

Provider Activity

| Monthly Trend | Measure | Actual | 1 Yr Ago | Variance % |
|---------------|-----------------|--------|----------|------------|
| | Unique Clients | 1,991 | 1,861 | 7% |
| | Admits | 665 | 706 | -6% |
| | Discharges | 568 | 589 | -4% |
| | Service Hours | 23,399 | 24,321 | -4% |
| | Bed Days | 6,300 | 6,623 | -5% |
| | S.Rehab/PHP/IOP | 3,013 | 1,874 | 61% ▲ |

Consumer Satisfaction Survey

(Based on 995 FY19 Surveys)

| Question Domain | Satisfied % vs Goal% | Satisfied % | Goal % | State Avg |
|-------------------------------|----------------------|-------------|--------|-----------|
| ✓ Overall | | 96% | 80% | 91% |
| ✓ Quality and Appropriateness | | 96% | 80% | 93% |
| ✓ General Satisfaction | | 95% | 80% | 92% |
| ✓ Participation in Treatment | | 94% | 80% | 92% |
| ✓ Respect | | 94% | 80% | 91% |
| ✓ Access | | 91% | 80% | 88% |
| ✓ Recovery | | 82% | 80% | 79% |
| ✓ Outcome | | 82% | 80% | 83% |

▲ > 10% Over 1 Yr Ago ▼ > 10% Under 1Yr Ago

■ Satisfied % | Goal % ■ 0-80% ■ 80-100% ✓ Goal Met ● Under Goal

Clients by Level of Care

| Program Type | Level of Care Type | # | % |
|----------------------|-------------------------------|-----|-------|
| Mental Health | | | |
| | Outpatient | 953 | 35.7% |
| | Social Rehabilitation | 249 | 9.3% |
| | Case Management | 169 | 6.3% |
| | Community Support | 158 | 5.9% |
| | Crisis Services | 157 | 5.9% |
| | ACT | 146 | 5.5% |
| | Employment Services | 109 | 4.1% |
| | Residential Services | 64 | 2.4% |
| Forensic MH | | | |
| | Outpatient | 268 | 10.0% |
| | Forensics Community-based | 261 | 9.8% |
| | Case Management | 6 | 0.2% |
| Addiction | | | |
| | Medication Assisted Treatment | 91 | 3.4% |
| | Outpatient | 37 | 1.4% |

Client Demographics

| Age | # | % | State Avg | Gender | # | % | State Avg |
|-------------------|-------|-----|-----------|---------------------------------|-------|-----|-----------|
| 18-25 | 234 | 12% | 9% | Male | 1,021 | 51% | 59% |
| 26-34 | 383 | 20% | 22% | Female | 970 | 49% | 41% |
| 35-44 | 409 | 21% | 21% | Transgender | | | 0% |
| 45-54 | 395 | 20% | 20% | Race | | | |
| 55-64 | 427 | 22% | 20% | White/Caucasian | 1,175 | 59% | 64% |
| 65+ | 112 | 6% | 7% | Other | 480 | 24% | ▲ 13% |
| Ethnicity | | | | Black/African American | 272 | 14% | 16% |
| Non-Hispanic | 1,055 | 53% | ▼ 71% | Unknown | 43 | 2% | 5% |
| Hisp-Puerto Rican | 600 | 30% | ▲ 12% | Asian | 11 | 1% | 1% |
| Unknown | 262 | 13% | 9% | Am. Indian/Native Alaskan | 6 | 0% | 1% |
| Hispanic-Other | 71 | 4% | 7% | Hawaiian/Other Pacific Islander | 4 | 0% | 0% |
| Hispanic-Mexican | 2 | 0% | 1% | Multiple Races | | | 1% |
| Hispanic-Cuban | 1 | 0% | 0% | | | | |

