

### Provider Activity

Monthly Trend	Measure	Actual	1 Yr Ago	Variance %
	Unique Clients	316	305	4%
	Admits	58	52	12% ▲
	Discharges	61	52	17% ▲
	Service Hours	1,677	1,679	0%

▲ > 10% Over 1 Yr Ago    ▼ > 10% Under 1Yr Ago

### Clients by Level of Care

Program Type	Level of Care Type	#	%
<b>Mental Health</b>	Outpatient	316	100.0%

### Consumer Satisfaction Survey

(Based on 116 FY18 Surveys)

Question Domain	Satisfied % vs Goal%	Satisfied %	Goal %	State Avg
✓ Quality and Appropriateness		100%	80%	93%
✓ Participation in Treatment		100%	80%	92%
✓ General Satisfaction		100%	80%	92%
✓ Overall		100%	80%	91%
✓ Respect		99%	80%	91%
✓ Access		98%	80%	88%
✓ Outcome		96%	80%	83%
✓ Recovery		90%	80%	79%

■ Satisfied %    |    Goal %    ■ 0-80%    ■ 80-100%    ✓ Goal Met    ● Under Goal

### Client Demographics

Age	#	%	State Avg
18-25	21	7%	12%
26-34	38	12%	24% ▼
35-44	60	19%	21%
45-54	65	21%	20%
55-64	72	23%	17%
65+	60	19%	6% ▲

Gender	#	%	State Avg
Female	168	53%	40% ▲
Male	147	47%	60% ▼
Transgender			0%

Ethnicity	#	%	State Avg
Non-Hispanic	280	89%	71% ▲
Hispanic-Other	26	8%	7%
Unknown	8	3%	9%
Hisp-Puerto Rican	2	1%	13% ▼
Hispanic-Cuban			0%
Hispanic-Mexican			1%

Race	#	%	State Avg
White/Caucasian	193	61%	63%
Black/African American	66	21%	16%
Other	36	11%	14%
Asian	12	4%	1%
Unknown	5	2%	5%
Multiple Races	4	1%	1%
Am. Indian/Native Alaskan			1%
Hawaiian/Other Pacific Islander			0%

■ Unique Clients    |    State Avg    ▲ > 10% Over State Avg    ▼ > 10% Under State Avg

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### Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	100%	96%
On-Time Periodic	Actual	State Avg
6 Month Updates	98%	63%
Cooccurring	Actual	State Avg
MH Screen Complete	92%	92%
SA Screen Complete	92%	92%
Diagnosis	Actual	State Avg
Valid Axis I Diagnosis	100%	97%
Valid Axis V GAF Score	100%	91%

### Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		24	39%	50%	52%	-11% ▼

### Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Social Support		311	98%	60%	67%	38% ▲
Improved/Maintained Axis V GAF Score		249	87%	75%	51%	12% ▲
Stable Living Situation		312	98%	95%	85%	3%
Employed		85	27%	30%	25%	-3%

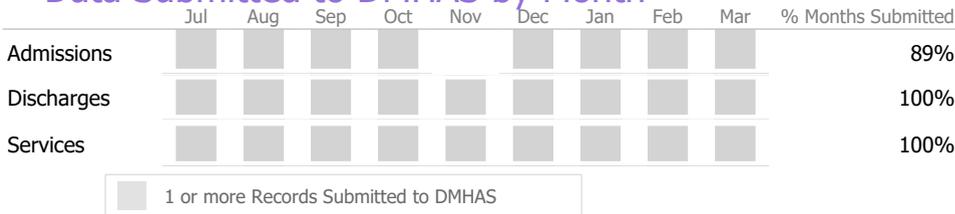
### Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services		257	100%	90%	86%	10%

### Service Engagement

Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
2 or more Services within 30 days		52	90%	75%	69%	15% ▲

### Data Submitted to DMHAS by Month



▲ > 10% Over    ▼ < 10% Under

■ Actual    | Goal    ✓ Goal Met    ● Below Goal

\* State Avg based on 94 Active Standard Outpatient Programs