

Provider Activity

Monthly Trend	Measure	Actual	1 Yr Ago	Variance %
	Unique Clients	12	78	-85% ▼
	Admits	12		
	Discharges		78	-100% ▼
	Service Hours	1	51	-98% ▼

Consumer Satisfaction Survey

(Based on 2 FY18 Surveys)

Question Domain	Satisfied % vs Goal%	Satisfied %	Goal %	State Avg
✓ Quality and Appropriateness		100%	80%	93%
✓ Participation in Treatment		100%	80%	92%
✓ General Satisfaction		100%	80%	92%
✓ Overall		100%	80%	91%
● Access		50%	80%	88%



▲ > 10% Over 1 Yr Ago ▼ > 10% Under 1Yr Ago

Clients by Level of Care

Program Type	Level of Care Type	#	%
Mental Health	Case Management	12	100.0%

Client Demographics

Age	#	%	State Avg
18-25	1	8%	12%
26-34	4	33%	24%
35-44	2	17%	21%
45-54	1	8%	20%
55-64	1	8%	17%
65+	3	25%	6%

Gender	#	%	State Avg
Female	8	67%	40%
Male	4	33%	60%
Transgender			0%

Ethnicity	#	%	State Avg
Non-Hispanic	12	100%	70%
Hispanic-Cuban			0%
Hispanic-Mexican			1%
Hispanic-Other			7%
Hisp-Puerto Rican			12%
Unknown			10%

Race	#	%	State Avg
White/Caucasian	11	92%	63%
Other	1	8%	13%
Am. Indian/Native Alaskan			1%
Asian			1%
Black/African American			17%
Multiple Races			1%
Hawaiian/Other Pacific Islander			0%
Unknown			5%

Unique Clients (orange bar) | State Avg (vertical line) ▲ > 10% Over State Avg ▼ > 10% Under State Avg

Clinical Case Management

Day Kimball Hospital

Mental Health - Case Management - Standard Case Management

Connecticut Dept of Mental Health and Addiction Services

Program Quality Dashboard

Reporting Period: July 2018 - June 2019 (Data as of Sep 16, 2019)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	12	78	-85%	▼
Admits	12	-		
Discharges	-	78	-100%	▼
Service Hours	1	51	-98%	▼

Data Submission Quality

Data Entry		Actual	State Avg
Valid NOMS Data		98%	93%
On-Time Periodic		Actual	State Avg
6 Month Updates		14%	69%
Cooccurring		Actual	State Avg
MH Screen Complete		0%	70%
SA Screen Complete		0%	68%
Diagnosis		Actual	State Avg
Valid Axis I Diagnosis		100%	28%
Valid Axis V GAF Score		100%	27%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		N/A	N/A	50%	30%	N/A

Recovery

National Recovery Measures (NOMS)		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Social Support		12	100%	60%	61%	40%	▲
✓ Stable Living Situation		12	100%	80%	77%	20%	▲
● Employed		1	8%	20%	11%	-12%	▼

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
● Clients Receiving Services		1	8%	90%	86%	-82%	▼

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 26 Active Standard Case Management Programs