■ Unique Clients | State Avg ▲ > 10% Over State Avg ▼ > 10% Under State Avg

Program Activity

| Measure | Actual | 1 Yr Ago | Variance % |
|----------------|--------|----------|------------|
| Unique Clients | 116 | 112 | 4% |
| Admits | 22 | 30 | -27% ▼ |
| Discharges | 36 | 23 | 57% ▲ |
| Service Hours | 856 | 1,050 | -18% ▼ |

Data Submission Quality

| Data Entry | Actual | State Avg |
|------------------------|--------|-----------|
| Valid NOMS Data | 99% | 86% |
| On-Time Periodic | Actual | State Avg |
| 6 Month Updates | 100% | 56% |
| Co-occurring | Actual | State Avg |
| MH Screen Complete | 97% | 61% |
| SA Screen Complete | 98% | 61% |
| Diagnosis | Actual | State Avg |
| Valid Axis I Diagnosis | 99% | 97% |
| Valid Axis V GAF Score | 99% | 90% |

Discharge Outcomes

| | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|----------------------------------|--------------------|--------|----------|--------|-----------|----------------|
| Treatment Completed Successfully | | 13 | 36% | 50% | 46% | -14% ▼ |

Recovery

| National Recovery Measures (NOMS) | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|--------------------------------------|--------------------|--------|----------|--------|-----------|----------------|
| Social Support | | 107 | 91% | 60% | 62% | 31% ▲ |
| Employed | | 35 | 30% | 30% | 22% | 0% |
| Stable Living Situation | | 109 | 92% | 95% | 79% | -3% |
| Improved/Maintained Axis V GAF Score | | 56 | 59% | 75% | 42% | -16% ▼ |

Service Utilization

| | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|----------------------------|--------------------|--------|----------|--------|-----------|----------------|
| Clients Receiving Services | | 80 | 98% | 90% | 74% | 8% |

Service Engagement

| Outpatient | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|-----------------------------------|--------------------|--------|----------|--------|-----------|----------------|
| 2 or more Services within 30 days | | 16 | 73% | 75% | 78% | -2% |

Data Submitted to DMHAS by Month

| | Jul | Aug | Sep | % Months Submitted |
|------------|-----|-----|-----|--------------------|
| Admissions | | | | 100% |
| Discharges | | | | 100% |
| Services | | | | 100% |

1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

Actual | Goal Goal Met Below Goal

* State Avg based on 89 Active Standard Outpatient Programs

Program Activity

| Measure | Actual | 1 Yr Ago | Variance % |
|----------------|--------|----------|------------|
| Unique Clients | 739 | 637 | 16% ▲ |
| Admits | 162 | 87 | 86% ▲ |
| Discharges | 123 | 98 | 26% ▲ |
| Service Hours | 4,350 | 4,308 | 1% |

Data Submission Quality

| Data Entry | Actual | State Avg |
|------------------------|--------|-----------|
| Valid NOMS Data | 96% | 86% |
| On-Time Periodic | Actual | State Avg |
| 6 Month Updates | 99% | 56% |
| Co-occurring | Actual | State Avg |
| MH Screen Complete | 99% | 61% |
| SA Screen Complete | 99% | 61% |
| Diagnosis | Actual | State Avg |
| Valid Axis I Diagnosis | 100% | 97% |
| Valid Axis V GAF Score | 100% | 90% |

Discharge Outcomes

| | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|----------------------------------|--------------------|--------|----------|--------|-----------|----------------|
| Treatment Completed Successfully | | 31 | 25% | 50% | 46% | -25% ▼ |

Recovery

| National Recovery Measures (NOMS) | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|--------------------------------------|--------------------|--------|----------|--------|-----------|----------------|
| Social Support | | 640 | 86% | 60% | 62% | 26% ▲ |
| Stable Living Situation | | 700 | 95% | 95% | 79% | 0% |
| Employed | | 119 | 16% | 30% | 22% | -14% ▼ |
| Improved/Maintained Axis V GAF Score | | 384 | 68% | 75% | 42% | -7% |

