

Provider Activity

Monthly Trend	Measure	Actual	1 Yr Ago	Variance %
	Unique Clients	1,143	1,144	0%
	Admits	1,502	1,383	9%
	Discharges	1,496	1,429	5%
	Service Hours	27,051	24,522	10%
	Bed Days	4,018	3,383	19% ▲

▲ > 10% Over 1 Yr Ago ▼ > 10% Under 1Yr Ago

Consumer Satisfaction Survey

(Based on 295 FY18 Surveys)

Question Domain	Satisfied % vs Goal%	Satisfied %	Goal %	State Avg
✓ Participation in Treatment		91%	80%	92%
✓ Overall		88%	80%	91%
✓ General Satisfaction		88%	80%	92%
✓ Quality and Appropriateness		86%	80%	93%
✓ Respect		85%	80%	91%
✓ Access		85%	80%	88%
✓ Outcome		82%	80%	83%
● Recovery		73%	80%	79%

Satisfied % | Goal % 0-80% 80-100% ✓ Goal Met ● Under Goal

Clients by Level of Care

Program Type	Level of Care Type	#	%
Mental Health	Crisis Services	382	22.1%
	Community Support	297	17.2%
	Outpatient	205	11.9%
	Other	119	6.9%
	Intake	110	6.4%
	Social Rehabilitation	86	5.0%
	Employment Services	69	4.0%
	Case Management	64	3.7%
	Residential Services	7	0.4%
	Forensic MH	Forensics Community-based	287
Forensics Community-based		101	5.8%

Client Demographics

Age	#	%	State Avg
18-25	171	15%	12%
26-34	224	20%	24%
35-44	168	15%	21%
45-54	201	18%	20%
55-64	260	23%	17%
65+	116	10%	6%

Gender	#	%	State Avg
Male	694	61%	60%
Female	437	38%	40%
Transgender	12	1%	0%

Ethnicity	#	%	State Avg
Non-Hispanic	939	82%	70% ▲
Unknown	99	9%	10%
Hispanic-Other	54	5%	7%
Hisp-Puerto Rican	49	4%	12%
Hispanic-Cuban	1	0%	0%
Hispanic-Mexican	1	0%	1%

Race	#	%	State Avg
White/Caucasian	788	69%	63%
Black/African American	178	16%	17%
Other	72	6%	13%
Unknown	67	6%	5%
Asian	16	1%	1%
Multiple Races	13	1%	1%
Am. Indian/Native Alaskan	8	1%	1%
Hawaiian/Other Pacific Islander	1	0%	0%

Unique Clients | State Avg ▲ > 10% Over State Avg ▼ > 10% Under State Avg

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	0		
Admits	-	-	
Discharges	-	-	
Service Hours	-	-	

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	N/A	91%
On-Time Periodic	Actual	State Avg
6 Month Updates	N/A	60%
Cooccurring	Actual	State Avg
MH Screen Complete	N/A	67%
SA Screen Complete	N/A	68%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		N/A	N/A	50%	51%	N/A

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Employed		N/A	N/A	30%	26%	-30% ▼
Improved/Maintained Axis V GAF Score		N/A	N/A	75%	54%	-75% ▼
Social Support		N/A	N/A	60%	68%	-60% ▼
Stable Living Situation		N/A	N/A	95%	85%	-95% ▼

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services		N/A	N/A	90%	88%	N/A ▼

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions													0%
Discharges													0%

1 or more Records Submitted to DMHAS

> 10% Over < 10% Under

Actual Goal Goal Met Below Goal

* State Avg based on 94 Active Standard Outpatient Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	123	110	12% ▲
Admits	39	25	56% ▲
Discharges	33	25	32% ▲
Service Hours	6,272	5,023	25% ▲

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	98%	90%
On-Time Periodic	Actual	State Avg
6 Month Updates	97%	86%
Cooccurring	Actual	State Avg
MH Screen Complete	93%	51%
SA Screen Complete	100%	51%
Diagnosis	Actual	State Avg
Valid Axis I Diagnosis	100%	98%
Valid Axis V GAF Score	99%	96%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully		27	82%	65%	68%	17% ▲

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Social Support		96	75%	60%	83%	15% ▲
✓ Stable Living Situation		121	95%	80%	91%	15% ▲
✓ Improved/Maintained Axis V GAF Score		84	78%	65%	65%	13% ▲
● Employed		14	11%	20%	13%	-9%

