

### Provider Activity

Monthly Trend	Measure	Actual	1 Yr Ago	Variance %
	Unique Clients	141	136	4%
	Admits	60	60	0%
	Discharges	64	55	16% ▲
	Service Hours	15,201	4,754	
	Bed Days	2,046	1,897	8%

▲ > 10% Over 1 Yr Ago    ▼ > 10% Under 1Yr Ago

### Clients by Level of Care

Program Type	Level of Care Type	#	%
<b>Mental Health</b>	Inpatient Services	59	41.3%
	Case Management	50	35.0%
	Residential Services	34	23.8%

### Client Demographics

Age	#	%	State Avg
18-25	13	9%	12%
26-34	25	18%	24%
35-44	19	13%	21%
45-54	33	23%	20%
55-64	41	29% ▲	17%
65+	10	7%	6%

Ethnicity	#	%	State Avg
Non-Hispanic	123	87% ▲	70%
Hisp-Puerto Rican	16	11%	12%
Hispanic-Other	2	1%	7%
Hispanic-Cuban			0%
Hispanic-Mexican			1%
Unknown			10%

Gender	#	%	State Avg
Male	75	53%	60%
Female	66	47%	40%
Transgender			0%

Race	#	%	State Avg
White/Caucasian	91	65%	63%
Black/African American	48	34% ▲	17%
Other	2	1% ▼	13%
Am. Indian/Native Alaskan			1%
Asian			1%
Multiple Races			1%
Hawaiian/Other Pacific Islander			0%
Unknown			5%

■ Unique Clients    | State Avg    ▲ > 10% Over State Avg    ▼ > 10% Under State Avg

Survey Data Not Available

### Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	34	31	10%
Admits	4	3	33% ▲
Discharges	4	1	300% ▲
Service Hours	6,909	2,290	

### Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	100%	99%
On-Time Periodic	Actual	State Avg
6 Month Updates	100%	97%

### Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully		3	75%	50%	70%	25% ▲

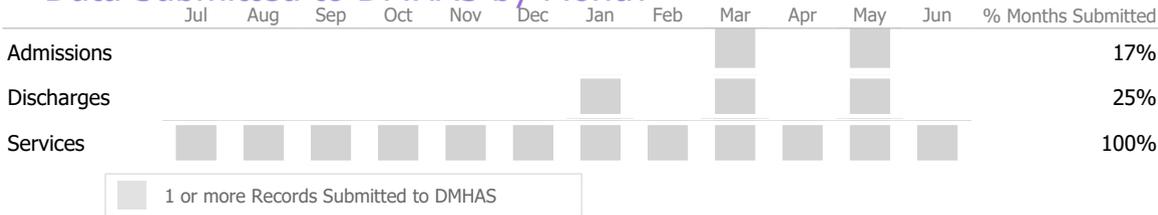
### Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Social Support		26	76%	60%	84%	16% ▲
✓ Stable Living Situation		34	100%	85%	97%	15% ▲
○ Employed		5	15%	25%	13%	-10% ▼

### Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services		30	100%	90%	99%	10%

### Data Submitted to DMHAS by Month



▲ > 10% Over    ▼ < 10% Under

■ Actual    | Goal    ✓ Goal Met    ○ Below Goal

\* State Avg based on 25 Active Residential Support Programs

### Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	59	55	7%
Admits	55	50	10%
Discharges	57	51	12% ▲
Bed Days	2,046	1,897	8%

### Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	N/A	NaN
On-Time Periodic	Actual	State Avg
6 Month Updates	N/A	N/A
Cooccurring	Actual	State Avg
✓ MH Screen Complete	0%	0%
✓ SA Screen Complete	0%	0%
Diagnosis	Actual	State Avg
✓ Valid Axis I Diagnosis	100%	100%
✓ Valid Axis V GAF Score	100%	100%

### Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully		54	95%	95%	96%	0%
✓ No Re-admit within 30 Days of Discharge		53	93%	85%	95%	8%
● Follow-up within 30 Days of Discharge		43	80%	90%	77%	-10%

### Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Improved/Maintained Axis V GAF Score		56	98%	95%	96%	3%

### Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
● Avg Utilization Rate		8	40 days	0.1	70%	90%	69%	-20% ▼

Legend: ■ < 90%   ■ 90-110%   ■ >110%

### Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions	█	█	█	█	█	█	█	█	█	█	█	█	100%
Discharges	█	█	█	█	█	█	█	█	█	█	█	█	100%

Legend: █ 1 or more Records Submitted to DMHAS

▲ > 10% Over   ▼ < 10% Under

■ Actual   | Goal   ✓ Goal Met   ● Below Goal

\* State Avg based on 2 Active Acute Pyschiatric - Intermediate Programs

## Next Steps Supportive Hsing

St. Vincent's Medical Center

Mental Health - Case Management - Supportive Housing – Scattered Site

Connecticut Dept of Mental Health and Addiction Services

Program Quality Dashboard

Reporting Period: July 2018 - June 2019 (Data as of Sep 16, 2019)

### Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	50	52	-4%
Admits	1	7	-86% ▼
Discharges	3	3	0%
Service Hours	8,292	2,465	

### Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Stable Living Situation		49	98%	85%	85%	13% ▲

### Service Utilization

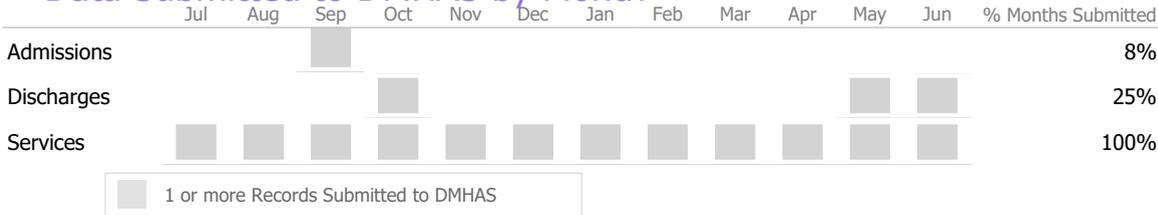
National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services		47	100%	90%	96%	10%

### Data Submission Quality

Data Entry	Actual	State Avg
✓ Valid NOMS Data		97%

On-Time Periodic	Actual	State Avg
✓ 6 Month Updates		86%

### Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

Actual | Goal ✓ Goal Met ● Below Goal

\* State Avg based on 98 Active Supportive Housing – Scattered Site Programs