

Provider Activity

Monthly Trend	Measure	Actual	1 Yr Ago	Variance %
	Unique Clients	85	78	9%
	Admits	20	3	567%
	Discharges	22	7	214% ▲
	Service Hours	4,035	3,707	9%
	Bed Days	5,658	5,760	-2%
	S.Rehab/PHP/IOP	7,321	7,431	-1%

Consumer Satisfaction Survey

(Based on 55 FY18 Surveys)

Question Domain	Satisfied % vs Goal%	Satisfied %	Goal %	State Avg
✓ Participation in Treatment		100%	80%	92%
✓ General Satisfaction		100%	80%	92%
✓ Access		100%	80%	88%
✓ Quality and Appropriateness		98%	80%	93%
✓ Overall		96%	80%	91%
✓ Respect		94%	80%	91%
✓ Outcome		93%	80%	83%
✓ Recovery		84%	80%	79%

▲ > 10% Over 1 Yr Ago ▼ > 10% Under 1Yr Ago

Satisfied % | Goal % | 0-80% | 80-100% | ✓ Goal Met | ● Under Goal

Clients by Level of Care

Program Type	Level of Care Type	#	%
Mental Health			
	Social Rehabilitation	57	46.0%
	Community Support	39	31.5%
	Residential Services	18	14.5%
	Case Management	10	8.1%

Client Demographics

Age	#	%	State Avg	Gender	#	%	State Avg
18-25	1	1%	▼ 12%	Male	59	69%	60%
26-34	11	13%	▼ 24%	Female	26	31%	40%
35-44	10	12%	21%	Transgender			0%
45-54	16	19%	20%				
55-64	29	34%	▲ 17%				
65+	18	21%	▲ 6%				
Ethnicity	#	%	State Avg	Race	#	%	State Avg
Non-Hispanic	76	89%	▲ 70%	White/Caucasian	73	86%	▲ 63%
Unknown	6	7%	10%	Black/African American	6	7%	17%
Hispanic-Other	3	4%	7%	Other	2	2%	▼ 13%
Hispanic-Cuban			0%	Unknown	2	2%	5%
Hispanic-Mexican			1%	Asian	1	1%	1%
Hisp-Puerto Rican			▼ 12%	Multiple Races	1	1%	1%
				Am. Indian/Native Alaskan			1%
				Hawaiian/Other Pacific Islander			0%

Unique Clients | State Avg | ▲ > 10% Over State Avg | ▼ > 10% Under State Avg

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	11	8	38% ▲
Admits	4	-	
Discharges	3	1	200% ▲
Bed Days	2,815	2,902	-3%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully		3	100%	80%	82%	20% ▲
✓ No Re-admit within 30 Days of Discharge		3	100%	85%	88%	15% ▲
○ Follow-up within 30 Days of Discharge		2	67%	90%	83%	-23% ▼

Data Submission Quality

Data Entry	Actual	State Avg
✓ Valid NOMS Data	100%	99%
On-Time Periodic	Actual	State Avg
6 Month Updates	57%	86%
Cooccurring	Actual	State Avg
MH Screen Complete	25%	88%
SA Screen Complete	25%	95%
Diagnosis	Actual	State Avg
✓ Valid Axis I Diagnosis	100%	100%
✓ Valid Axis V GAF Score	100%	100%

Recovery

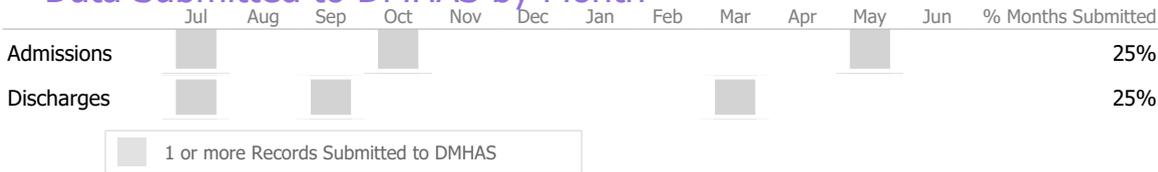
National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Stable Living Situation		11	100%	90%	99%	10%
✓ Social Support		7	64%	60%	83%	4%
○ Improved/Maintained Axis V GAF Score		4	40%	95%	68%	-55% ▼

Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
✓ Avg Utilization Rate		8	1,780 days	0.2	96%	90%	95%	6%

Legend: < 90% (light blue), 90-110% (grey), > 110% (red)

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

Actual | Goal ✓ Goal Met ○ Below Goal

* State Avg based on 24 Active Group Home Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	9	8	13% ▲
Admits	2	-	
Discharges	2	1	100% ▲
Service Hours	73	96	-24% ▼
Bed Days	2,843	2,858	-1%

