

Provider Activity

Monthly Trend	Measure	Actual	1 Yr Ago	Variance %
	Unique Clients	2,242	2,569	-13% ▼
	Admits	634	819	-23% ▼
	Discharges	607	1,051	-42% ▼
	Service Hours	30,191	28,374	6%

▲ > 10% Over 1 Yr Ago ▼ > 10% Under 1Yr Ago

Clients by Level of Care

Program Type	Level of Care Type	#	%
Addiction			
Medication Assisted Treatment		2,242	100.0%

Consumer Satisfaction Survey (Based on 451 FY18 Surveys)

Question Domain	Satisfied % vs Goal%	Satisfied %	Goal %	State Avg
✓ Participation in Treatment		94%	80%	92%
✓ Overall		93%	80%	91%
✓ General Satisfaction		93%	80%	92%
✓ Respect		92%	80%	91%
✓ Quality and Appropriateness		91%	80%	93%
✓ Access		88%	80%	88%
✓ Outcome		88%	80%	83%
✓ Recovery		85%	80%	79%

■ Satisfied % | Goal % 0-80% 80-100% ✓ Goal Met ● Under Goal

Client Demographics

Age	#	%	State Avg
18-25	120	5%	12%
26-34	664	30%	24%
35-44	631	28%	21%
45-54	444	20%	20%
55-64	305	14%	17%
65+	78	3%	6%

Gender	#	%	State Avg
Male	1,346	60%	60%
Female	891	40%	40%
Transgender			0%

Ethnicity	#	%	State Avg
Non-Hispanic	1,701	76%	70%
Hisp-Puerto Rican	207	9%	12%
Unknown	197	9%	10%
Hispanic-Other	134	6%	7%
Hispanic-Mexican	3	0%	1%
Hispanic-Cuban			0%

Race	#	%	State Avg
White/Caucasian	1,891	84%	▲ 63%
Other	177	8%	13%
Black/African American	156	7%	17%
Am. Indian/Native Alaskan	8	0%	1%
Asian	5	0%	1%
Hawaiian/Other Pacific Islander	3	0%	0%
Unknown	2	0%	5%
Multiple Races			1%

■ Unique Clients | State Avg ▲ > 10% Over State Avg ▼ > 10% Under State Avg

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	902	1,024	-12% ▼
Admits	265	458	-42% ▼
Discharges	225	375	-40% ▼
Service Hours	13,198	11,449	15% ▲

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	100%	99%
Valid TEDS Data	100%	99%
On-Time Periodic		
6 Month Updates	83%	68%
Cooccurring		
MH Screen Complete	100%	98%
SA Screen Complete	100%	98%
Diagnosis		
Valid Axis I Diagnosis	100%	99%
Valid Axis V GAF Score	100%	99%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully		112	50%	50%	46%	0%

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Abstinence/Reduced Drug Use		645	66%	50%	69%	16% ▲
✓ Not Arrested		895	91%	75%	93%	16% ▲
✓ Employed		464	47%	40%	45%	7%
✓ Improved/Maintained Axis V GAF Score		774	88%	75%	76%	13% ▲
● Self Help		583	59%	60%	46%	-1%
✓ Stable Living Situation		881	90%	90%	92%	0%

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Clients Receiving Services		655	87%	90%	92%	-3%

Service Engagement

Medication Assisted Treatment	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Length of Stay over 1 Year		673	75%	50%	71%	25% ▲

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions	■	■	■	■	■	■	■	■	■	■	■	■	100%
Discharges	■	■	■	■	■	■	■	■	■	■	■	■	100%
Services	■	■	■	■	■	■	■	■	■	■	■	■	100%

■ 1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

■ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 35 Active Methadone Maintenance Programs

MAT - Naltrexone - Meriden

Connecticut Counseling Centers Inc.

