

Provider Activity

Monthly Trend	Measure	Actual	1 Yr Ago	Variance %
	Unique Clients	1,778	1,676	6%
	Admits	1,215	1,160	5%
	Discharges	1,155	1,102	5%
	Service Hours	3,214	3,627	-11% ▼

▲ > 10% Over 1 Yr Ago ▼ > 10% Under 1Yr Ago

Clients by Level of Care

Program Type	Level of Care Type	#	%
Forensic SA			
	Forensics Community-based	1,040	56.5%
Addiction			
	Case Management	522	28.4%
	Outpatient	254	13.8%
Mental Health			
	Case Management	24	1.3%

Consumer Satisfaction Survey (Based on 140 FY18 Surveys)

Question Domain	Satisfied % vs Goal%	Satisfied %	Goal %	State Avg
✓ Participation in Treatment		92%	80%	92%
✓ Quality and Appropriateness		83%	80%	93%
✓ General Satisfaction		82%	80%	92%
✓ Overall		81%	80%	91%
✓ Respect		80%	80%	91%
● Access		74%	80%	88%
● Outcome		72%	80%	83%
● Recovery		72%	80%	79%

■ Satisfied % | Goal % ■ 0-80% ■ 80-100% Goal Met ● Under Goal

Client Demographics

Age	#	%	State Avg
18-25	333	19%	12%
26-34	488	27%	24%
35-44	401	23%	21%
45-54	304	17%	20%
55-64	191	11%	17%
65+	60	3%	6%

Gender	#	%	State Avg
Male	1,151	65%	60%
Female	627	35%	40%
Transgender			0%

Ethnicity	#	%	State Avg
Non-Hispanic	661	37%	70% ▼
Hisp-Puerto Rican	606	34%	12% ▲
Hispanic-Other	285	16%	7%
Unknown	173	10%	10%
Hispanic-Mexican	45	3%	1%
Hispanic-Cuban	8	0%	0%

Race	#	%	State Avg
Other	609	34%	13% ▲
White/Caucasian	523	29%	63% ▼
Black/African American	506	28%	17% ▲
Unknown	117	7%	5%
Asian	21	1%	1%
Am. Indian/Native Alaskan	1	0%	1%
Hawaiian/Other Pacific Islander	1	0%	0%
Multiple Races			1%

■ Unique Clients | State Avg ▲ > 10% Over State Avg ▼ > 10% Under State Avg

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	14	14	0%
Admits	-	-	
Discharges	-	-	
Service Hours	226	244	-7%

Recovery

National Recovery Measures (NOMS)		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓	Stable Living Situation		14	100%	85%	91%	15% ▲

Service Utilization

		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓	Clients Receiving Services		14	100%	90%	97%	10%

Data Submission Quality

Data Entry		Actual	State Avg
✓	Valid NOMS Data		99%

On-Time Periodic		Actual	State Avg
	6 Month Updates		80%

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

Actual | Goal Goal Met Below Goal

* State Avg based on 66 Active Supportive Housing – Development Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	254	346	-27% ▼
Admits	185	230	-20% ▼
Discharges	171	286	-40% ▼
Service Hours	1,727	2,488	-31% ▼

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	89%	88%
Valid TEDS Data	89%	85%
On-Time Periodic		
6 Month Updates	97%	34%
Cooccurring		
MH Screen Complete	97%	91%
SA Screen Complete	96%	95%
Diagnosis		
Valid Axis I Diagnosis	100%	95%
Valid Axis V GAF Score	98%	98%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		45	26%	50%	57%	-24% ▼

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Not Arrested		192	72%	75%	80%	-3%
Improved/Maintained Axis V GAF Score		181	88%	75%	68%	13% ▲
Stable Living Situation		236	88%	95%	78%	-7%
Abstinence/Reduced Drug Use		121	45%	55%	52%	-10% ▼
Employed		92	34%	50%	40%	-16% ▼
Self Help		16	6%	60%	30%	-54% ▼

