

### Provider Activity

Monthly Trend	Measure	Actual	1 Yr Ago	Variance %
	Unique Clients	6,542	6,092	7%
	Admits	5,321	4,641	15% ▲
	Discharges	5,635	4,458	26% ▲
	Service Hours	13,138	13,558	-3%
	Bed Days	42,082	42,289	0%

▲ > 10% Over 1 Yr Ago    ▼ > 10% Under 1Yr Ago

### Consumer Satisfaction Survey

(Based on 1,786 FY18 Surveys)

Question Domain	Satisfied % vs Goal%	Satisfied %	Goal %	State Avg
✓ Participation in Treatment		89%	80%	92%
✓ Quality and Appropriateness		89%	80%	93%
✓ Overall		88%	80%	91%
✓ Respect		86%	80%	91%
✓ General Satisfaction		83%	80%	92%
✓ Recovery		82%	80%	79%
✓ Access		81%	80%	88%
✓ Outcome		81%	80%	83%

■ Satisfied %    |     Goal %     0-80%     80-100%    ✓ Goal Met    ● Under Goal

### Clients by Level of Care

Program Type	Level of Care Type	#	%
<b>Forensic SA</b>	Forensics Community-based	3,841	54.6%
	Outpatient	1,412	20.1%
<b>Addiction</b>	Residential Services	1,222	17.4%
	Case Management	438	6.2%
	Medication Assisted Treatment	81	1.2%
<b>Mental Health</b>	Case Management	35	0.5%

### Client Demographics

Age	#	%	State Avg
18-25	1,243	19%	12%
26-34	1,979	31%	24%
35-44	1,421	22%	21%
45-54	1,002	16%	20%
55-64	605	9%	17%
65+	150	2%	6%

Gender	#	%	State Avg
Male	4,715	72%	60% ▲
Female	1,816	28%	40% ▼
Transgender			0%

Ethnicity	#	%	State Avg
Non-Hispanic	4,496	69%	70%
Unknown	784	12%	10%
Hispanic-Other	744	11%	7%
Hisp-Puerto Rican	426	7%	12%
Hispanic-Mexican	80	1%	1%
Hispanic-Cuban	12	0%	0%

Race	#	%	State Avg
White/Caucasian	4,348	66%	63%
Other	909	14%	13%
Black/African American	633	10%	17%
Unknown	562	9%	5%
Asian	65	1%	1%
Am. Indian/Native Alaskan	14	0%	1%
Hawaiian/Other Pacific Islander	8	0%	0%
Multiple Races	3	0%	1%

■ Unique Clients    |     State Avg    ▲ > 10% Over State Avg    ▼ > 10% Under State Avg

### Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	0		
Admits	-	-	
Discharges	-	-	
Service Hours	-	-	

### Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	N/A	88%
Valid TEDS Data	N/A	85%
<b>On-Time Periodic</b>		
6 Month Updates	Actual	State Avg
	N/A	34%
<b>Cooccurring</b>		
MH Screen Complete	Actual	State Avg
	N/A	91%
SA Screen Complete	Actual	State Avg
	N/A	95%

### Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		N/A	N/A	50%	57%	N/A

### Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Abstinence/Reduced Drug Use		N/A	N/A	55%	52%	-55% ▼
Employed		N/A	N/A	50%	40%	-50% ▼
Improved/Maintained Axis V GAF Score		N/A	N/A	75%	68%	-75% ▼
Not Arrested		N/A	N/A	75%	80%	-75% ▼
Self Help		N/A	N/A	60%	30%	-60% ▼
Stable Living Situation		N/A	N/A	95%	78%	-95% ▼

### Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services		N/A	N/A	90%	76%	N/A ▼

### Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions													0%
Discharges													0%

1 or more Records Submitted to DMHAS

> 10% Over < 10% Under

Actual Goal Goal Met Below Goal

\* State Avg based on 116 Active Standard Outpatient Programs

### Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	600	415	45% ▲
Admits	549	450	22% ▲
Discharges	598	315	90% ▲

### Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully		373	62%	50%	57%	12% ▲

### Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Not Arrested		560	82%	75%	80%	7%
✓ Improved/Maintained Axis V GAF Score		533	89%	75%	68%	14% ▲
✓ Employed		360	53%	50%	40%	3%
● Stable Living Situation		614	90%	95%	78%	-5%
● Abstinence/Reduced Drug Use		287	42%	55%	52%	-13% ▼
● Self Help		30	4%	60%	30%	-56% ▼

