

Provider Activity

Monthly Trend	Measure	Actual	1 Yr Ago	Variance %
	Unique Clients	78	385	-80% ▼
	Admits	81	501	-84% ▼
	Discharges	78	512	-85% ▼
	Service Hours		-	

▲ > 10% Over 1 Yr Ago ▼ > 10% Under 1Yr Ago

Clients by Level of Care

Program Type	Level of Care Type	#	%
Mental Health	Crisis Services	58	74.4%
	IOP	20	25.6%

Consumer Satisfaction Survey

(Based on 5 FY18 Surveys)

Question Domain	Satisfied % vs Goal%	Satisfied %	Goal %	State Avg
✓ Participation in Treatment		100%	80%	92%
✓ General Satisfaction		100%	80%	92%
✓ Respect		100%	80%	91%
✓ Quality and Appropriateness		80%	80%	93%
✓ Overall		80%	80%	91%
✓ Access		80%	80%	88%
● Outcome		60%	80%	83%
● Recovery		20%	80%	79%

■ Satisfied % | Goal % 0-80% 80-100% ■ Goal Met ● Under Goal

Client Demographics

Age	#	%	State Avg
18-25	12	16%	12%
26-34	18	24%	24%
35-44	5	7% ▼	21%
45-54	17	23%	20%
55-64	15	20%	17%
65+	8	11%	6%

Gender	#	%	State Avg
Male	43	55%	60%
Female	35	45%	40%
Transgender			0%

Ethnicity	#	%	State Avg
Non-Hispanic	63	81% ▲	70%
Hispanic-Other	9	12%	7%
Unknown	3	4%	10%
Hisp-Puerto Rican	2	3%	12%
Hispanic-Mexican	1	1%	1%
Hispanic-Cuban			0%

Race	#	%	State Avg
White/Caucasian	64	82% ▲	63%
Other	7	9%	13%
Black/African American	5	6% ▼	17%
Asian	2	3%	1%
Am. Indian/Native Alaskan			1%
Multiple Races			1%
Hawaiian/Other Pacific Islander			0%
Unknown			5%

■ Unique Clients | State Avg ▲ > 10% Over State Avg ▼ > 10% Under State Avg

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	20	27	-26% ▼
Admits	18	21	-14% ▼
Discharges	17	23	-26% ▼
Service Hours	-	-	
Social Rehab/PHP/IOP Days	0	0	

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	95%	95%
On-Time Periodic	Actual	State Avg
6 Month Updates	0%	0%
Cooccurring	Actual	State Avg
MH Screen Complete	0%	90%
SA Screen Complete	0%	90%
Diagnosis	Actual	State Avg
Valid Axis I Diagnosis	100%	99%
Valid Axis V GAF Score	100%	97%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully		11	65%	50%	75%	15% ▲
● Follow-up within 30 Days of Discharge		1	9%	90%	76%	-81% ▼

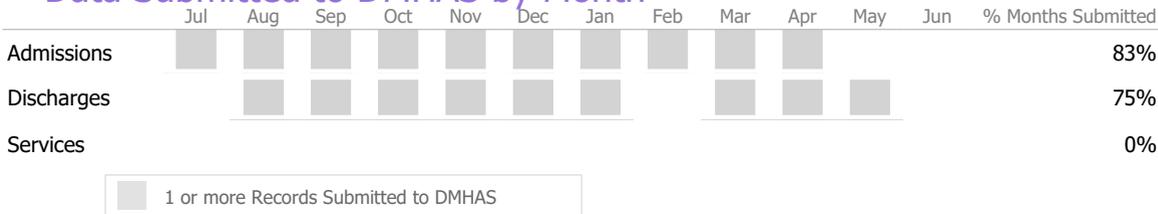
Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Social Support		14	64%	60%	68%	4%
✓ Improved/Maintained Axis V GAF Score		17	81%	75%	92%	6%
● Stable Living Situation		19	86%	95%	86%	-9%
● Employed		3	14%	30%	36%	-16% ▼

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Clients Receiving Services		0	0%	90%	81%	N/A ▼

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

█ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 3 Active Standard IOP Programs

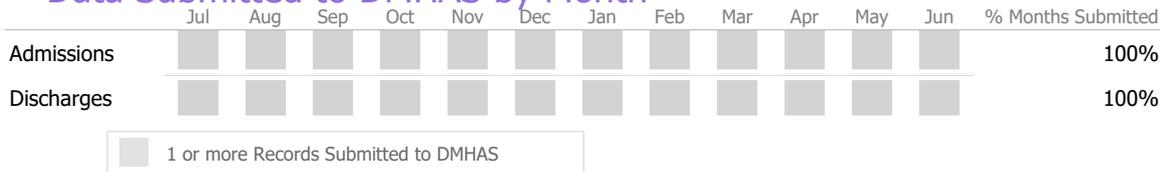
Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	58	361	-84% ▼
Admits	63	480	-87% ▼
Discharges	61	481	-87% ▼

Crisis

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Evaluation within 1.5 hours of Request		51	82%	75%	69%	7% ▼
✓ Community Location Evaluation		62	100%	80%	92%	20% ▲
● Follow-up Service within 48 hours		9	26%	90%	88%	-64% ▼

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

█ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 27 Active Mobile Crisis Team Programs