

Provider Activity

Monthly Trend	Measure	Actual	1 Yr Ago	Variance %
	Unique Clients	340	324	5%
	Admits	86	72	19% ▲
	Discharges	80	65	23% ▲
	Service Hours	2,565	2,238	15% ▲

▲ > 10% Over 1 Yr Ago ▼ > 10% Under 1Yr Ago

Clients by Level of Care

Program Type	Level of Care Type	#	%
Mental Health	Outpatient	340	100.0%

Consumer Satisfaction Survey (Based on 116 FY18 Surveys)

Question Domain	Satisfied % vs Goal%	Satisfied %	Goal %	State Avg
✓ Quality and Appropriateness		100%	80%	93%
✓ Participation in Treatment		100%	80%	92%
✓ General Satisfaction		100%	80%	92%
✓ Overall		100%	80%	91%
✓ Respect		99%	80%	91%
✓ Access		98%	80%	88%
✓ Outcome		96%	80%	83%
✓ Recovery		90%	80%	79%

■ Satisfied % | Goal % ■ 0-80% ■ 80-100% ✓ Goal Met ● Under Goal

Client Demographics

Age	#	%	State Avg
18-25	26	8%	12%
26-34	42	12%	24%
35-44	64	19%	21%
45-54	69	20%	20%
55-64	78	23%	17%
65+	61	18%	6%

Gender	#	%	State Avg
Female	184	54%	40% ▲
Male	155	46%	60% ▼
Transgender			0%

Ethnicity	#	%	State Avg
Non-Hispanic	302	89%	70% ▲
Hispanic-Other	28	8%	7%
Unknown	8	2%	10%
Hisp-Puerto Rican	2	1%	12% ▼
Hispanic-Cuban			0%
Hispanic-Mexican			1%

Race	#	%	State Avg
White/Caucasian	209	61%	63%
Black/African American	73	21%	17%
Other	37	11%	13%
Asian	12	4%	1%
Unknown	5	1%	5%
Multiple Races	4	1%	1%
Am. Indian/Native Alaskan			1%
Hawaiian/Other Pacific Islander			0%

■ Unique Clients | State Avg ▲ > 10% Over State Avg ▼ > 10% Under State Avg

Program Activity

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Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	100%	91%
On-Time Periodic	Actual	State Avg
6 Month Updates	100%	60%
Cooccurring	Actual	State Avg
MH Screen Complete	94%	67%
SA Screen Complete	94%	68%
Diagnosis	Actual	State Avg
Valid Axis I Diagnosis	100%	97%
Valid Axis V GAF Score	100%	91%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Treatment Completed Successfully		37	46%	50%	51%	-4%

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Social Support		334	97%	60%	68%	37% ▲
✓ Stable Living Situation		343	99%	95%	85%	4%
✓ Improved/Maintained Axis V GAF Score		259	87%	75%	54%	12% ▲
✓ Employed		103	30%	30%	26%	0%

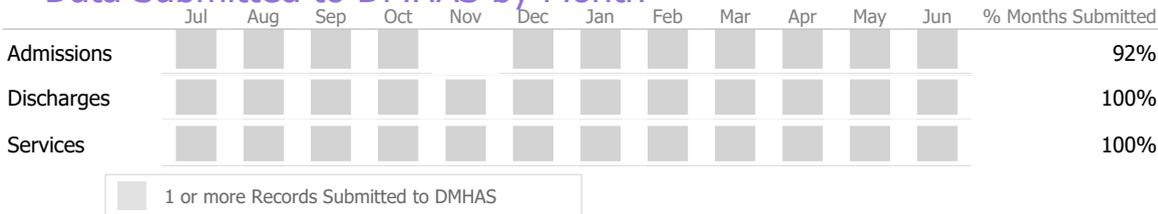
Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services		266	100%	90%	88%	10%

Service Engagement

Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ 2 or more Services within 30 days		79	92%	75%	74%	17% ▲

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

█ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 94 Active Standard Outpatient Programs