### Data Submission Quality

Data Entry	Actual	State Avg
✓ Valid NOMS Data		88%
✓ Valid TEDS Data		85%

On-Time Periodic	Actual	State Avg
6 Month Updates		34%

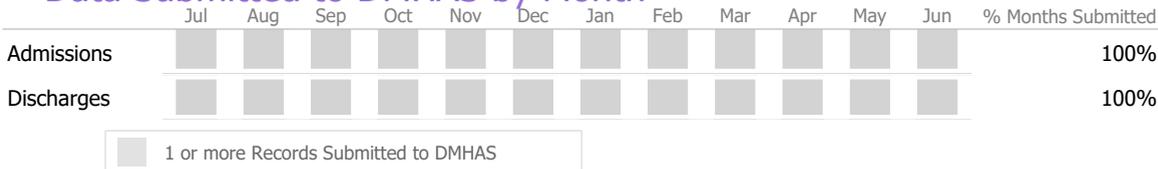
Cooccurring	Actual	State Avg
✓ MH Screen Complete		91%
✓ SA Screen Complete		95%

Diagnosis	Actual	State Avg
✓ Valid Axis I Diagnosis		95%
✓ Valid Axis V GAF Score		98%

### Service Engagement

Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● 2 or more Services within 30 days		346	72%	75%	67%	-3%

### Data Submitted to DMHAS by Month



▲ > 10% Over    ▼ < 10% Under

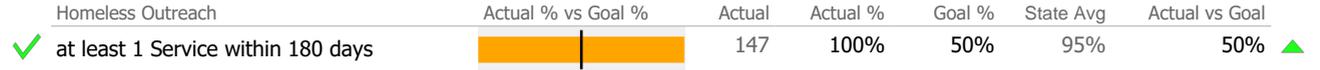
Actual    | Goal    ✓ Goal Met    ● Below Goal

\* State Avg based on 116 Active Standard Outpatient Programs

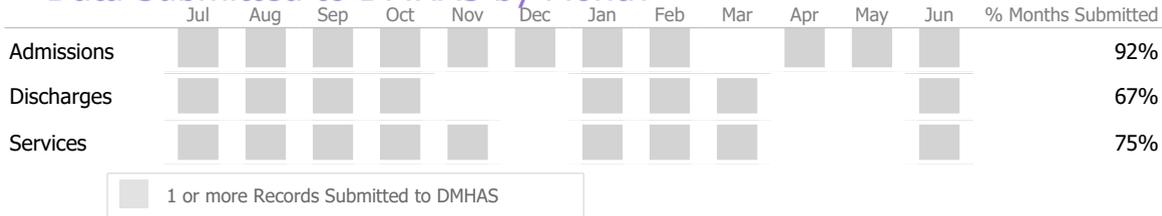
### Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	279	304	-8%
Admits	148	140	6%
Discharges	210	181	16% ▲
Service Hours	1,304	982	33% ▲

### Service Engagement



### Data Submitted to DMHAS by Month



▲ > 10% Over    ▼ < 10% Under

■ Actual    | Goal    ✓ Goal Met    ● Below Goal

\* State Avg based on 16 Active Outreach & Engagement Programs

### Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	162	65	149% ▲
Admits	142	63	125% ▲
Discharges	130	32	306% ▲
Service Hours	1,052	390	170% ▲

### Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	100%	91%
On-Time Periodic 6 Month Updates	0%	50%

### Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully		88	68%	50%	64%	18% ▲

### Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Employed		70	40%	20%	31%	20% ▲
✓ Stable Living Situation		163	93%	80%	81%	13% ▲
✓ Self Help		120	69%	60%	63%	9%

### Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services		44	96%	90%	86%	6%

### Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions	■	■	■	■	■	■	■	■	■	■	■	■	100%
Discharges	■	■	■		■	■	■	■	■	■	■	■	92%
Services	■	■	■	■	■	■	■	■	■	■	■	■	100%

■ 1 or more Records Submitted to DMHAS

▲ > 10% Over    ▼ < 10% Under

Actual   
 | Goal   
  Goal Met   
  Below Goal

\* State Avg based on 8 Active Standard Case Management Programs

### Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	582	601	-3%
Admits	490	501	-2%
Discharges	476	499	-5%
Service Hours	7,086	8,108	-13% ▼

### Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	93%	88%
Valid TEDS Data	99%	85%
<b>On-Time Periodic</b>		
6 Month Updates	10%	34%
<b>Cooccurring</b>		
MH Screen Complete	100%	91%
SA Screen Complete	100%	95%
<b>Diagnosis</b>		
Valid Axis I Diagnosis	100%	95%
Valid Axis V GAF Score	100%	98%

### Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully		271	57%	50%	57%	7%

### Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Not Arrested		523	80%	75%	80%	5%
✓ Employed		356	54%	50%	40%	4%
● Abstinence/Reduced Drug Use		349	53%	55%	52%	-2%
✓ Improved/Maintained Axis V GAF Score		448	89%	75%	68%	14% ▲
● Stable Living Situation		544	83%	95%	78%	-12% ▼
● Self Help		95	15%	60%	30%	-45% ▼

### Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Clients Receiving Services		159	89%	90%	76%	-1%

### Service Engagement

Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ 2 or more Services within 30 days		334	76%	75%	67%	1%

### Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions	█	█	█	█	█	█	█	█	█	█	█	█	100%
Discharges	█	█	█	█	█	█	█	█	█	█	█	█	100%
Services	█	█	█	█	█	█	█	█	█	█	█	█	100%

█ 1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

█ Actual | Goal ✓ Goal Met ● Below Goal

\* State Avg based on 116 Active Standard Outpatient Programs

### Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	89	108	-18% ▼
Admits	68	93	-27% ▼
Discharges	82	89	-8%
Service Hours	732	1,292	-43% ▼

### Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	93%	88%
Valid TEDS Data	99%	85%

On-Time Periodic	Actual	State Avg
6 Month Updates	0%	34%

Cooccurring	Actual	State Avg
MH Screen Complete	100%	91%
SA Screen Complete	100%	95%

Diagnosis	Actual	State Avg
Valid Axis I Diagnosis	100%	95%
Valid Axis V GAF Score	100%	98%

### Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		33	40%	50%	57%	-10% ▼

### Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Not Arrested		84	84%	75%	80%	9%
Improved/Maintained Axis V GAF Score		71	83%	75%	68%	8%
Abstinence/Reduced Drug Use		49	49%	55%	52%	-6%
Stable Living Situation		87	87%	95%	78%	-8%
Employed		32	32%	50%	40%	-18% ▼
Self Help		14	14%	60%	30%	-46% ▼

### Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services		17	94%	90%	76%	4%

### Service Engagement

Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
2 or more Services within 30 days		45	73%	75%	67%	-2%

### Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions	■	■	■	■	■	■	■	■	■	■	■	■	100%
Discharges	■	■	■	■	■	■	■	■	■	■	■	■	100%
Services	■	■	■	■	■	■	■	■	■	■	■	■	100%

■ 1 or more Records Submitted to DMHAS

▲ > 10% Over    ▼ < 10% Under

■ Actual    | Goal    ✓ Goal Met    ● Below Goal

\* State Avg based on 116 Active Standard Outpatient Programs

### Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	25		
Admits	25	-	
Discharges	10	-	

### Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	76%	80%
Valid TEDS Data	100%	99%
<b>On-Time Periodic</b>		
6 Month Updates	N/A	23%
<b>Cooccurring</b>		
MH Screen Complete	100%	84%
SA Screen Complete	100%	100%
<b>Diagnosis</b>		
Valid Axis I Diagnosis	100%	100%
Valid Axis V GAF Score	100%	99%

### Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully		7	70%	50%	61%	20% ▲

### Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Abstinence/Reduced Drug Use		13	52%	55%	58%	-3%
● Not Arrested		16	64%	75%	79%	-11% ▼
● Stable Living Situation		17	68%	95%	81%	-27% ▼
● Employed		4	16%	50%	21%	-34% ▼
✓ Improved/Maintained Axis V GAF Score		10	100%	75%	72%	25% ▲
● Self Help		5	20%	60%	39%	-40% ▼

### Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions									■	■	■	■	33%
Discharges									■	■	■		25%

■ 1 or more Records Submitted to DMHAS

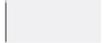
▲ > 10% Over    ▼ < 10% Under

■ Actual    | Goal    ✓ Goal Met    ● Below Goal

\* State Avg based on 8 Active Naltrexone Programs

### Program Activity

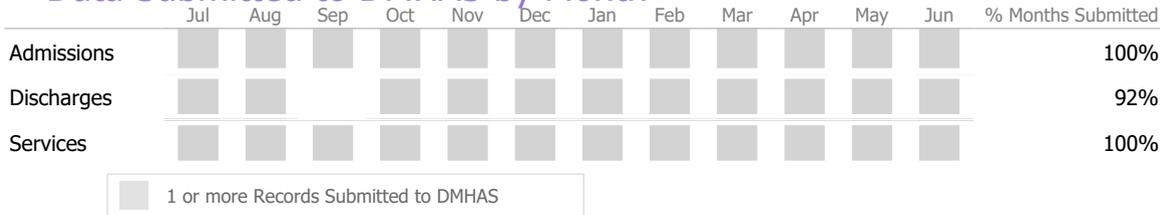
Measure	Actual	1 Yr Ago	Variance %
Unique Clients	53	43	23% ▲
Admits	35	22	59% ▲
Discharges	30	25	20% ▲
Service Hours	535	626	-15% ▼

Valid TEDS Data  N/A NaN

Cooccurring	Actual	State Avg
✓ MH Screen Complete 	100%	100%
✓ SA Screen Complete 	100%	100%

Diagnosis	Actual	State Avg
✓ Valid Axis I Diagnosis 	100%	100%
✓ Valid Axis V GAF Score 	100%	100%

