

Provider Activity

Monthly Trend	Measure	Actual	1 Yr Ago	Variance %
	Unique Clients	84	104	-19% ▼
	Admits	37	35	6%
	Discharges	25	51	-51% ▼
	Service Hours	1,333	1,652	-19% ▼

▲ > 10% Over 1 Yr Ago ▼ > 10% Under 1Yr Ago

Clients by Level of Care

Program Type	Level of Care Type	#	%
Addiction	Outpatient	84	100.0%

Consumer Satisfaction Survey (Based on 61 FY18 Surveys)

Question Domain	Satisfied % vs Goal%	Satisfied %	Goal %	State Avg
✓ Participation in Treatment		100%	80%	92%
✓ General Satisfaction		100%	80%	92%
✓ Respect		100%	80%	91%
✓ Overall		98%	80%	91%
✓ Access		98%	80%	88%
✓ Quality and Appropriateness		98%	80%	93%
✓ Outcome		88%	80%	83%
● Recovery		69%	80%	79%

■ Satisfied % | ■ Goal % ■ 0-80% ■ 80-100% ✓ Goal Met ● Under Goal

Client Demographics

Age	#	%	State Avg
18-25	1	1%	12% ▼
26-34	11	13%	24% ▼
35-44	12	14%	21%
45-54	18	21%	20%
55-64	30	36%	17% ▲
65+	12	14%	6%

Gender	#	%	State Avg
Female	48	57%	40% ▲
Male	36	43%	60% ▼
Transgender			0%

Ethnicity	#	%	State Avg
Non-Hispanic	78	93%	70% ▲
Hispanic-Other	3	4%	7%
Hisp-Puerto Rican	3	4%	12%
Hispanic-Cuban			0%
Hispanic-Mexican			1%
Unknown			10%

Race	#	%	State Avg
White/Caucasian	70	83%	63% ▲
Asian	4	5%	1%
Other	4	5%	13%
Black/African American	3	4%	17% ▼
Am. Indian/Native Alaskan	1	1%	1%
Multiple Races	1	1%	1%
Unknown	1	1%	5%
Hawaiian/Other Pacific Islander			0%

■ Unique Clients | ■ State Avg ▲ > 10% Over State Avg ▼ > 10% Under State Avg

Program Activity

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Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Treatment Completed Successfully		18	72%	75%	80%	-3%

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services		65	100%	90%	99%	10%

Service Engagement

Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ 2 or more Services within 30 days		32	86%	75%	84%	11% ▲

Data Submission Quality

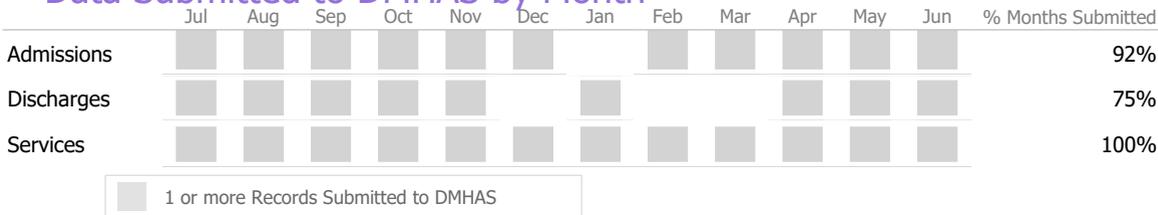
Data Entry	Actual	State Avg
✓ Valid NOMS Data		95%
✓ Valid TEDS Data		41%

On-Time Periodic	Actual	State Avg
✓ 6 Month Updates		93%

Cooccurring	Actual	State Avg
✓ MH Screen Complete		100%
✓ SA Screen Complete		100%

Diagnosis	Actual	State Avg
✓ Valid Axis I Diagnosis		97%
✓ Valid Axis V GAF Score		98%

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

Actual | Goal Goal Met Below Goal

* State Avg based on 6 Active Gambling Outpatient Programs