Trend | Measure | Actual | 1 Yr Ago | Variance % |
|---------------|----------------|--------|----------|------------|
| | Unique Clients | 94 | 105 | -10% |
| | Admits | 56 | 92 | -39% ▼ |
| | Discharges | 70 | 73 | -4% |
| | Service Hours | | - | |

▲ > 10% Over 1 Yr Ago ▼ > 10% Under 1Yr Ago

Clients by Level of Care

| Program Type | Level of Care Type | # | % |
|------------------|--------------------|----|--------|
| Addiction | Outpatient | 94 | 100.0% |

Consumer Satisfaction Survey

(Based on 92 FY18 Surveys)

| Question Domain | Satisfied % vs Goal% | Satisfied % | Goal % | State Avg |
|-------------------------------|----------------------|-------------|--------|-----------|
| ✓ Quality and Appropriateness | | 100% | 80% | 93% |
| ✓ General Satisfaction | | 100% | 80% | 92% |
| ✓ Overall | | 99% | 80% | 91% |
| ✓ Access | | 99% | 80% | 88% |
| ✓ Respect | | 97% | 80% | 91% |
| ✓ Participation in Treatment | | 95% | 80% | 92% |
| ✓ Outcome | | 93% | 80% | 83% |
| ✓ Recovery | | 91% | 80% | 79% |

Satisfied % | Goal % 0-80% 80-100% ✓ Goal Met ● Under Goal

Client Demographics

| Age | # | % | State Avg |
|-------|----|-------|-----------|
| 18-25 | 11 | 12% | 12% |
| 26-34 | 37 | 39% ▲ | 24% |
| 35-44 | 17 | 18% | 21% |
| 45-54 | 19 | 20% | 20% |
| 55-64 | 10 | 11% | 17% |
| 65+ | | | 6% |

| Gender | # | % | State Avg |
|-------------|----|-------|-----------|
| Male | 75 | 80% ▲ | 60% |
| Female | 19 | 20% ▼ | 40% |
| Transgender | | | 0% |

| Ethnicity | # | % | State Avg |
|-------------------|----|-----|-----------|
| Non-Hispanic | 69 | 73% | 71% |
| Hispanic-Other | 11 | 12% | 7% |
| Hisp-Puerto Rican | 7 | 7% | 13% |
| Unknown | 7 | 7% | 9% |
| Hispanic-Cuban | | | 0% |
| Hispanic-Mexican | | | 1% |

| Race | # | % | State Avg |
|---------------------------------|----|-----|-----------|
| White/Caucasian | 63 | 67% | 63% |
| Other | 19 | 20% | 14% |
| Black/African American | 11 | 12% | 16% |
| Unknown | 1 | 1% | 5% |
| Am. Indian/Native Alaskan | | | 1% |
| Asian | | | 1% |
| Multiple Races | | | 1% |
| Hawaiian/Other Pacific Islander | | | 0% |

Unique Clients | State Avg ▲ > 10% Over State Avg ▼ > 10% Under State Avg

Program Activity

| Measure | Actual | 1 Yr Ago | Variance % |
|----------------|--------|----------|------------|
| Unique Clients | 94 | 105 | -10% ▼ |
| Admits | 56 | 92 | -39% ▼ |
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| Service Hours | - | - | |

Data Submission Quality

| Data Entry | Actual | State Avg |
|-------------------------|--------|-----------|
| Valid NOMS Data | 97% | 92% |
| Valid TEDS Data | 96% | 88% |
| On-Time Periodic | | |
| 6 Month Updates | 43% | 25% |
| Cooccurring | | |
| MH Screen Complete | 96% | 95% |
| SA Screen Complete | 98% | 99% |
| Diagnosis | | |
| Valid Axis I Diagnosis | 100% | 99% |
| Valid Axis V GAF Score | 100% | 97% |

Discharge Outcomes

| | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|----------------------------------|--------------------|--------|----------|--------|-----------|----------------|
| Treatment Completed Successfully | | 29 | 41% | 50% | 54% | -9% |

Recovery

| National Recovery Measures (NOMS) | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|--------------------------------------|--------------------|--------|----------|--------|-----------|----------------|
| Not Arrested | | 86 | 88% | 75% | 83% | 13% ▲ |
| Stable Living Situation | | 92 | 94% | 95% | 81% | -1% |
| Improved/Maintained Axis V GAF Score | | 70 | 83% | 75% | 57% | 8% |
| Employed | | 41 | 42% | 50% | 41% | -8% |
| Self Help | | 49 | 50% | 60% | 31% | -10% |
| Abstinence/Reduced Drug Use | | 41 | 42% | 55% | 51% | -13% ▼ |

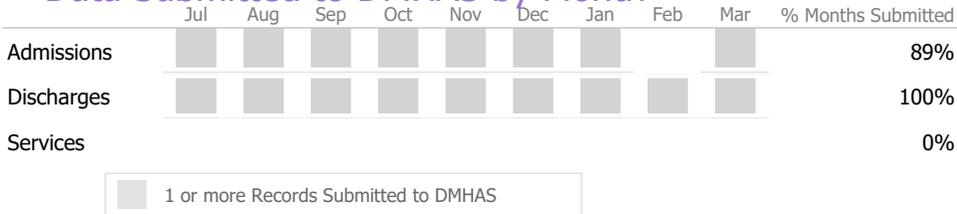
Service Utilization

| | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|----------------------------|--------------------|--------|----------|--------|-----------|----------------|
| Clients Receiving Services | | 0 | 0% | 90% | 60% | N/A ▼ |

Service Engagement

| Outpatient | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|-----------------------------------|--------------------|--------|----------|--------|-----------|----------------|
| 2 or more Services within 30 days | | 0 | 0% | 75% | 65% | -75% ▼ |

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

* State Avg based on 113 Active Standard Outpatient Programs