### Data Submitted to DMHAS by Month



▲ > 10% Over    ▼ < 10% Under

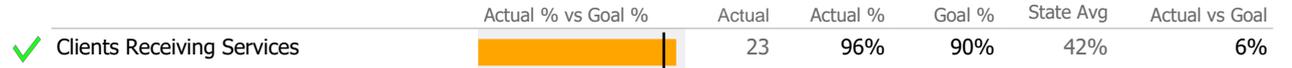
 Actual    | Goal    ✓ Goal Met    ● Below Goal

\* State Avg based on 1 Active Other Programs

### Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	103	77	34% ▲
Admits	90	79	14% ▲
Discharges	83	62	34% ▲
Service Hours	170	148	15% ▲

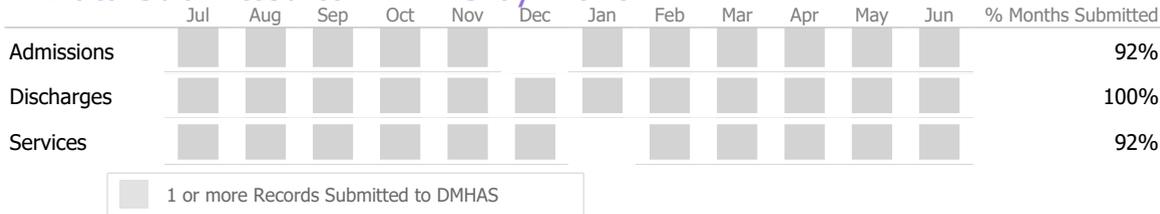
### Service Utilization



### Jail Diversion



### Data Submitted to DMHAS by Month



▲ > 10% Over    ▼ < 10% Under

■ Actual    | Goal    ✓ Goal Met    ● Below Goal

\* State Avg based on 4 Active Court Liaison-Jail Diversion Programs

### Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	332	346	-4%
Admits	319	334	-4%
Discharges	318	333	-5%
Bed Days	7,345	9,291	-21% ▼

### Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Treatment Completed Successfully		244	77%	80%	80%	-3%
✓ No Re-admit within 30 Days of Discharge		292	92%	85%	92%	7%
● Follow-up within 30 Days of Discharge		140	57%	90%	65%	-33% ▼

### Data Submission Quality

Data Entry	Actual	State Avg
✓ Valid NOMS Data	96%	90%
✓ Valid TEDS Data	100%	95%

### Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Improved/Maintained Axis V GAF Score		304	96%	75%	90%	21% ▲
● Self Help		189	56%	60%	69%	-4%
● Abstinence/Reduced Drug Use		51	15%	70%	65%	-55% ▼

On-Time Periodic	Actual	State Avg
6 Month Updates	N/A	N/A

### Bed Utilization

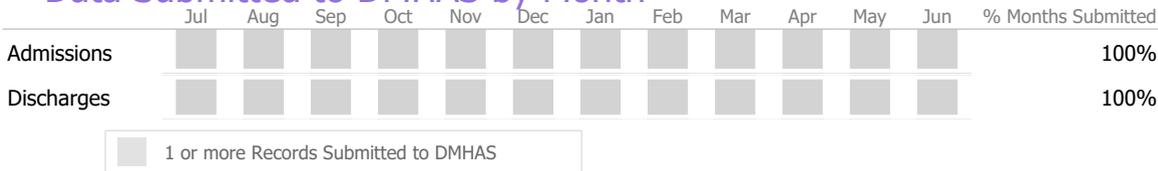
	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
✓ Avg Utilization Rate		20	25 days	0.1	101%	90%	86%	11% ▲

Cooccurring	Actual	State Avg
✓ MH Screen Complete	98%	95%
✓ SA Screen Complete	98%	95%



Diagnosis	Actual	State Avg
Valid Axis I Diagnosis	99%	100%
Valid Axis V GAF Score	99%	100%

### Data Submitted to DMHAS by Month



\* State Avg based on 10 Active SA Intensive Res. Rehabilitation 3.7 Programs

### Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	157	197	-20% ▼
Admits	149	173	-14% ▼
Discharges	146	190	-23% ▼
Service Hours	1,207	1,240	-3%

### Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	96%	88%
Valid TEDS Data	98%	85%
<b>On-Time Periodic</b>		
6 Month Updates	0%	34%
<b>Cooccurring</b>		
MH Screen Complete	100%	91%
SA Screen Complete	100%	95%
<b>Diagnosis</b>		
Valid Axis I Diagnosis	100%	95%
Valid Axis V GAF Score	100%	98%

### Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully		75	51%	50%	57%	1%

### Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Not Arrested		163	90%	75%	80%	15% ▲
✓ Employed		110	61%	50%	40%	11% ▲
✓ Improved/Maintained Axis V GAF Score		132	87%	75%	68%	12% ▲
● Abstinence/Reduced Drug Use		89	49%	55%	52%	-6%
● Stable Living Situation		107	59%	95%	78%	-36% ▼
● Self Help		14	8%	60%	30%	-52% ▼

### Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services		34	97%	90%	76%	7%

### Service Engagement

Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● 2 or more Services within 30 days		94	73%	75%	67%	-2%

### Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions	■	■	■	■	■	■	■	■	■	■	■	■	100%
Discharges	■	■	■	■	■	■	■	■	■	■	■	■	100%
Services	■	■	■	■	■	■	■	■	■	■	■	■	100%

■ 1 or more Records Submitted to DMHAS

▲ > 10% Over    ▼ < 10% Under

■ Actual    | Goal    ✓ Goal Met    ● Below Goal

\* State Avg based on 116 Active Standard Outpatient Programs

### Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	249	256	-3%
Admits	134	117	15% ▲
Discharges	178	140	27% ▲

### Data Submitted to DMHAS by Month



\* State Avg based on 15 Active Pre-trial Intervention Programs Programs

**PTIP - Derby**

Midwestern CT Council on Alcoholism (MCCA)

Forensic SA - Forensics Community-based - Pre-trial Intervention Programs

Connecticut Dept of Mental Health and Addiction Services

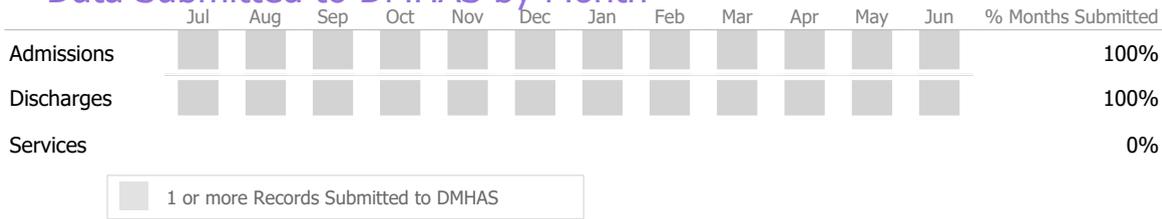
Program Quality Dashboard

Reporting Period: July 2018 - June 2019 (Data as of Sep 16, 2019)

**Program Activity**

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	357	162	120% ▲
Admits	242	162	49% ▲
Discharges	193	41	371% ▲
Service Hours	-	-	

**Data Submitted to DMHAS by Month**



▲ > 10% Over    ▼ < 10% Under

■ Actual    | Goal    ✓ Goal Met    ● Below Goal

\* State Avg based on 15 Active Pre-trial Intervention Programs Programs

**PTIP - New Haven**

Midwestern CT Council on Alcoholism (MCCA)

Forensic SA - Forensics Community-based - Pre-trial Intervention Programs

Connecticut Dept of Mental Health and Addiction Services

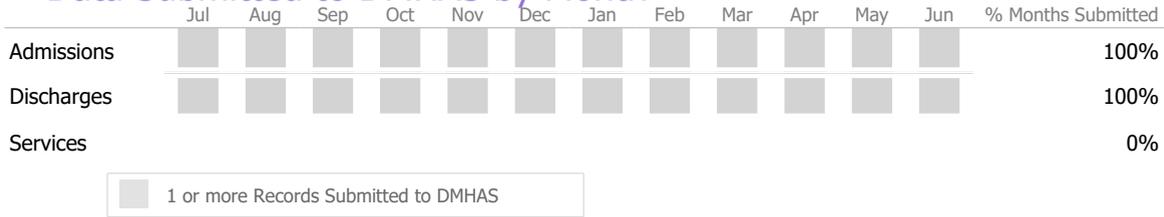
Program Quality Dashboard

Reporting Period: July 2018 - June 2019 (Data as of Sep 16, 2019)

### Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	748	334	124% ▲
Admits	488	333	47% ▲
Discharges	488	65	651% ▲
Service Hours	-	-	

### Data Submitted to DMHAS by Month



▲ > 10% Over    ▼ < 10% Under

■ Actual    | Goal    ✓ Goal Met    ● Below Goal

\* State Avg based on 15 Active Pre-trial Intervention Programs Programs

**PTIP-38 Old Ridgebury Rd. 620708**

Midwestern CT Council on Alcoholism (MCCA)

