

Reporting Period: July 2018 - March 2019 (Data as of Jun 19, 2019)

### Provider Activity

Monthly Trend	Measure	Actual	1 Yr Ago	Variance %
	Unique Clients	84	95	-12% ▼
	Admits	29	45	-36% ▼
	Discharges	27	44	-39% ▼
	Service Hours	661	703	-6%

▲ > 10% Over 1 Yr Ago    ▼ > 10% Under 1Yr Ago

### Clients by Level of Care

Program Type	Level of Care Type	#	%
<b>Addiction</b>	Outpatient	84	100.0%

### Consumer Satisfaction Survey (Based on 23 FY18 Surveys)

Question Domain	Satisfied % vs Goal%	Satisfied %	Goal %	State Avg
✓ Quality and Appropriateness		100%	80%	93%
✓ Participation in Treatment		100%	80%	92%
✓ Respect		100%	80%	91%
✓ General Satisfaction		96%	80%	92%
✓ Access		95%	80%	88%
✓ Overall		91%	80%	91%
✓ Recovery		90%	80%	79%
✓ Outcome		82%	80%	83%

■ Satisfied % | ■ Goal % ■ 0-80% ■ 80-100% ✓ Goal Met ● Under Goal

### Client Demographics

Age	#	%	State Avg
18-25	4	5%	12%
26-34	20	24%	24%
35-44	29	35% ▲	21%
45-54	16	20%	20%
55-64	10	12%	17%
65+	3	4%	6%

Gender	#	%	State Avg
Male	44	52%	60%
Female	40	48%	40%
Transgender			0%

Ethnicity	#	%	State Avg
Non-Hispanic	81	96% ▲	71%
Hispanic-Other	2	2%	7%
Hisp-Puerto Rican	1	1% ▼	13%
Hispanic-Cuban			0%
Hispanic-Mexican			1%
Unknown			9%

Race	#	%	State Avg
White/Caucasian	80	95% ▲	63%
Black/African American	2	2% ▼	16%
Other	2	2% ▼	14%
Am. Indian/Native Alaskan			1%
Asian			1%
Multiple Races			1%
Hawaiian/Other Pacific Islander			0%
Unknown			5%

■ Unique Clients | ■ State Avg ▲ > 10% Over State Avg ▼ > 10% Under State Avg

### Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	84	95	-12% ▼
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Service Hours	661	703	-6%

### Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	94%	92%
Valid TEDS Data	97%	88%
<b>On-Time Periodic</b>		
6 Month Updates	3%	25%
<b>Cooccurring</b>		
MH Screen Complete	97%	95%
SA Screen Complete	97%	99%
<b>Diagnosis</b>		
Valid Axis I Diagnosis	100%	99%
Valid Axis V GAF Score	100%	97%

### Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		8	30%	50%	54%	-20% ▼

### Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Not Arrested		74	88%	75%	83%	13% ▲
Stable Living Situation		73	87%	95%	81%	-8%
Employed		34	40%	50%	41%	-10%
Abstinence/Reduced Drug Use		26	31%	55%	51%	-24% ▼
Improved/Maintained Axis V GAF Score		27	41%	75%	57%	-34% ▼
Self Help		5	6%	60%	31%	-54% ▼

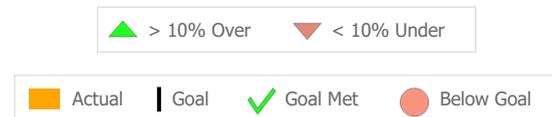
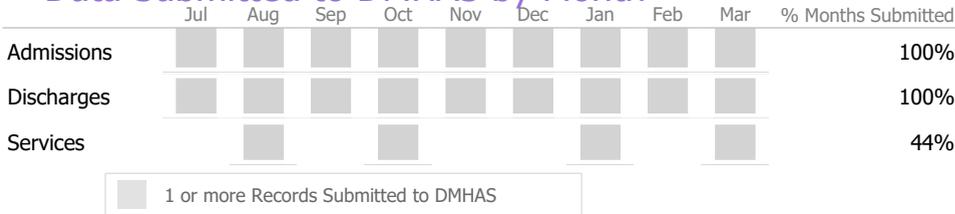
### Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services		51	89%	90%	60%	-1%

### Service Engagement

Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
2 or more Services within 30 days		16	55%	75%	65%	-20% ▼

### Data Submitted to DMHAS by Month



\* State Avg based on 113 Active Standard Outpatient Programs