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services		95	100%	90%	99%	10%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions	■	■	■	■	■	■	■	■	■	■	■	■	100%
Discharges	■	■	■	■	■	■	■	■	■	■	■	■	83%
Services	■	■	■	■	■	■	■	■	■	■	■	■	100%

■ 1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

■ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 37 Active CSP Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	118	123	-4%
Admits	24	31	-23% ▼
Discharges	23	36	-36% ▼
Service Hours	5,841	5,634	4%

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	98%	90%
On-Time Periodic	Actual	State Avg
6 Month Updates	98%	86%
Cooccurring	Actual	State Avg
MH Screen Complete	100%	51%
SA Screen Complete	100%	51%
Diagnosis	Actual	State Avg
Valid Axis I Diagnosis	98%	98%
Valid Axis V GAF Score	98%	96%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		14	61%	65%	68%	-4%

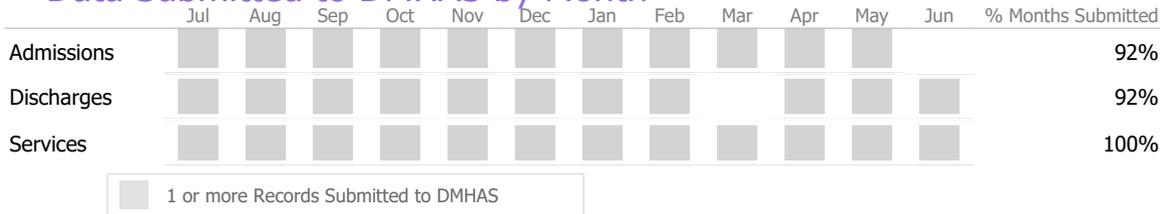
Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Social Support		92	78%	60%	83%	18% ▲
Stable Living Situation		111	94%	80%	91%	14% ▲
Improved/Maintained Axis V GAF Score		89	80%	65%	65%	15% ▲
Employed		13	11%	20%	13%	-9%

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services		94	99%	90%	99%	9%

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

■ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 37 Active CSP Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	61	69	-12% ▼
Admits	23	21	10%
Discharges	15	35	-57% ▼
Service Hours	2,959	2,686	10%

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	99%	90%
On-Time Periodic	Actual	State Avg
6 Month Updates	95%	86%
Cooccurring	Actual	State Avg
MH Screen Complete	90%	51%
SA Screen Complete	100%	51%
Diagnosis	Actual	State Avg
Valid Axis I Diagnosis	98%	98%
Valid Axis V GAF Score	98%	96%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully		11	73%	65%	68%	8%

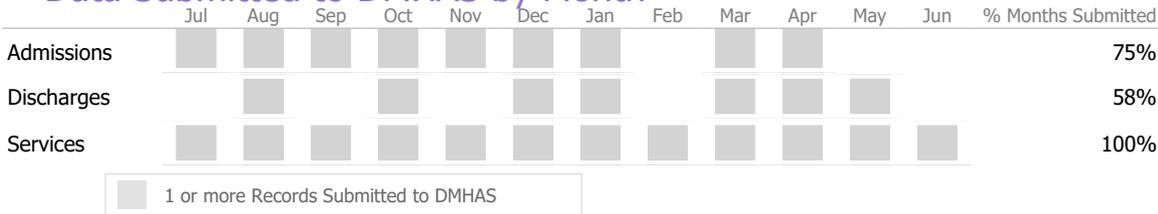
Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Stable Living Situation		62	98%	80%	91%	18% ▲
✓ Social Support		46	73%	60%	83%	13% ▲
✓ Improved/Maintained Axis V GAF Score		44	77%	65%	65%	12% ▲
● Employed		7	11%	20%	13%	-9%

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services		48	100%	90%	99%	10%

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

█ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 37 Active CSP Programs

Employment Services

River Valley Services

Mental Health - Employment Services - Employment Services

Connecticut Dept of Mental Health and Addiction Services

Program Quality Dashboard

Reporting Period: July 2018 - June 2019 (Data as of Sep 16, 2019)

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	69	65	6%
Admits	30	33	-9%
Discharges	41	25	64% ▲
Service Hours	990	777	27% ▲

Recovery

National Recovery Measures (NOMS)		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓	Employed		39	52%	35%	42%	17% ▲