Forensic SA - Forensics Community-based - Pre-trial Intervention Programs

Connecticut Dept of Mental Health and Addiction Services

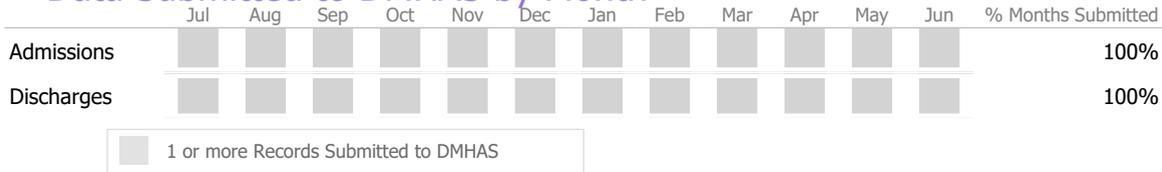
Program Quality Dashboard

Reporting Period: July 2018 - June 2019 (Data as of Sep 16, 2019)

**Program Activity**

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	1,382	1,546	-11% ▼
Admits	369	364	1%
Discharges	552	539	2%

**Data Submitted to DMHAS by Month**

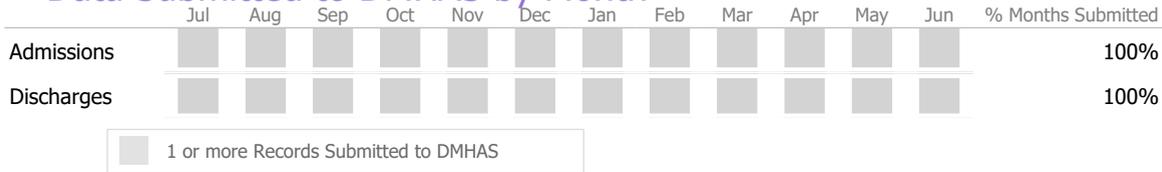


\* State Avg based on 15 Active Pre-trial Intervention Programs Programs

### Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	960	1,035	-7%
Admits	294	297	-1%
Discharges	386	364	6%

### Data Submitted to DMHAS by Month



\* State Avg based on 15 Active Pre-trial Intervention Programs Programs

# Residential Detox 945353

Midwestern CT Council on Alcoholism (MCCA)

Addiction - Residential Services - Medically Monitored Detox 3.7D

Connecticut Dept of Mental Health and Addiction Services

Program Quality Dashboard

Reporting Period: July 2018 - June 2019 (Data as of Sep 16, 2019)

## Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	750	756	-1%
Admits	1,010	952	6%
Discharges	1,007	949	6%
Bed Days	5,012	6,086	-18% ▼

## Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully		802	80%	80%	75%	0%
● No Re-admit within 30 Days of Discharge		822	82%	85%	80%	-3%
● Follow-up within 30 Days of Discharge		503	63%	90%	56%	-27% ▼

## Data Submission Quality

Data Entry	Actual	State Avg
✓ Valid NOMS Data		92%
✓ Valid TEDS Data		99%

On-Time Periodic	Actual	State Avg
6 Month Updates		N/A

Cooccurring	Actual	State Avg
✓ MH Screen Complete		99%
✓ SA Screen Complete		99%

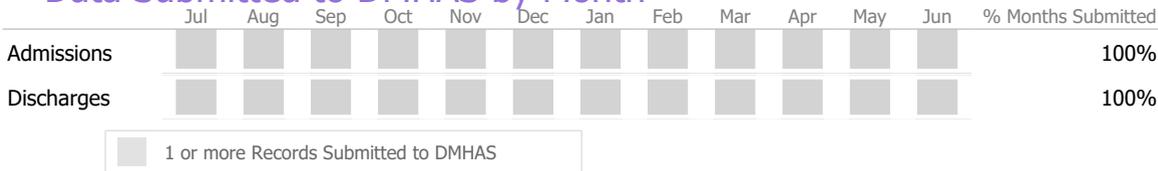
Diagnosis	Actual	State Avg
✓ Valid Axis I Diagnosis		100%
✓ Valid Axis V GAF Score		100%

## Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
✓ Avg Utilization Rate		14	5 days	0.0	98%	90%	85%	8%



## Data Submitted to DMHAS by Month



\* State Avg based on 9 Active Medically Monitored Detox 3.7D Programs

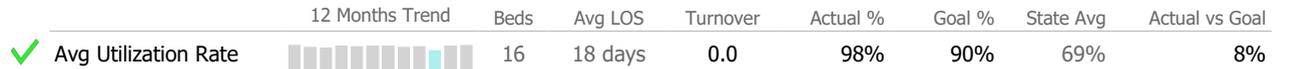
### Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	416	373	12% ▲
Admits	449	383	17% ▲
Discharges	444	385	15% ▲
Bed Days	5,710	5,785	-1%

