

Reporting Period: July 2018 - March 2019 (Data as of Jun 19, 2019)

Provider Activity

Monthly Trend	Measure	Actual	1 Yr Ago	Variance %
	Unique Clients	126	240	-48% ▼
	Admits	12	15	-20% ▼
	Discharges	12	124	-90% ▼
	Service Hours	2,519	7,716	-67% ▼

▲ > 10% Over 1 Yr Ago ▼ > 10% Under 1Yr Ago

Clients by Level of Care

Program Type	Level of Care Type	#	%
Mental Health	Case Management	126	100.0%

Consumer Satisfaction Survey (Based on 102 FY18 Surveys)

Question Domain	Satisfied % vs Goal%	Satisfied %	Goal %	State Avg
✓ Respect		93%	80%	91%
✓ Quality and Appropriateness		91%	80%	93%
✓ Participation in Treatment		90%	80%	92%
✓ Access		89%	80%	88%
✓ Overall		88%	80%	91%
✓ Outcome		87%	80%	83%
✓ General Satisfaction		85%	80%	92%
● Recovery		76%	80%	79%

Satisfied % | Goal % | 0-80% | 80-100% | ✓ Goal Met | ● Under Goal

Client Demographics

Age	#	%	State Avg
18-25	3	2%	12%
26-34	28	22%	24%
35-44	17	13%	21%
45-54	23	18%	20%
55-64	39	31% ▲	17%
65+	16	13%	6%

Gender	#	%	State Avg
Male	66	52%	60%
Female	60	48%	40%
Transgender			0%

Ethnicity	#	%	State Avg
Non-Hispanic	115	91% ▲	71%
Hispanic-Other	6	5%	7%
Hisp-Puerto Rican	5	4%	13%
Hispanic-Cuban			0%
Hispanic-Mexican			1%
Unknown			9%

Race	#	%	State Avg
White/Caucasian	86	68%	63%
Black/African American	30	24%	16%
Other	8	6%	14%
Asian	1	1%	1%
Unknown	1	1%	5%
Am. Indian/Native Alaskan			1%
Multiple Races			1%
Hawaiian/Other Pacific Islander			0%

Unique Clients | State Avg | ▲ > 10% Over State Avg | ▼ > 10% Under State Avg

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	51	79	-35% ▼
Admits	4	4	0%
Discharges	1	32	-97% ▼
Service Hours	1,134	2,929	-61% ▼

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	100%	94%
On-Time Periodic	Actual	State Avg
6 Month Updates	100%	69%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully		1	100%	50%	48%	50% ▲

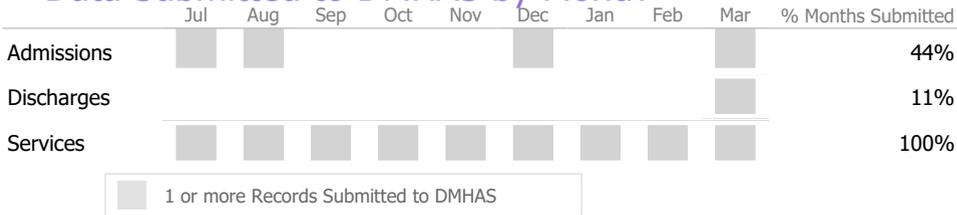
Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Social Support		48	94%	60%	65%	34% ▲
✓ Stable Living Situation		51	100%	80%	79%	20% ▲
● Employed		2	4%	20%	10%	-16% ▼

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services		50	100%	90%	78%	10%

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 25 Active Standard Case Management Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	78	98	-20% ▼
Admits	8	9	-11% ▼
Discharges	11	24	-54% ▼
Service Hours	1,385	4,184	-67% ▼

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	100%	94%
On-Time Periodic	Actual	State Avg
6 Month Updates	100%	69%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully		10	91%	50%	48%	41% ▲

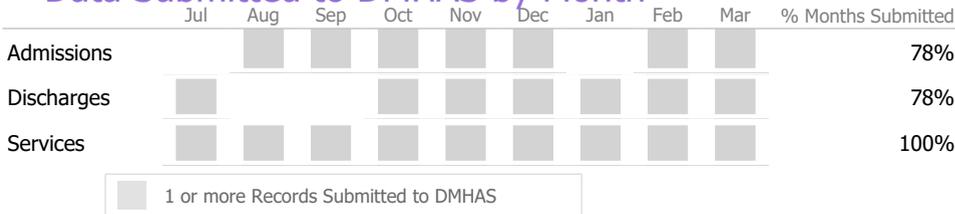
Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Social Support		73	94%	60%	65%	34% ▲
✓ Stable Living Situation		77	99%	80%	79%	19% ▲
● Employed		2	3%	20%	10%	-17% ▼

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services		66	99%	90%	78%	9%

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

■ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 25 Active Standard Case Management Programs