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services		95	98%	90%	76%	8%

Service Engagement

Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
2 or more Services within 30 days		140	78%	75%	67%	3%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions	█	█	█	█	█	█	█	█	█	█	█	█	100%
Discharges	█	█	█	█	█	█	█	█	█	█	█	█	100%
Services	█	█	█	█	█	█	█	█	█	█	█	█	100%

█ 1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

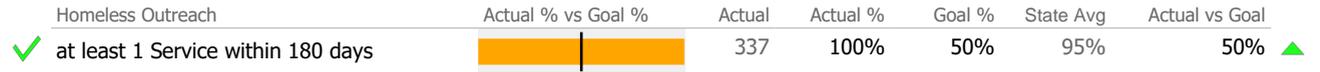
█ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 116 Active Standard Outpatient Programs

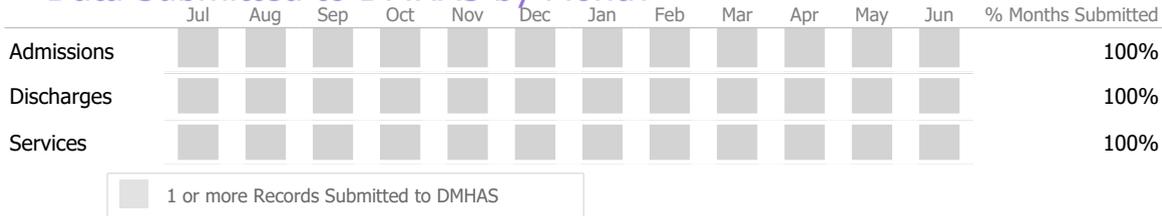
Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	522	311	68% ▲
Admits	337	257	31% ▲
Discharges	179	123	46% ▲
Service Hours	1,069	637	68% ▲

Service Engagement



Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

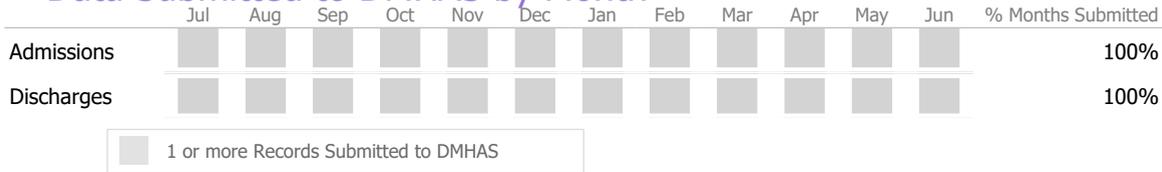
■ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 16 Active Outreach & Engagement Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	1,040	1,045	0%
Admits	692	673	3%
Discharges	805	692	16% ▲

Data Submitted to DMHAS by Month



* State Avg based on 15 Active Pre-trial Intervention Programs Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	10	10	0%
Admits	1	-	
Discharges	-	1	-100% ▼
Service Hours	192	257	-25% ▼

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Stable Living Situation		9	90%	85%	91%	5%

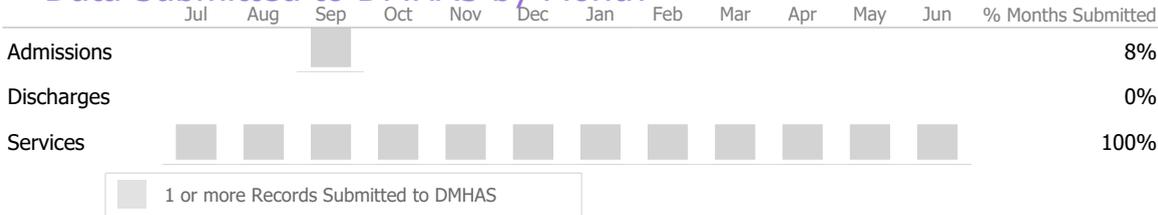
Service Utilization

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services		10	100%	90%	97%	10%

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data		99%
On-Time Periodic	Actual	State Avg
✓ 6 Month Updates		80%

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

■ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 66 Active Supportive Housing – Development Programs