Service Utilization

| | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|----------------------------|--------------------|--------|----------|--------|-----------|----------------|
| Clients Receiving Services | | 600 | 97% | 90% | 74% | 7% |

Service Engagement

| Outpatient | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|-----------------------------------|--------------------|--------|----------|--------|-----------|----------------|
| 2 or more Services within 30 days | | 157 | 97% | 75% | 78% | 22% ▲ |

Data Submitted to DMHAS by Month

| | Jul | Aug | Sep | % Months Submitted |
|------------|-----|-----|-----|--------------------|
| Admissions | | | | 100% |
| Discharges | | | | 100% |
| Services | | | | 67% |

1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

Actual | Goal Goal Met Below Goal

* State Avg based on 89 Active Standard Outpatient Programs

Program Activity

| Measure | Actual | 1 Yr Ago | Variance % |
|----------------|--------|----------|------------|
| Unique Clients | 77 | 68 | 13% ▲ |
| Admits | 4 | 4 | 0% |
| Discharges | 5 | 1 | 400% ▲ |
| Service Hours | 2,138 | 2,064 | 4% |

Data Submission Quality

| Data Entry | Actual | State Avg |
|------------------------|--------|-----------|
| Valid NOMS Data | 93% | 64% |
| On-Time Periodic | | |
| 6 Month Updates | 100% | 84% |
| Co-occurring | | |
| MH Screen Complete | 100% | 22% |
| SA Screen Complete | 100% | 26% |
| Diagnosis | | |
| Valid Axis I Diagnosis | 99% | 98% |
| Valid Axis V GAF Score | 99% | 89% |

Discharge Outcomes

| | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|---|--------------------|--------|----------|--------|-----------|----------------|
| Treatment Completed Successfully | | 2 | 40% | 65% | 52% | -25% ▼ |
| No Re-admit within 30 Days of Discharge | | 4 | 100% | 85% | 96% | 15% ▲ |
| Follow-up within 30 Days of Discharge | | 1 | 50% | 90% | 46% | -40% ▼ |

Recovery

| National Recovery Measures (NOMS) | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|--------------------------------------|--------------------|--------|----------|--------|-----------|----------------|
| Stable Living Situation | | 75 | 97% | 60% | 88% | 37% ▲ |
| Social Support | | 72 | 94% | 60% | 78% | 34% ▲ |
| Employed | | 3 | 4% | 15% | 13% | -11% ▼ |
| Improved/Maintained Axis V GAF Score | | 46 | 70% | 85% | 47% | -15% ▼ |

Service Utilization

| | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|----------------------------|--------------------|--------|----------|--------|-----------|----------------|
| Clients Receiving Services | | 71 | 99% | 90% | 99% | 9% |

Data Submitted to DMHAS by Month

| | Jul | Aug | Sep | % Months Submitted |
|------------|-----|-----|-----|--------------------|
| Admissions | | | | 67% |
| Discharges | | | | 100% |
| Services | | | | 100% |

1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

Actual | Goal Goal Met Below Goal

* State Avg based on 23 Active Assertive Community Treatment Programs

Program Activity

| Measure | Actual | 1 Yr Ago | Variance % |
|----------------|--------|----------|------------|
| Unique Clients | 78 | 58 | 34% ▲ |
| Admits | 40 | 40 | 0% |
| Discharges | 31 | 31 | 0% |
| Service Hours | 193 | 187 | 3% |

Data Submission Quality

| Data Entry | Actual | State Avg |
|------------------------|--------|-----------|
| Valid NOMS Data | 61% | 86% |
| On-Time Periodic | Actual | State Avg |
| 6 Month Updates | 100% | 56% |
| Co-occurring | Actual | State Avg |
| MH Screen Complete | 95% | 61% |
| SA Screen Complete | 92% | 61% |
| Diagnosis | Actual | State Avg |
| Valid Axis I Diagnosis | 100% | 97% |
| Valid Axis V GAF Score | 100% | 90% |