Addiction - Medication Assisted Treatment - Naltrexone

Connecticut Dept of Mental Health and Addiction Services

Program Quality Dashboard

Reporting Period: July 2018 - June 2019 (Data as of Sep 16, 2019)

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	0		
Admits	-	-	
Discharges	-	-	

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		N/A	N/A	50%	61%	N/A

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Abstinence/Reduced Drug Use		N/A	N/A	55%	58%	-55% ▼
● Employed		N/A	N/A	50%	21%	-50% ▼
● Not Arrested		N/A	N/A	75%	79%	-75% ▼
● Self Help		N/A	N/A	60%	39%	-60% ▼
● Stable Living Situation		N/A	N/A	95%	81%	-95% ▼

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data		80%
On-Time Periodic	Actual	State Avg
6 Month Updates		23%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions													0%
Discharges													0%

1 or more Records Submitted to DMHAS

> 10% Over < 10% Under

Actual Goal Goal Met Below Goal

* State Avg based on 8 Active Naltrexone Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	1		
Admits	1	-	
Discharges	1	-	

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	100%	80%
Valid TEDS Data	100%	99%
On-Time Periodic		
6 Month Updates	N/A	23%
Cooccurring		
MH Screen Complete	100%	84%
SA Screen Complete	100%	100%
Diagnosis		
Valid Axis I Diagnosis	100%	100%
Valid Axis V GAF Score	100%	99%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		0	0%	50%	61%	-50% ▼

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Self Help		1	100%	60%	39%	40% ▲
Not Arrested		1	100%	75%	79%	25% ▲
Stable Living Situation		1	100%	95%	81%	5%
Employed		0	0%	50%	21%	-50% ▼
Abstinence/Reduced Drug Use		0	0%	55%	58%	-55% ▼
Improved/Maintained Axis V GAF Score		0	0%	75%	72%	-75% ▼

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions													8%
Discharges													8%

1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

Actual | Goal Goal Met Below Goal

* State Avg based on 8 Active Naltrexone Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	324	312	4%
Admits	100	95	5%
Discharges	89	73	22% ▲
Service Hours	8,004	6,911	16% ▲

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully		49	55%	50%	46%	5%

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Abstinence/Reduced Drug Use		238	67%	50%	69%	17% ▲
✓ Not Arrested		329	92%	75%	93%	17% ▲
✓ Improved/Maintained Axis V GAF Score		276	87%	75%	76%	12% ▲
✓ Self Help		235	66%	60%	46%	6%
● Employed		139	39%	40%	45%	-1%
✓ Stable Living Situation		321	90%	90%	92%	0%

Data Submission Quality

Data Entry	Actual	State Avg
✓ Valid NOMS Data	100%	99%
✓ Valid TEDS Data	100%	99%
On-Time Periodic		
✓ 6 Month Updates	79%	68%
Cooccurring		
✓ MH Screen Complete	100%	98%
✓ SA Screen Complete	100%	98%
Diagnosis		
✓ Valid Axis I Diagnosis	99%	99%
Valid Axis V GAF Score	98%	99%

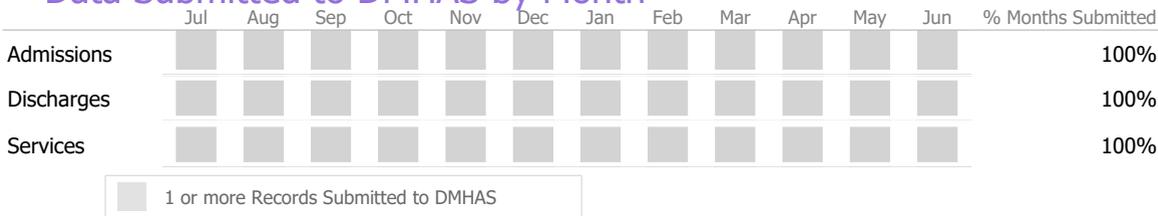
Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Clients Receiving Services		224	83%	90%	92%	-7%