Service Utilization

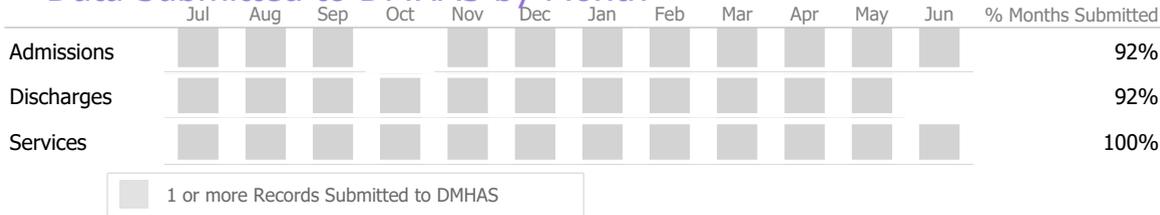
National Recovery Measures (NOMS)		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓	Clients Receiving Services		33	97%	90%	97%	7%

Data Submission Quality

Data Entry		Actual	State Avg
✓	Valid NOMS Data		95%

On-Time Periodic		Actual	State Avg
✓	6 Month Updates		95%

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

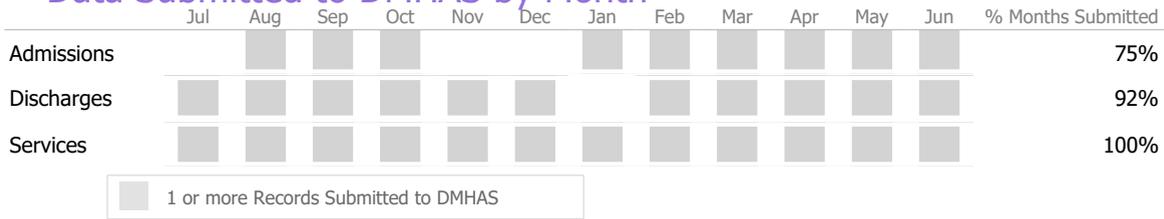
■ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 43 Active Employment Services Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	43	54	-20% ▼
Admits	22	28	-21% ▼
Discharges	26	33	-21% ▼
Service Hours	183	551	-67% ▼

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

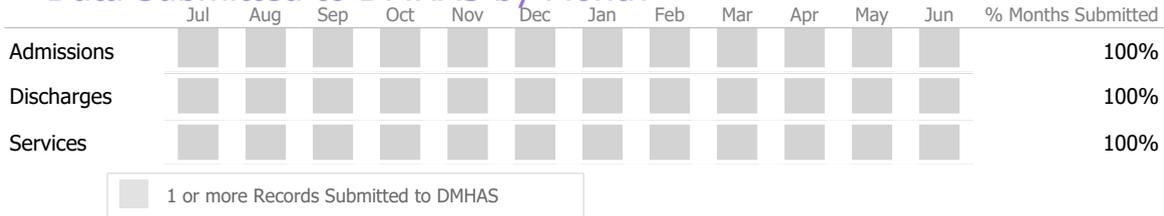
■ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 18 Active Other Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	53	51	4%
Admits	54	47	15% ▲
Discharges	48	45	7%
Service Hours	195	175	12% ▲

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

■ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 18 Active Other Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	61	67	-9%
Admits	12	11	9%
Discharges	19	18	6%
Service Hours	953	1,050	-9%

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	96%	91%
On-Time Periodic 6 Month Updates	98%	60%
Cooccurring MH Screen Complete	100%	67%
SA Screen Complete	100%	68%
Diagnosis Valid Axis I Diagnosis	100%	97%
Valid Axis V GAF Score	100%	91%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		18	95%	50%	51%	45% ▲

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Social Support		52	83%	60%	68%	23% ▲
Improved/Maintained Axis V GAF Score		43	73%	75%	54%	-2%
Stable Living Situation		56	89%	95%	85%	-6%
Employed		10	16%	30%	26%	-14% ▼

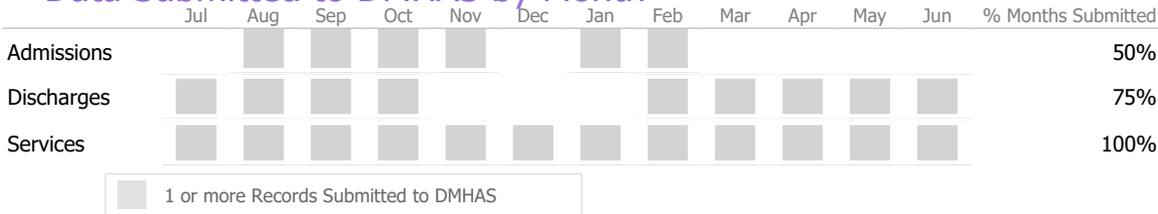
Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services		44	100%	90%	88%	10%

