

### Provider Activity

Monthly Trend	Measure	Actual	1 Yr Ago	Variance %	
	Unique Clients	7	5	40%	▲
	Admits	2	1	100%	▲
	Discharges	3			
	Service Hours	196	201	-2%	

▲ > 10% Over 1 Yr Ago    ▼ > 10% Under 1Yr Ago

### Clients by Level of Care

Program Type	Level of Care Type	#	%
<b>Mental Health</b>	Case Management	7	100.0%

### Client Demographics

Age	#	%	State Avg
18-25			12%
26-34	1	14%	24%
35-44	1	14%	21%
45-54	1	14%	20%
55-64	4	57%	17%
65+			6%

Ethnicity	#	%	State Avg
Non-Hispanic	6	86%	70%
Hisp-Puerto Rican	1	14%	12%
Hispanic-Cuban			0%
Hispanic-Mexican			1%
Hispanic-Other			7%
Unknown			10%

Gender	#	%	State Avg
Male	5	71%	60%
Female	2	29%	40%
Transgender			0%

Race	#	%	State Avg
White/Caucasian	4	57%	63%
Black/African American	2	29%	17%
Unknown	1	14%	5%
Am. Indian/Native Alaskan			1%
Asian			1%
Multiple Races			1%
Hawaiian/Other Pacific Islander			0%
Other			13%

Unique Clients | State Avg    ▲ > 10% Over State Avg    ▼ > 10% Under State Avg

Survey Data Not Available

# Next Steps SupportiveHsg414551

ACCESS Agency

Mental Health - Case Management - Supportive Housing – Scattered Site

Connecticut Dept of Mental Health and Addiction Services

Program Quality Dashboard

Reporting Period: July 2018 - June 2019 (Data as of Sep 16, 2019)

## Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	7	5	40% ▲
Admits	2	1	100% ▲
Discharges	3	-	
Service Hours	196	201	-2%

## Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Stable Living Situation		7	100%	85%	85%	15% ▲

## Service Utilization

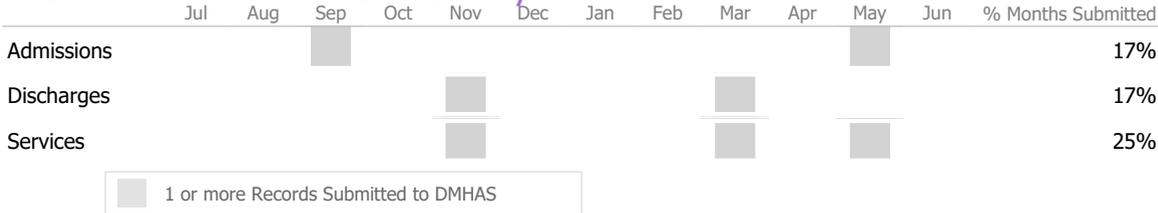
National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services		4	100%	90%	96%	10%

## Data Submission Quality

Data Entry	Actual	State Avg
✓ Valid NOMS Data		97%

On-Time Periodic	Actual	State Avg
✓ 6 Month Updates		86%

## Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

█ Actual | Goal ✓ Goal Met ● Below Goal

\* State Avg based on 98 Active Supportive Housing – Scattered Site Programs