

### Provider Activity

Monthly Trend	Measure	Actual	1 Yr Ago	Variance %
	Unique Clients	92	105	-12% ▼
	Admits	38	57	-33% ▼
	Discharges	31	54	-43% ▼
	Service Hours	945	1,034	-9%

▲ > 10% Over 1 Yr Ago    ▼ > 10% Under 1Yr Ago

### Clients by Level of Care

Program Type	Level of Care Type	#	%
<b>Addiction</b>	Outpatient	92	100.0%

### Consumer Satisfaction Survey

(Based on 23 FY18 Surveys)

Question Domain	Satisfied % vs Goal%	Satisfied %	Goal %	State Avg
✓ Quality and Appropriateness		100%	80%	93%
✓ Participation in Treatment		100%	80%	92%
✓ Respect		100%	80%	91%
✓ General Satisfaction		96%	80%	92%
✓ Access		95%	80%	88%
✓ Overall		91%	80%	91%
✓ Recovery		90%	80%	79%
✓ Outcome		82%	80%	83%

■ Satisfied %    |    Goal %    ■ 0-80%    ■ 80-100%    ✓ Goal Met    ● Under Goal

### Client Demographics

Age	#	%	State Avg
18-25	5	6%	12%
26-34	23	26%	24%
35-44	31	34% ▲	21%
45-54	17	19%	20%
55-64	11	12%	17%
65+	3	3%	6%

Gender	#	%	State Avg
Female	46	50%	40%
Male	46	50%	60%
Transgender			0%

Ethnicity	#	%	State Avg
Non-Hispanic	89	97% ▲	70%
Hispanic-Other	2	2%	7%
Hisp-Puerto Rican	1	1% ▼	12%
Hispanic-Cuban			0%
Hispanic-Mexican			1%
Unknown			10%

Race	#	%	State Avg
White/Caucasian	88	96% ▲	63%
Black/African American	2	2% ▼	17%
Other	2	2% ▼	13%
Am. Indian/Native Alaskan			1%
Asian			1%
Multiple Races			1%
Hawaiian/Other Pacific Islander			0%
Unknown			5%

■ Unique Clients    |    State Avg    ▲ > 10% Over State Avg    ▼ > 10% Under State Avg

### Program Activity

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### Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	95%	88%
Valid TEDS Data	95%	85%
<b>On-Time Periodic</b>		
6 Month Updates	38%	34%
<b>Cooccurring</b>		
MH Screen Complete	97%	91%
SA Screen Complete	97%	95%
<b>Diagnosis</b>		
Valid Axis I Diagnosis	100%	95%
Valid Axis V GAF Score	100%	98%

### Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		9	29%	50%	57%	-21% ▼

### Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Not Arrested		87	94%	75%	80%	19% ▲
Stable Living Situation		86	92%	95%	78%	-3%
Employed		38	41%	50%	40%	-9%
Abstinence/Reduced Drug Use		30	32%	55%	52%	-23% ▼
Improved/Maintained Axis V GAF Score		31	41%	75%	68%	-34% ▼
Self Help		7	8%	60%	30%	-52% ▼

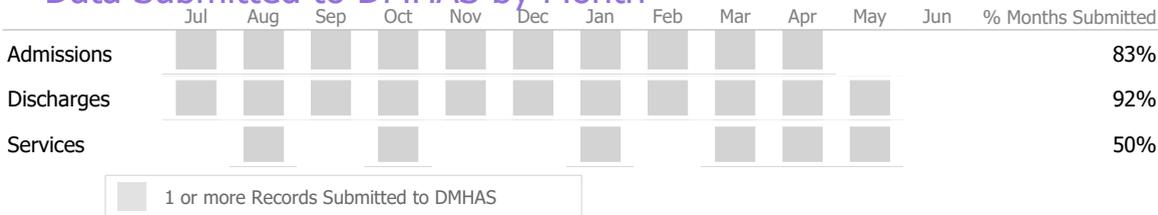
### Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services		58	94%	90%	76%	4%

### Service Engagement

Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
2 or more Services within 30 days		24	63%	75%	67%	-12% ▼

### Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

█ Actual | Goal ✓ Goal Met ● Below Goal

\* State Avg based on 116 Active Standard Outpatient Programs