Service Engagement

Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
2 or more Services within 30 days		7	58%	75%	74%	-17% ▼

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 94 Active Standard Outpatient Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	75	83	-10%
Admits	13	36	-64% ▼
Discharges	17	27	-37% ▼
Service Hours	1,337	1,678	-20% ▼

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully		16	94%	50%	51%	44% ▲

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Social Support		65	86%	60%	68%	26% ▲
✓ Stable Living Situation		75	99%	95%	85%	4%
✓ Improved/Maintained Axis V GAF Score		58	82%	75%	54%	7%
● Employed		20	26%	30%	26%	-4%

Data Submission Quality

Data Entry	Actual	State Avg
✓ Valid NOMS Data	99%	91%
On-Time Periodic	Actual	State Avg
✓ 6 Month Updates	100%	60%
Cooccurring	Actual	State Avg
✓ MH Screen Complete	80%	67%
✓ SA Screen Complete	100%	68%
Diagnosis	Actual	State Avg
✓ Valid Axis I Diagnosis	99%	97%
✓ Valid Axis V GAF Score	99%	91%

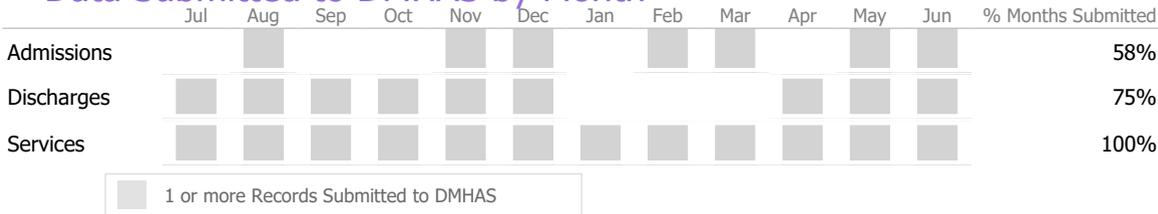
Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services		57	97%	90%	88%	7%

Service Engagement

Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● 2 or more Services within 30 days		8	62%	75%	74%	-13% ▼

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

Actual
 |
 Goal
 ✓ Goal Met
 ● Below Goal

* State Avg based on 94 Active Standard Outpatient Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	70	64	9%
Admits	19	34	-44% ▼
Discharges	26	17	53% ▲
Service Hours	1,100	607	81% ▲

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	97%	91%
On-Time Periodic 6 Month Updates	100%	60%
Cooccurring MH Screen Complete	92%	67%
SA Screen Complete	100%	68%
Diagnosis Valid Axis I Diagnosis	100%	97%
Valid Axis V GAF Score	100%	91%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		16	62%	50%	51%	12% ▲

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Social Support		68	96%	60%	68%	36% ▲
Stable Living Situation		71	100%	95%	85%	5%
Employed		17	24%	30%	26%	-6%
Improved/Maintained Axis V GAF Score		45	71%	75%	54%	-4%

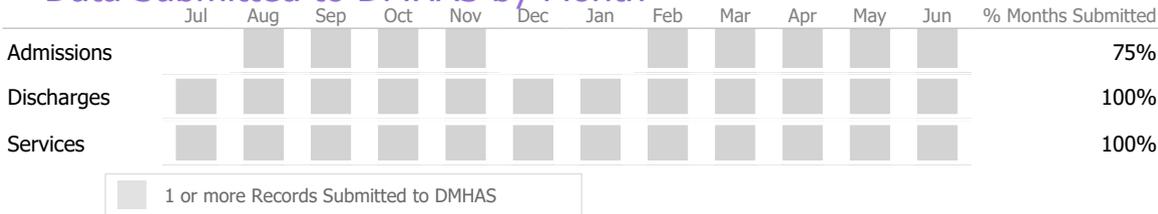
Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services		45	100%	90%	88%	10%

Service Engagement

Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
2 or more Services within 30 days		17	89%	75%	74%	14% ▲