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	100%	77%
On-Time Periodic	Actual	State Avg
6 Month Updates	100%	84%
Cooccurring	Actual	State Avg
MH Screen Complete	0%	32%
SA Screen Complete	0%	31%
Diagnosis	Actual	State Avg
Valid Axis I Diagnosis	100%	97%
Valid Axis V GAF Score	100%	94%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		0	0%	60%	67%	-60% ▼
Follow-up within 30 Days of Discharge		N/A	N/A	90%	69%	N/A

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Social Support		9	100%	60%	83%	40% ▲
Stable Living Situation		9	100%	95%	96%	5%
Employed		1	11%	25%	13%	-14% ▼
Improved/Maintained Axis V GAF Score		1	12%	95%	65%	-83% ▼

Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
Avg Utilization Rate		8	1,288 days	0.2	97%	90%	93%	7%

Legend: < 90% (light blue), 90-110% (grey), > 110% (red)

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 80 Active Supervised Apartments Programs

Program Activity

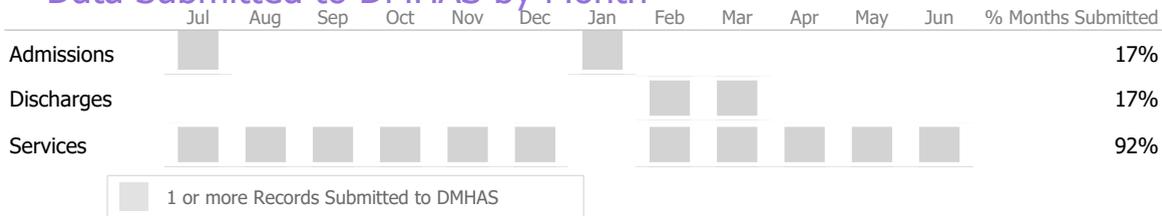
Measure	Actual	1 Yr Ago	Variance %
Unique Clients	57	52	10%
Admits	5	1	400% ▲
Discharges	12	-	
Service Hours	-	-	
Social Rehab/PHP/IOP Days	7,321	7,431	-1%

Service Utilization

✓ Clients Receiving Services

Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
	44	98%	90%	76%	8%

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

 Actual | Goal  Goal Met  Below Goal

* State Avg based on 33 Active Social Rehabilitation Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	39	36	8%
Admits	9	2	350% ▲
Discharges	5	5	0%
Service Hours	2,539	2,083	22% ▲

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	100%	90%
On-Time Periodic	Actual	State Avg
6 Month Updates	100%	86%
Cooccurring	Actual	State Avg
MH Screen Complete	0%	51%
SA Screen Complete	0%	51%
Diagnosis	Actual	State Avg
Valid Axis I Diagnosis	100%	98%
Valid Axis V GAF Score	100%	96%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully		4	80%	65%	68%	15% ▲

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Social Support		37	92%	60%	83%	32% ▲
✓ Stable Living Situation		39	98%	80%	91%	18% ▲
✓ Employed		9	22%	20%	13%	2%
✓ Improved/Maintained Axis V GAF Score		22	69%	65%	65%	4%

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services		35	100%	90%	99%	10%

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

█ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 37 Active CSP Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	10	10	0%
Admits	-	-	
Discharges	-	-	
Service Hours	1,423	1,528	-7%

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Stable Living Situation		10	100%	85%	85%	15% ▲

Service Utilization

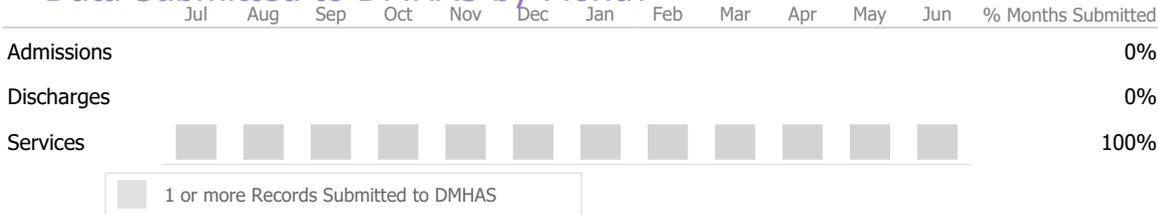
	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services		10	100%	90%	96%	10%

Data Submission Quality

Data Entry	Actual	State Avg
✓ Valid NOMS Data		97%

On-Time Periodic	Actual	State Avg
✓ 6 Month Updates		86%

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

Actual | Goal Goal Met Below Goal

* State Avg based on 98 Active Supportive Housing – Scattered Site Programs