

### Provider Activity

Monthly Trend	Measure	Actual	1 Yr Ago	Variance %
	Unique Clients	54	53	2%
	Admits	7	8	-13% ▼
	Discharges	5	7	-29% ▼
	Service Hours	4,316	4,478	-4%

▲ > 10% Over 1 Yr Ago    ▼ > 10% Under 1Yr Ago

### Clients by Level of Care

Program Type	Level of Care Type	#	%
<b>Mental Health</b>	Case Management	54	100.0%

### Consumer Satisfaction Survey

(Based on 41 FY18 Surveys)

Question Domain	Satisfied % vs Goal%	Satisfied %	Goal %	State Avg
✓ Overall		98%	80%	91%
✓ General Satisfaction		98%	80%	92%
✓ Participation in Treatment		97%	80%	92%
✓ Quality and Appropriateness		97%	80%	93%
✓ Respect		97%	80%	91%
✓ Access		92%	80%	88%
✓ Recovery		85%	80%	79%
✓ Outcome		84%	80%	83%

■ Satisfied %    |    Goal %    ■ 0-80%    ■ 80-100%    ✓ Goal Met    ● Under Goal

### Client Demographics

Age	#	%	State Avg
18-25			12% ▼
26-34	6	11%	24% ▼
35-44	1	2%	21% ▼
45-54	12	22%	20%
55-64	23	43%	17% ▲
65+	12	22%	6% ▲

Gender	#	%	State Avg
Male	41	76%	60% ▲
Female	13	24%	40% ▼
Transgender			0%

Ethnicity	#	%	State Avg
Non-Hispanic	52	96%	70% ▲
Hisp-Puerto Rican	2	4%	12%
Hispanic-Cuban			0%
Hispanic-Mexican			1%
Hispanic-Other			7%
Unknown			10%

Race	#	%	State Avg
White/Caucasian	40	74%	63% ▲
Black/African American	14	26%	17%
Am. Indian/Native Alaskan			1%
Asian			1%
Multiple Races			1%
Hawaiian/Other Pacific Islander			0%
Other			13% ▼
Unknown			5%

■ Unique Clients    |    State Avg    ▲ > 10% Over State Avg    ▼ > 10% Under State Avg

**Liberty Commons 314290**

St. Vincent DePaul Place Middletown Inc.

Mental Health - Case Management - Supportive Housing – Development

**Program Activity**

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	23	24	-4%
Admits	4	3	33% ▲
Discharges	3	5	-40% ▼
Service Hours	1,558	1,555	0%

**Recovery**

National Recovery Measures (NOMS)		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓	Stable Living Situation		22	96%	85%	91%	11% ▲

**Service Utilization**

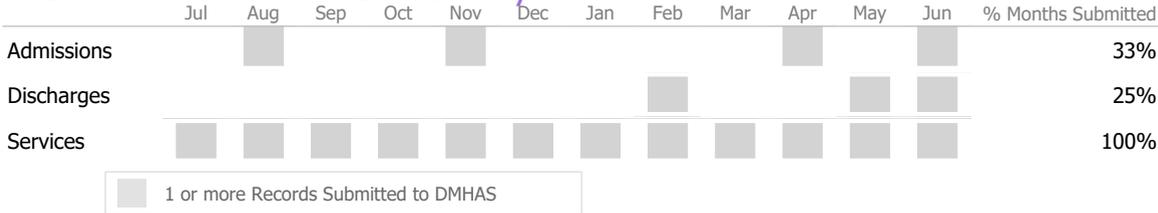
National Recovery Measures (NOMS)		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓	Clients Receiving Services		21	100%	90%	97%	10%

**Data Submission Quality**

Data Entry		Actual	State Avg
✓	Valid NOMS Data		99%

On-Time Periodic		Actual	State Avg
✓	6 Month Updates		80%

**Data Submitted to DMHAS by Month**



▲ > 10% Over    ▼ < 10% Under

█ Actual    | Goal    ✓ Goal Met    ● Below Goal

\* State Avg based on 66 Active Supportive Housing – Development Programs

# Next Step Supportive Hsg314551

St. Vincent DePaul Place Middletown Inc.

Mental Health - Case Management - Supportive Housing – Scattered Site

Connecticut Dept of Mental Health and Addiction Services

Program Quality Dashboard

Reporting Period: July 2018 - June 2019 (Data as of Sep 16, 2019)

## Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	31	30	3%
Admits	3	5	-40% ▼
Discharges	2	2	0%
Service Hours	2,758	2,924	-6%

## Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Stable Living Situation		26	84%	85%	85%	-1%

## Service Utilization

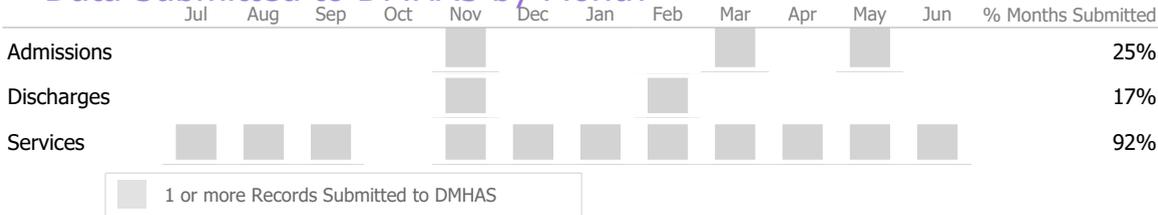
National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services		29	100%	90%	96%	10%

## Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	100%	97%

On-Time Periodic	Actual	State Avg
6 Month Updates	96%	86%

## Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

Actual | Goal ✓ Goal Met ● Below Goal

\* State Avg based on 98 Active Supportive Housing – Scattered Site Programs