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

■ Actual | Goal
 ✓ Goal Met
 ● Below Goal

* State Avg based on 94 Active Standard Outpatient Programs

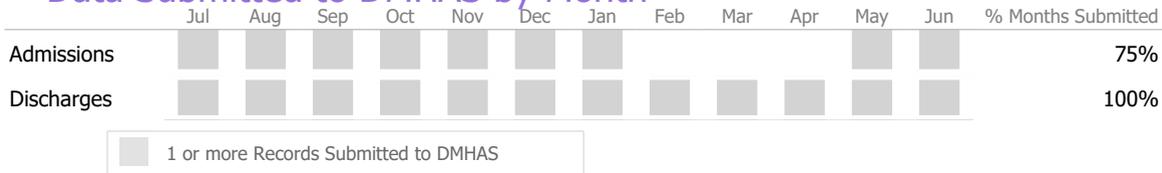
Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	101	113	-11% ▼
Admits	66	74	-11% ▼
Discharges	89	76	17% ▲

Jail Diversion

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Follow-up Service within 48 hours		13	9%	0%	4%	9%

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

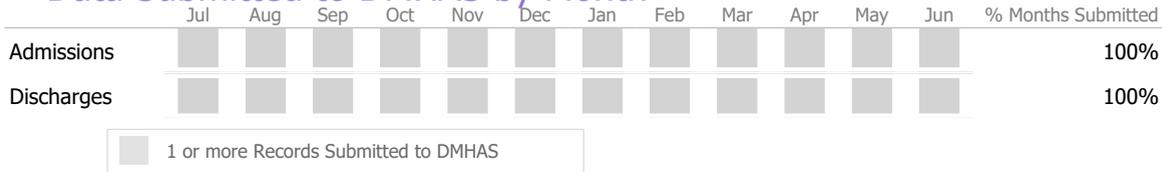
■ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 3 Active Court Liaison-Jail Diversion Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	104	105	-1%
Admits	72	70	3%
Discharges	80	79	1%

Data Submitted to DMHAS by Month



* State Avg based on 1 Active Standard Case Management Programs

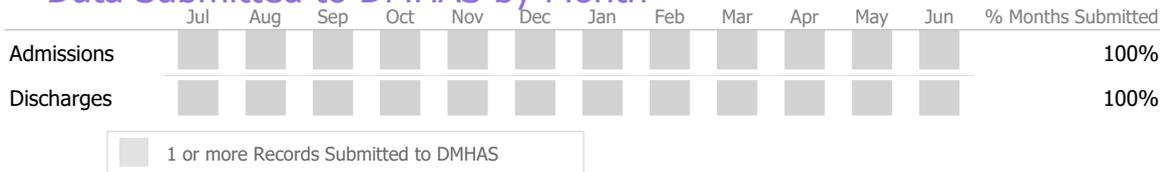
Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	356	328	9%
Admits	670	519	29% ▲
Discharges	667	519	29% ▲

Crisis

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Evaluation within 1.5 hours of Request		1,117	84%	75%	69%	9%
✓ Community Location Evaluation		1,214	92%	80%	92%	12% ▲
✓ Follow-up Service within 48 hours		182	98%	90%	88%	8%

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

█ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 27 Active Mobile Crisis Team Programs

RVS/HOMELESS OUTREACH

River Valley Services

Mental Health - Other - Outreach & Engagement

Connecticut Dept of Mental Health and Addiction Services

Program Quality Dashboard

Reporting Period: July 2018 - June 2019 (Data as of Sep 16, 2019)

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	0		
Admits	-	-	
Discharges	-	-	

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions													0%
Discharges													0%

1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

■ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 1 Active Outreach & Engagement Programs

RVS/INTAKE UNIT

River Valley Services

Mental Health - Intake - Central Intake

Connecticut Dept of Mental Health and Addiction Services

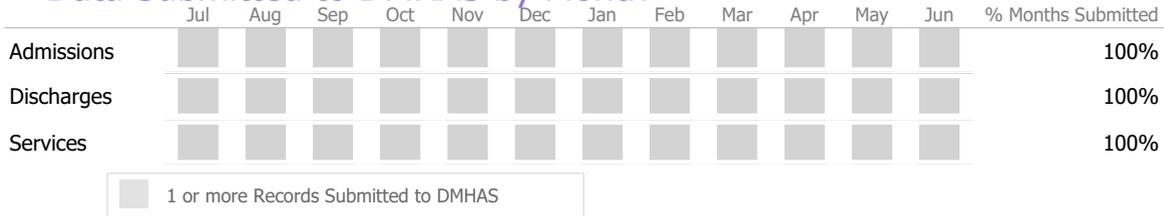
Program Quality Dashboard

Reporting Period: July 2018 - June 2019 (Data as of Sep 16, 2019)

