

**Provider Activity**

Monthly Trend	Measure	Actual	1 Yr Ago	Variance %
	Unique Clients	68	52	31% ▲
	Admits	39	39	0%
	Discharges	31	32	-3%
	Service Hours	955	596	60% ▲
	Bed Days	2,250	2,507	-10%

▲ > 10% Over 1 Yr Ago    ▼ > 10% Under 1Yr Ago

**Clients by Level of Care**

Program Type	Level of Care Type	#	%
<b>Mental Health</b>	Case Management	41	60.3%
	Residential Services	27	39.7%

**Client Demographics**

Age	#	%	State Avg
18-25	4	6%	12%
26-34	12	18%	24%
35-44	11	16%	21%
45-54	13	19%	20%
55-64	22	32% ▲	17%
65+	6	9%	6%

Ethnicity	#	%	State Avg
Non-Hispanic	47	69%	70%
Hisp-Puerto Rican	9	13%	12%
Hispanic-Other	7	10%	7%
Unknown	4	6%	10%
Hispanic-Cuban	1	1%	0%
Hispanic-Mexican			1%

Gender	#	%	State Avg
Male	52	76% ▲	60%
Female	16	24% ▼	40%
Transgender			0%

Race	#	%	State Avg
White/Caucasian	36	53%	63%
Black/African American	29	43% ▲	17%
Other	2	3%	13%
Hawaiian/Other Pacific Islander	1	1%	0%
Am. Indian/Native Alaskan			1%
Asian			1%
Multiple Races			1%
Unknown			5%

Unique Clients | State Avg    ▲ > 10% Over State Avg    ▼ > 10% Under State Avg

Survey Data Not Available

### Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	37	20	85% ▲
Admits	18	12	50% ▲
Discharges	8	8	0%
Service Hours	309	99	

### Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Stable Living Situation		12	32%	85%	85%	-53% ▼

### Service Utilization

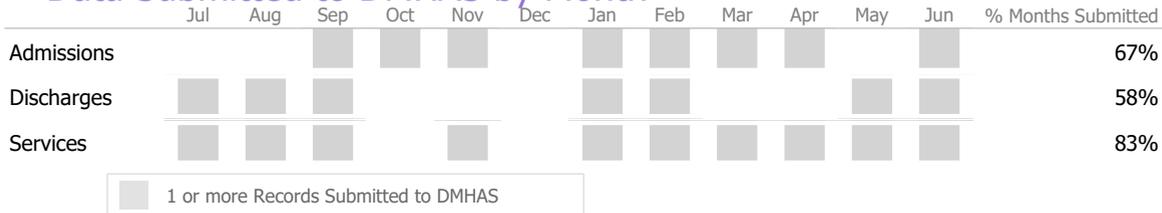
National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services		28	97%	90%	96%	7%

### Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data		97%

On-Time Periodic	Actual	State Avg
6 Month Updates		86%

### Data Submitted to DMHAS by Month



▲ > 10% Over    ▼ < 10% Under

Actual    | Goal    Goal Met    Below Goal

\* State Avg based on 98 Active Supportive Housing – Scattered Site Programs

### Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	27	29	-7%
Admits	21	24	-13% ▼
Discharges	23	24	-4%
Service Hours	646	497	30% ▲
Bed Days	2,250	2,507	-10%

### Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Treatment Completed Successfully		21	91%	95%	81%	-4%
✓ No Re-admit within 30 Days of Discharge		22	96%	85%	89%	11% ▲
● Follow-up within 30 Days of Discharge		16	76%	90%	84%	-14% ▼

### Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	87%	90%
On-Time Periodic	Actual	State Avg
6 Month Updates	N/A	100%
Cooccurring	Actual	State Avg
MH Screen Complete	92%	95%
SA Screen Complete	92%	96%
Diagnosis	Actual	State Avg
Valid Axis I Diagnosis	96%	98%
✓ Valid Axis V GAF Score	100%	91%

### Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Improved/Maintained Axis V GAF Score		17	74%	75%	61%	-1%

### Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services		5	100%	90%	100%	10%

### Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
● Avg Utilization Rate		8	130 days	0.2	77%	90%	87%	-13% ▼

Legend: ■ < 90% ■ 90-110% ■ > 110%

### Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions	■	■	■	■	■	■	■	■		■	■	■	92%
Discharges	■	■	■	■	■	■	■	■		■	■	■	75%
Services	■	■	■	■	■	■	■	■	■	■	■	■	100%

Legend: ■ 1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

■ Actual | Goal ✓ Goal Met ● Below Goal

\* State Avg based on 6 Active Transitional Programs

# Rapid Re-Housing Program - 250

Pacific House (formerly Shelter for the Homeless)

Mental Health - Case Management - Supportive Housing – Scattered Site

Connecticut Dept of Mental Health and Addiction Services

Program Quality Dashboard

Reporting Period: July 2018 - June 2019 (Data as of Sep 16, 2019)

## Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	4	4	0%
Admits	-	3	-100% ▼
Discharges	-	-	
Service Hours	-	-	

## Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Stable Living Situation		3	75%	85%	85%	-10%

## Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Clients Receiving Services		0	0%	90%	96%	N/A ▼

## Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data		97%

On-Time Periodic	Actual	State Avg
6 Month Updates		86%

## Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions													0%
Discharges													0%
Services													0%

1 or more Records Submitted to DMHAS

> 10% Over < 10% Under

Actual Goal Goal Met Below Goal

\* State Avg based on 98 Active Supportive Housing – Scattered Site Programs