

Provider Activity

Monthly Trend	Measure	Actual	1 Yr Ago	Variance %
	Unique Clients	1,587	1,585	0%
	Admits	1,935	2,065	-6%
	Discharges	1,961	1,952	0%
	Service Hours	1,635	1,803	-9%
	Bed Days	6,704	7,280	-8%

▲ > 10% Over 1 Yr Ago ▼ > 10% Under 1Yr Ago

Consumer Satisfaction Survey (Based on 416 FY18 Surveys)

Question Domain	Satisfied % vs Goal%	Satisfied %	Goal %	State Avg
✓ Participation in Treatment		88%	80%	92%
✓ Quality and Appropriateness		87%	80%	93%
✓ Respect		86%	80%	91%
✓ General Satisfaction		86%	80%	92%
✓ Overall		82%	80%	91%
● Outcome		79%	80%	83%
● Access		74%	80%	88%
● Recovery		74%	80%	79%

■ Satisfied % | ■ Goal % ■ 0-80% ■ 80-100% ✓ Goal Met ● Under Goal

Clients by Level of Care

Program Type	Level of Care Type	#	%
Addiction	Residential Services	1,348	79.4%
	Recovery Support	144	8.5%
	Medication Assisted Treatment	124	7.3%
	Employment Services	13	0.8%
Forensic SA	Case Management	35	2.1%
Mental Health	Case Management	33	1.9%

Client Demographics

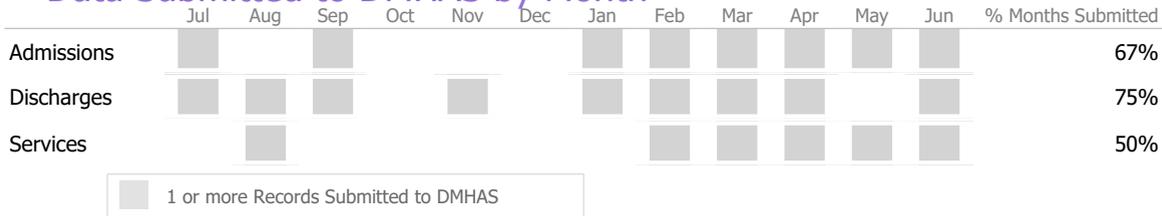
Age	#	%	State Avg	Gender	#	%	State Avg	
18-25	100	6%	12%	Male	1,068	67%	60%	
26-34	455	29%	24%	Female	518	33%	40%	
35-44	450	28%	21%	Transgender			0%	
45-54	338	21%	20%	Race	White/Caucasian	1,109	70%	63%
55-64	225	14%	17%		Other	243	15%	13%
65+	19	1%	6%		Black/African American	206	13%	17%
					Unknown	9	1%	5%
Ethnicity	Non-Hispanic	1,273	80%	70%	Am. Indian/Native Alaskan	6	0%	1%
	Hisp-Puerto Rican	214	13%	12%	Multiple Races	6	0%	1%
	Hispanic-Other	79	5%	7%	Asian	5	0%	1%
	Unknown	12	1%	10%	Hawaiian/Other Pacific Islander	3	0%	0%
	Hispanic-Mexican	5	0%	1%				
Hispanic-Cuban	4	0%	0%					

■ Unique Clients | ■ State Avg ▲ > 10% Over State Avg ▼ > 10% Under State Avg

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	35	19	84% ▲
Admits	20	19	5%
Discharges	21	4	425% ▲
Service Hours	105	177	-41% ▼

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

■ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 3 Active Outreach & Engagement Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	5	1	400% ▲
Admits	4	-	
Discharges	-	-	

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		N/A	N/A	50%	61%	N/A

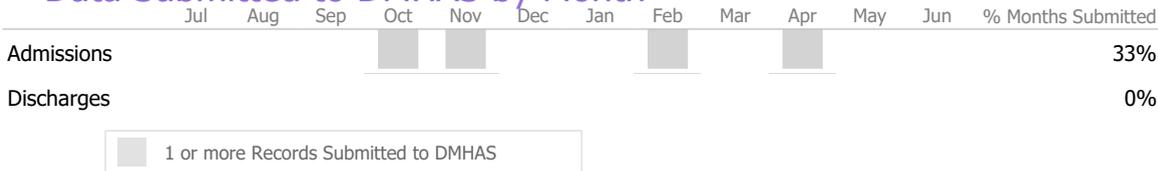
Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Not Arrested		5	100%	75%	79%	25% ▲
✓ Stable Living Situation		5	100%	95%	81%	5%
✓ Abstinence/Reduced Drug Use		3	60%	55%	58%	5%
✓ Self Help		3	60%	60%	39%	0%
● Employed		1	20%	50%	21%	-30% ▼
● Improved/Maintained Axis V GAF Score		0	0%	75%	72%	-75% ▼