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	110	107	3%
Admits	109	106	3%
Discharges	107	108	-1%
Service Hours	235	231	2%

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

■ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 17 Active Central Intake Programs

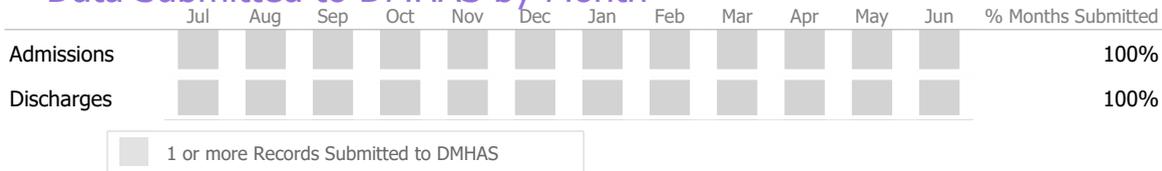
Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	208	249	-16% ▼
Admits	183	190	-4%
Discharges	180	222	-19% ▼

Jail Diversion

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Follow-up Service within 48 hours		84	12%	0%	4%	12% ▲

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

■ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 19 Active Court Liaison-Jail Diversion Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	77	81	-5%
Admits	87	122	-29% ▼
Discharges	89	121	-26% ▼
Service Hours	1,114	892	25% ▲
Bed Days	2,287	1,932	18% ▲

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● No Re-admit within 30 Days of Discharge		75	84%	85%	86%	-1%
✓ Follow-up within 30 Days of Discharge		63	95%	90%	76%	5%

Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
● Avg Utilization Rate		8	52 days	0.1	78%	90%	63%	-12% ▼

■ < 90%
 ■ 90-110%
 ■ >110%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions	■	■	■	■	■	■	■	■	■	■	■	■	100%
Discharges	■	■	■	■	■	■	■	■	■	■	■	■	100%
Services	■	■	■	■	■	■	■	■	■	■	■	■	100%

■ 1 or more Records Submitted to DMHAS

▲ > 10% Over
 ▼ < 10% Under

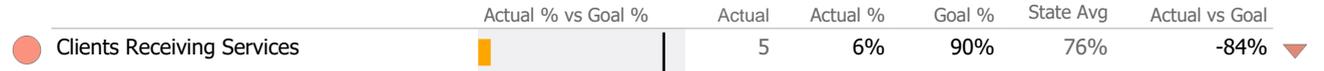
■ Actual
 | Goal
 ✓ Goal Met
 ● Below Goal

* State Avg based on 10 Active Respite Bed Programs

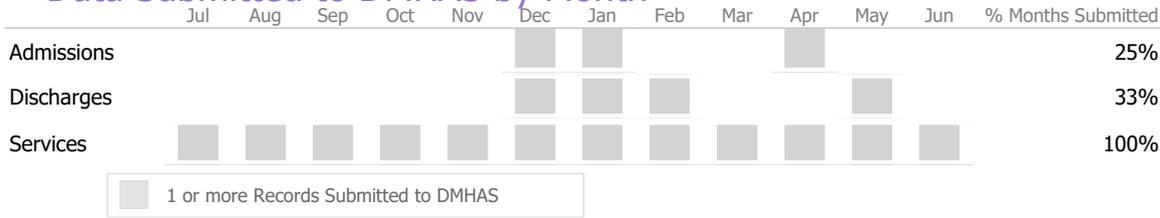
Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	86	52	65% ▲
Admits	45	4	1025% ▲
Discharges	10	9	11% ▲
Service Hours	25	22	11% ▲
Social Rehab/PHP/IOP Days	0	0	

Service Utilization



Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

■ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 33 Active Social Rehabilitation Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	7	9	-22% ▼
Admits	2	6	-67% ▼
Discharges	2	4	-50% ▼
Bed Days	1,731	1,451	19% ▲

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Treatment Completed Successfully		1	50%	60%	67%	-10% ▼
✓ Follow-up within 30 Days of Discharge		1	100%	90%	69%	10%