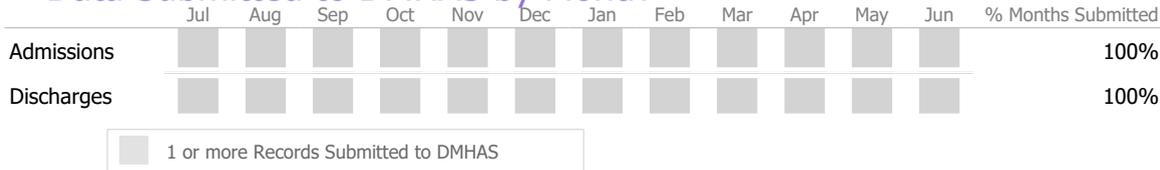
### Discharge Outcomes



### Bed Utilization



### Data Submitted to DMHAS by Month



\* State Avg based on 13 Active Recovery House Programs

### Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	57	6	850% ▲
Admits	72	6	1100% ▲
Discharges	61	1	6000% ▲
Service Hours	197	8	

### Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	98%	94%
Valid TEDS Data	99%	99%
<b>On-Time Periodic</b>		
6 Month Updates	N/A	38%
<b>Cooccurring</b>		
MH Screen Complete	100%	82%
SA Screen Complete	100%	97%
<b>Diagnosis</b>		
Valid Axis I Diagnosis	100%	99%
Valid Axis V GAF Score	100%	97%

### Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully		43	70%	50%	52%	20% ▲

### Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Not Arrested		69	90%	75%	89%	15% ▲
● Stable Living Situation		67	87%	95%	88%	-8%
✓ Improved/Maintained Axis V GAF Score		47	77%	75%	57%	2%
● Abstinence/Reduced Drug Use		32	42%	55%	61%	-13%
● Employed		28	36%	50%	35%	-14%
● Self Help		5	6%	60%	32%	-54%

### Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services		16	100%	90%	67%	10%

### Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions	■	■	■	■	■	■	■	■	■	■	■	■	100%
Discharges	■	■	■	■	■	■	■	■	■	■	■	■	100%
Services	■	■	■	■	■	■	■	■	■	■	■	■	100%

■ 1 or more Records Submitted to DMHAS

▲ > 10% Over    ▼ < 10% Under

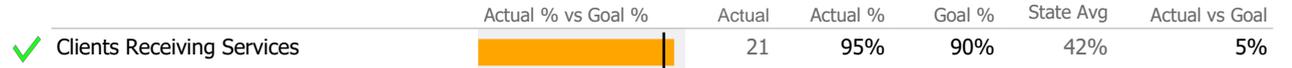
■ Actual    | Goal    ✓ Goal Met    ● Below Goal

\* State Avg based on 23 Active Buprenorphine Maintenance Programs

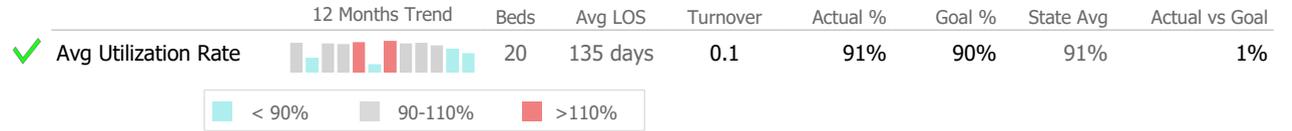
### Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	107		
Admits	114	-	
Discharges	92	-	
Service Hours	221	-	
Bed Days	6,646	-	

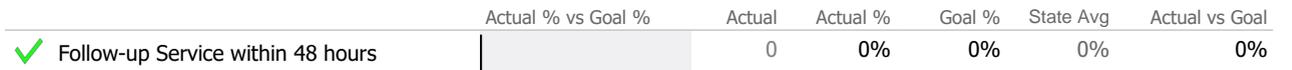
### Service Utilization



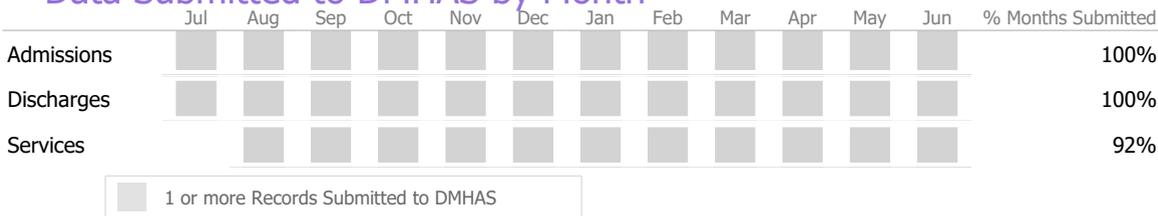
### Bed Utilization



### Jail Diversion



### Data Submitted to DMHAS by Month



▲ > 10% Over    ▼ < 10% Under

█ Actual    | Goal    ✓ Goal Met    ● Below Goal

\* State Avg based on 4 Active Court Liaison-Jail Diversion Programs

### Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	35	39	-10% ▼
Admits	22	23	-4%
Discharges	19	26	-27% ▼
Service Hours	635	661	-4%

### Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Stable Living Situation		31	89%	85%	91%	4%