Data Submission Quality

Data Entry	Actual	State Avg
✓ Valid NOMS Data		80%
✓ Valid TEDS Data		99%
On-Time Periodic	Actual	State Avg
✓ 6 Month Updates		23%
Cooccurring	Actual	State Avg
✓ MH Screen Complete		84%
✓ SA Screen Complete		100%
Diagnosis	Actual	State Avg
✓ Valid Axis I Diagnosis		100%
✓ Valid Axis V GAF Score		99%

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

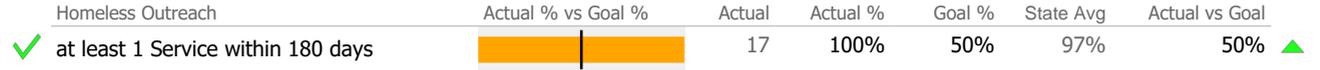
Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 8 Active Naltrexone Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	33	32	3%
Admits	17	16	6%
Discharges	17	14	21% ▲
Service Hours	300	336	-11% ▼

Service Engagement



Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

■ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 45 Active Outreach & Engagement Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	144	50	188% ▲
Admits	108	101	7%
Discharges	138	60	130% ▲
Service Hours	40	25	62% ▲

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

■ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 5 Active Peer Based Mentoring Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	1,348	1,407	-4%
Admits	1,731	1,835	-6%
Discharges	1,734	1,832	-5%
Bed Days	6,704	7,280	-8%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		1,260	73%	80%	75%	-7%
No Re-admit within 30 Days of Discharge		1,377	79%	85%	80%	-6%
Follow-up within 30 Days of Discharge		797	63%	90%	56%	-27%

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	100%	92%
Valid TEDS Data	100%	99%
On-Time Periodic		
6 Month Updates	N/A	N/A
Cooccurring		
MH Screen Complete	100%	99%
SA Screen Complete	100%	99%
Diagnosis		
Valid Axis I Diagnosis	100%	100%
Valid Axis V GAF Score	100%	100%

Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
Avg Utilization Rate		24	4 days	0.0	77%	90%	85%	-13%

Legend: ■ < 90% ■ 90-110% ■ >110%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions	■	■	■	■	■	■	■	■	■	■	■	■	100%
Discharges	■	■	■	■	■	■	■	■	■	■	■	■	100%

Legend: ■ 1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

■ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 9 Active Medically Monitored Detox 3.7D Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	13	1	1200% ▲
Admits	12	2	500% ▲
Discharges	-	1	-100% ▼
Service Hours	3	-	

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Employed		5	38%	35%	29%	3%

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Clients Receiving Services		9	69%	90%	88%	-21% ▼

Data Submission Quality

Data Entry	Actual	State Avg
✓ Valid NOMS Data		86%

On-Time Periodic	Actual	State Avg
✓ 6 Month Updates		30%

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

■ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 15 Active Employment Services Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	0		
Admits	-	-	
Discharges	-	-	

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions													0%
Discharges													0%

1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

■ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 5 Active Peer Based Mentoring Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	120	110	9%
Admits	43	91	-53% ▼
Discharges	51	31	65% ▲
Service Hours	1,188	620	92% ▲

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully		50	98%	50%	52%	48% ▲

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Not Arrested		122	100%	75%	89%	25% ▲
✓ Abstinence/Reduced Drug Use		82	67%	55%	61%	12% ▲
✓ Employed		69	57%	50%	35%	7%
✓ Stable Living Situation		120	98%	95%	88%	3%
○ Improved/Maintained Axis V GAF Score		48	43%	75%	57%	-32% ▼
○ Self Help		28	23%	60%	32%	-37% ▼

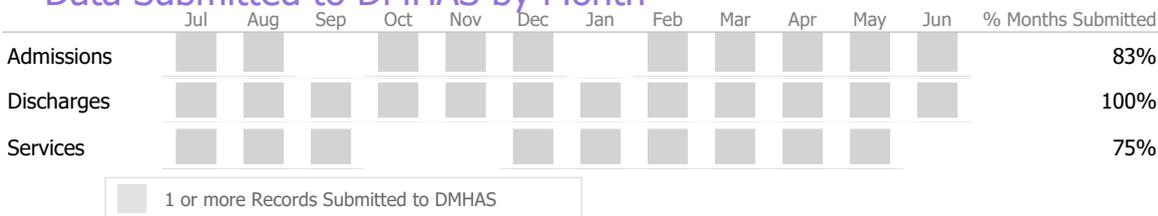
Data Submission Quality

Data Entry	Actual	State Avg
✓ Valid NOMS Data	99%	94%
✓ Valid TEDS Data	100%	99%
On-Time Periodic		
✓ 6 Month Updates	97%	38%
Cooccurring		
✓ MH Screen Complete	100%	82%
✓ SA Screen Complete	100%	97%
Diagnosis		
✓ Valid Axis I Diagnosis	100%	99%
Valid Axis V GAF Score	93%	97%

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services		67	94%	90%	67%	4%

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

■ Actual | Goal ✓ Goal Met ○ Below Goal

* State Avg based on 23 Active Buprenorphine Maintenance Programs