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Employed		6	86%	25%	13%	61% ▲
● Social Support		4	57%	60%	83%	-3%
● Stable Living Situation		6	86%	95%	96%	-9%
● Improved/Maintained Axis V GAF Score		4	67%	95%	65%	-28% ▼

Data Submission Quality

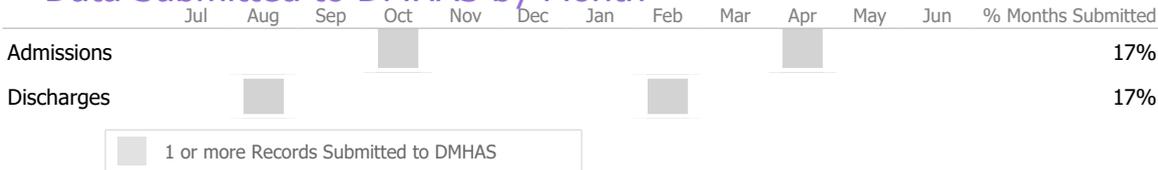
Data Entry	Actual	State Avg
✓ Valid NOMS Data		96% 77%
On-Time Periodic	Actual	State Avg
✓ 6 Month Updates		100% 84%
Cooccurring	Actual	State Avg
✓ MH Screen Complete		100% 32%
✓ SA Screen Complete		100% 31%
Diagnosis	Actual	State Avg
Valid Axis I Diagnosis		86% 97%
Valid Axis V GAF Score		86% 94%

Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
✓ Avg Utilization Rate		5	432 days	0.3	95%	90%	93%	5%

■ < 90%
 ■ 90-110%
 ■ > 110%

Data Submitted to DMHAS by Month



▲ > 10% Over
 ▼ < 10% Under

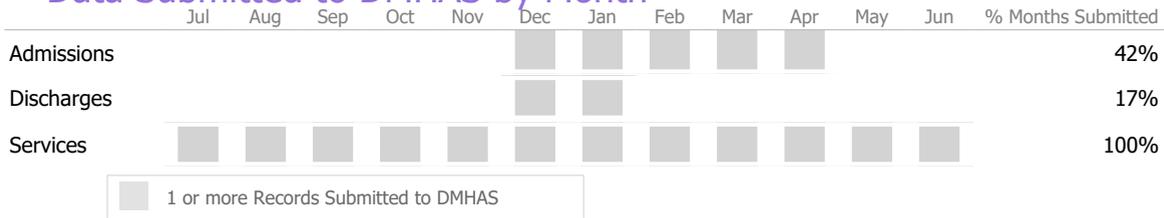
■ Actual
 | Goal
 ✓ Goal Met
 ● Below Goal

* State Avg based on 80 Active Supervised Apartments Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	32	26	23% ▲
Admits	8	2	300% ▲
Discharges	3	2	50% ▲
Service Hours	27	23	18% ▲

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

■ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 18 Active Other Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	64	60	7%
Admits	24	24	0%
Discharges	21	19	11% ▲
Service Hours	5,820	5,138	13% ▲

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully		12	57%	50%	30%	7%

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Social Support		57	86%	60%	61%	26% ▲
✓ Employed		28	42%	20%	11%	22% ▲
✓ Stable Living Situation		57	86%	80%	77%	6%

Service Utilization

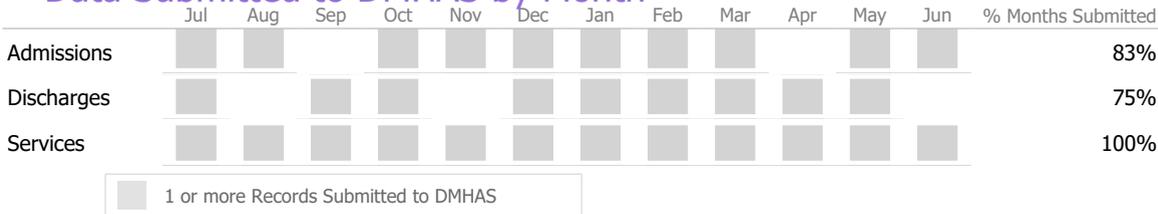
	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services		45	100%	90%	86%	10%

Data Submission Quality

Data Entry	Actual	State Avg
✓ Valid NOMS Data	98%	93%

On-Time Periodic	Actual	State Avg
✓ 6 Month Updates	97%	69%

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

■ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 26 Active Standard Case Management Programs