### Service Utilization

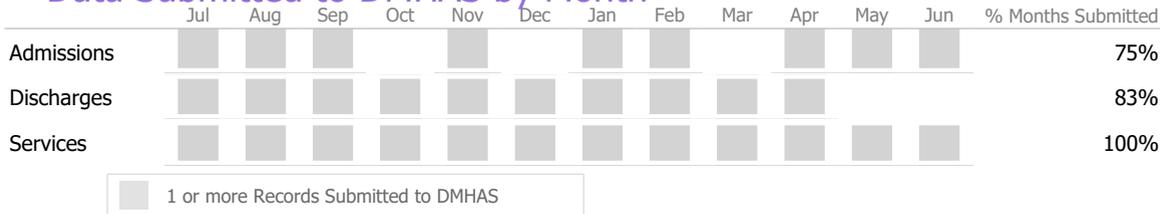
National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services		16	100%	90%	97%	10%

### Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	98%	99%

On-Time Periodic	Actual	State Avg
6 Month Updates	0%	80%

### Data Submitted to DMHAS by Month



▲ > 10% Over    ▼ < 10% Under

■ Actual    | Goal    ✓ Goal Met    ● Below Goal

\* State Avg based on 66 Active Supportive Housing – Development Programs

### Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	37	41	-10%
Admits	28	34	-18% ▼
Discharges	27	33	-18% ▼
Bed Days	3,421	3,709	-8%

### Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	98%	91%
Valid TEDS Data	100%	100%

On-Time Periodic	Actual	State Avg
6 Month Updates	N/A	25%

Cooccurring	Actual	State Avg
MH Screen Complete	100%	100%
SA Screen Complete	100%	100%

Diagnosis	Actual	State Avg
Valid Axis I Diagnosis	100%	100%
Valid Axis V GAF Score	100%	100%

### Discharge Outcomes

Measure	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		15	56%	60%	63%	-4%
No Re-admit within 30 Days of Discharge		11	41%	85%	54%	-44% ▼
Follow-up within 30 Days of Discharge		13	87%	90%	54%	-3%

### Recovery

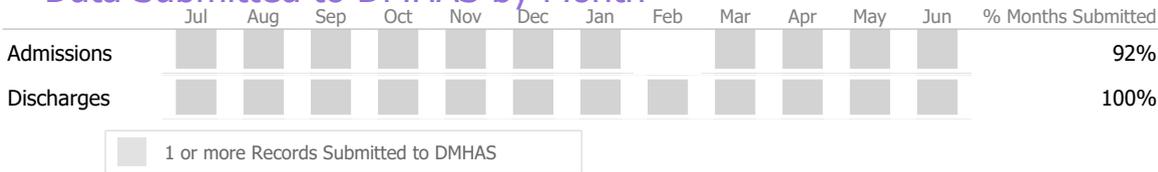
National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Improved/Maintained Axis V GAF Score		27	100%	75%	96%	25% ▲
Abstinence/Reduced Drug Use		15	39%	70%	47%	-31% ▼

### Bed Utilization

12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
	11	153 days	0.2	85%	90%	95%	-5%

Legend: < 90% (light blue), 90-110% (grey), > 110% (red)

### Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

█ Actual | Goal ✓ Goal Met ● Below Goal

\* State Avg based on 2 Active Long Term Care 3.3 Programs

### Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	118	138	-14% ▼
Admits	84	102	-18% ▼
Discharges	84	104	-19% ▼
Bed Days	13,948	17,418	-20% ▼

### Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	88%	91%
Valid TEDS Data	100%	100%
<b>On-Time Periodic</b>		
6 Month Updates	25%	25%
<b>Cooccurring</b>		
MH Screen Complete	100%	100%
SA Screen Complete	100%	100%
<b>Diagnosis</b>		
Valid Axis I Diagnosis	100%	100%
Valid Axis V GAF Score	100%	100%

### Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully		55	65%	60%	63%	5%
● No Re-admit within 30 Days of Discharge		49	58%	85%	54%	-27% ▼
● Follow-up within 30 Days of Discharge		25	45%	90%	54%	-45% ▼

### Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Improved/Maintained Axis V GAF Score		83	94%	75%	96%	19% ▲
● Abstinence/Reduced Drug Use		59	48%	70%	47%	-22% ▼

### Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
✓ Avg Utilization Rate		39	183 days	0.2	98%	90%	95%	8%

Legend: ■ < 90%   ■ 90-110%   ■ > 110%

### Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions	■	■	■	■	■	■	■	■	■	■	■	■	100%
Discharges	■	■	■	■	■	■	■	■	■	■	■	■	100%

■ 1 or more Records Submitted to DMHAS

▲ > 10% Over   ▼ < 10% Under

■ Actual   | Goal   ✓ Goal Met   ● Below Goal

\* State Avg based on 2 Active Long Term Care 3.3 Programs