

Provider Activity

Monthly Trend	Measure	Actual	1 Yr Ago	Variance %	
	Unique Clients	214	148	45%	▲
	Admits	132	70	89%	▲
	Discharges	128	59	117%	▲
	Service Hours	9	-		
	Bed Days	45,584	2,002	2177%	

▲ > 10% Over 1 Yr Ago ▼ > 10% Under 1Yr Ago

Clients by Level of Care

Program Type	Level of Care Type	#	%
Addiction	Residential Services	126	56.0%
	Case Management	99	44.0%

Client Demographics

Age	#	%	State Avg
18-25	15	7%	12%
26-34	45	21%	24%
35-44	45	21%	21%
45-54	43	20%	20%
55-64	50	23%	17%
65+	16	7%	6%

Ethnicity	#	%	State Avg
Non-Hispanic	134	63%	70%
Hispanic-Other	76	36%	7%
Hisp-Puerto Rican	4	2%	12%
Hispanic-Cuban			0%
Hispanic-Mexican			1%
Unknown			10%

Gender	#	%	State Avg
Male	124	58%	60%
Female	90	42%	40%
Transgender			0%

Race	#	%	State Avg
White/Caucasian	147	69%	63%
Black/African American	55	26%	17%
Am. Indian/Native Alaskan	6	3%	1%
Other	5	2%	13%
Multiple Races	1	0%	1%
Asian			1%
Hawaiian/Other Pacific Islander			0%
Unknown			5%

Unique Clients | State Avg ▲ > 10% Over State Avg ▼ > 10% Under State Avg

Survey Data Not Available

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	12	12	0%
Admits	-	-	
Discharges	-	-	
Service Hours	3	-	

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Stable Living Situation		0	0%	85%	85%	-85% ▼

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services		10	83%	90%	96%	-7%

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data		97%

On-Time Periodic	Actual	State Avg
6 Month Updates		86%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions													0%
Discharges													0%
Services													0%

1 or more Records Submitted to DMHAS

> 10% Over < 10% Under

Actual Goal Goal Met Below Goal

* State Avg based on 98 Active Supportive Housing – Scattered Site Programs

Next Steps Housing

Friendship Service Center

Mental Health - Case Management - Supportive Housing – Development

Connecticut Dept of Mental Health and Addiction Services

Program Quality Dashboard

Reporting Period: July 2018 - June 2019 (Data as of Sep 16, 2019)

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	29	28	4%
Admits	1	2	-50% ▼
Discharges	2	-	
Service Hours	5	-	

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Stable Living Situation		1	3%	85%	91%	-82% ▼

Service Utilization

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services		18	67%	90%	97%	-23% ▼

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	76%	99%

On-Time Periodic	Actual	State Avg
6 Month Updates	8%	80%

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

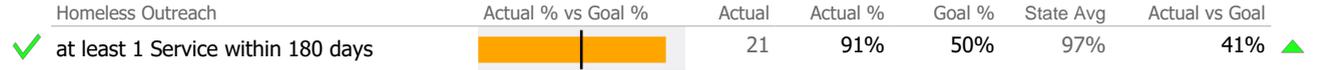
Actual | Goal Goal Met Below Goal

* State Avg based on 66 Active Supportive Housing – Development Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	48	82	-41% ▼
Admits	23	37	-38% ▼
Discharges	33	58	-43% ▼

Service Engagement



Data Submitted to DMHAS by Month

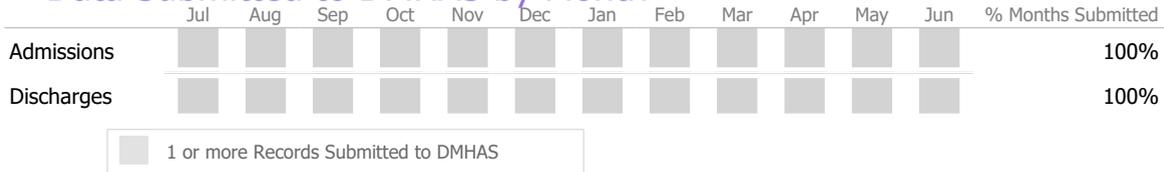


* State Avg based on 45 Active Outreach & Engagement Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	126	27	367% ▲
Admits	100	27	270% ▲
Discharges	93	1	9200% ▲
Bed Days	45,584	2,002	2177% ▲

Data Submitted to DMHAS by Month

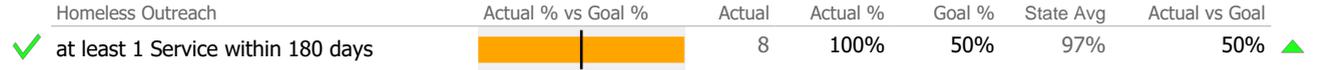


* State Avg based on 4 Active Shelter Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	12	4	200% ▲
Admits	8	4	100% ▲
Discharges	-	-	
Service Hours	2	-	

Service Engagement



Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 45 Active Outreach & Engagement Programs