Service Engagement

Medication Assisted Treatment	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Length of Stay over 1 Year		238	73%	50%	71%	23% ▲

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

█ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 35 Active Methadone Maintenance Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	0		
Admits	-	-	
Discharges	-	-	
Service Hours	-	-	

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions													0%
Discharges													0%

1 or more Records Submitted to DMHAS

 > 10% Over  < 10% Under

 Actual  Goal  Goal Met  Below Goal

* State Avg based on 5 Active Peer Based Mentoring Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	5		
Admits	5	-	
Discharges	-	-	
Service Hours	118	-	

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	100%	94%
Valid TEDS Data	100%	99%

On-Time Periodic	Actual	State Avg
6 Month Updates	N/A	38%

Cooccurring	Actual	State Avg
MH Screen Complete	100%	82%
SA Screen Complete	100%	97%

Diagnosis	Actual	State Avg
Valid Axis I Diagnosis	80%	99%
Valid Axis V GAF Score	80%	97%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		N/A	N/A	50%	52%	N/A

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Not Arrested		4	80%	75%	89%	5%
Stable Living Situation		4	80%	95%	88%	-15%
Employed		1	20%	50%	35%	-30%
Abstinence/Reduced Drug Use		1	20%	55%	61%	-35%
Self Help		1	20%	60%	32%	-40%
Improved/Maintained Axis V GAF Score		N/A	N/A	75%	57%	-75%

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services		4	80%	90%	67%	-10%

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

█ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 23 Active Buprenorphine Maintenance Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	1		
Admits	1	-	
Discharges	-	-	
Service Hours	12	-	

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	100%	94%
Valid TEDS Data	100%	99%
On-Time Periodic		
6 Month Updates	N/A	38%
Cooccurring		
MH Screen Complete	100%	82%
SA Screen Complete	100%	97%
Diagnosis		
Valid Axis I Diagnosis	100%	99%
Valid Axis V GAF Score	100%	97%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		N/A	N/A	50%	52%	N/A

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Abstinence/Reduced Drug Use		1	100%	55%	61%	45% ▲
✓ Self Help		1	100%	60%	32%	40% ▲
✓ Not Arrested		1	100%	75%	89%	25% ▲
✓ Stable Living Situation		1	100%	95%	88%	5%
● Employed		0	0%	50%	35%	-50% ▼
● Improved/Maintained Axis V GAF Score		N/A	N/A	75%	57%	-75% ▼

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services		1	100%	90%	67%	10%

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 23 Active Buprenorphine Maintenance Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	1,019	1,349	-24% ▼
Admits	262	266	-2%
Discharges	292	603	-52% ▼
Service Hours	8,859	10,014	-12% ▼

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	100%	99%
Valid TEDS Data	100%	99%
On-Time Periodic		
6 Month Updates	67%	68%
Cooccurring		
MH Screen Complete	100%	98%
SA Screen Complete	100%	98%
Diagnosis		
Valid Axis I Diagnosis	98%	99%
Valid Axis V GAF Score	98%	99%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		123	42%	50%	46%	-8%

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Not Arrested		898	84%	75%	93%	9%
Abstinence/Reduced Drug Use		532	50%	50%	69%	0%
Improved/Maintained Axis V GAF Score		753	77%	75%	76%	2%
Employed		363	34%	40%	45%	-6%
Stable Living Situation		892	83%	90%	92%	-7%
Self Help		421	39%	60%	46%	-21% ▼

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services		568	73%	90%	92%	-17% ▼

Service Engagement

Medication Assisted Treatment	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Length of Stay over 1 Year		766	75%	50%	71%	25% ▲

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions	█	█	█	█	█	█	█	█	█	█	█	█	100%
Discharges	█	█	█	█	█	█	█	█	█	█	█	█	100%
Services	█	█	█	█	█	█	█	█	█	█	█	█	100%

█ 1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

Actual
 Goal
 Goal Met
 Below Goal

* State Avg based on 35 Active Methadone Maintenance Programs