

Provider Activity

Monthly Trend	Measure	Actual	1 Yr Ago	Variance %
	Unique Clients	121	142	-15% ▼
	Admits	83	138	-40% ▼
	Discharges	90	120	-25% ▼
	Service Hours		-	

▲ > 10% Over 1 Yr Ago ▼ > 10% Under 1Yr Ago

Clients by Level of Care

Program Type	Level of Care Type	#	%
Addiction	Outpatient	121	100.0%

Consumer Satisfaction Survey

(Based on 92 FY18 Surveys)

Question Domain	Satisfied % vs Goal%	Satisfied %	Goal %	State Avg
✓ Quality and Appropriateness		100%	80%	93%
✓ General Satisfaction		100%	80%	92%
✓ Overall		99%	80%	91%
✓ Access		99%	80%	88%
✓ Respect		97%	80%	91%
✓ Participation in Treatment		95%	80%	92%
✓ Outcome		93%	80%	83%
✓ Recovery		91%	80%	79%

■ Satisfied % | Goal % ■ 0-80% ■ 80-100% ✓ Goal Met ● Under Goal

Client Demographics

Age	#	%	State Avg
18-25	16	13%	12%
26-34	44	36% ▲	24%
35-44	24	20%	21%
45-54	24	20%	20%
55-64	12	10%	17%
65+	1	1%	6%

Gender	#	%	State Avg
Male	95	79% ▲	60%
Female	26	21% ▼	40%
Transgender			0%

Ethnicity	#	%	State Avg
Non-Hispanic	88	73%	70%
Hispanic-Other	15	12%	7%
Hisp-Puerto Rican	10	8%	12%
Unknown	8	7%	10%
Hispanic-Cuban			0%
Hispanic-Mexican			1%

Race	#	%	State Avg
White/Caucasian	81	67%	63%
Other	26	21%	13%
Black/African American	12	10%	17%
Unknown	2	2%	5%
Am. Indian/Native Alaskan			1%
Asian			1%
Multiple Races			1%
Hawaiian/Other Pacific Islander			0%

■ Unique Clients | State Avg ▲ > 10% Over State Avg ▼ > 10% Under State Avg

Program Activity

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Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	97%	88%
Valid TEDS Data	97%	85%
On-Time Periodic		
6 Month Updates	29%	34%
Cooccurring		
MH Screen Complete	98%	91%
SA Screen Complete	99%	95%
Diagnosis		
Valid Axis I Diagnosis	100%	95%
Valid Axis V GAF Score	100%	98%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		37	41%	50%	57%	-9%

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Not Arrested		110	88%	75%	80%	13% ▲
Stable Living Situation		119	95%	95%	78%	0%
Improved/Maintained Axis V GAF Score		83	78%	75%	68%	3%
Employed		49	39%	50%	40%	-11% ▼
Abstinence/Reduced Drug Use		56	45%	55%	52%	-10% ▼
Self Help		59	47%	60%	30%	-13% ▼

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services		0	0%	90%	76%	N/A ▼

Service Engagement

Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
2 or more Services within 30 days		0	0%	75%	67%	-75% ▼

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 116 Active Standard Outpatient Programs