Discharge Outcomes

| | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|------------------------------------|--------------------|--------|----------|--------|-----------|----------------|
| ✓ Treatment Completed Successfully | | 19 | 61% | 50% | 46% | 11% ▲ |

Recovery

| National Recovery Measures (NOMS) | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|--|--------------------|--------|----------|--------|-----------|----------------|
| ✓ Social Support | | 78 | 99% | 60% | 62% | 39% ▲ |
| ● Stable Living Situation | | 67 | 85% | 95% | 79% | -10% |
| ● Employed | | 3 | 4% | 30% | 22% | -26% ▼ |
| ✓ Improved/Maintained Axis V GAF Score | | 37 | 88% | 75% | 42% | 13% ▲ |

Service Utilization

| | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|------------------------------|--------------------|--------|----------|--------|-----------|----------------|
| ✓ Clients Receiving Services | | 44 | 90% | 90% | 74% | 0% |

Service Engagement

| Outpatient | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|-------------------------------------|--------------------|--------|----------|--------|-----------|----------------|
| ✓ 2 or more Services within 30 days | | 32 | 80% | 75% | 78% | 5% |

Data Submitted to DMHAS by Month

| | Jul | Aug | Sep | % Months Submitted |
|------------|-----|-----|-----|--------------------|
| Admissions | | | | 100% |
| Discharges | | | | 100% |
| Services | | | | 100% |

1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 89 Active Standard Outpatient Programs

Program Activity

| Measure | Actual | 1 Yr Ago | Variance % |
|----------------|--------|----------|------------|
| Unique Clients | 33 | 42 | -21% ▼ |
| Admits | 5 | 16 | -69% ▼ |
| Discharges | 12 | 14 | -14% ▼ |
| Service Hours | 37 | 114 | -67% ▼ |

Data Submission Quality

| Data Entry | Actual | State Avg |
|------------------|--------|-----------|
| Valid NOMS Data | 58% | 86% |
| On-Time Periodic | Actual | State Avg |
| 6 Month Updates | 100% | 56% |

Discharge Outcomes

| | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|----------------------------------|--------------------|--------|----------|--------|-----------|----------------|
| Treatment Completed Successfully | | 4 | 33% | 50% | 46% | -17% ▼ |

Recovery

| National Recovery Measures (NOMS) | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|-----------------------------------|--------------------|--------|----------|--------|-----------|----------------|
| Social Support | | 33 | 100% | 60% | 62% | 40% ▲ |
| Stable Living Situation | | 29 | 88% | 95% | 79% | -7% |
| Employed | | 0 | 0% | 30% | 22% | -30% ▼ |

Service Utilization

| | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|----------------------------|--------------------|--------|----------|--------|-----------|----------------|
| Clients Receiving Services | | 17 | 81% | 90% | 74% | -9% |

Service Engagement

| Outpatient | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|-----------------------------------|--------------------|--------|----------|--------|-----------|----------------|
| 2 or more Services within 30 days | | 1 | 20% | 75% | 78% | -55% ▼ |

Data Submitted to DMHAS by Month

| | Jul | Aug | Sep | % Months Submitted |
|------------|-----|-----|-----|--------------------|
| Admissions | | | | 67% |
| Discharges | | | | 100% |
| Services | | | | 100% |

1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

Actual | Goal Goal Met Below Goal

* State Avg based on 89 Active Standard Outpatient Programs

Program Activity

| Measure | Actual | 1 Yr Ago | Variance % |
|----------------|--------|----------|------------|
| Unique Clients | 70 | 77 | -9% |
| Admits | 5 | 9 | -44% ▼ |
| Discharges | 7 | 8 | -13% ▼ |
| Service Hours | 2,206 | 2,458 | -10% |

Data Submission Quality

| Data Entry | Actual | State Avg |
|------------------------|--------|-----------|
| Valid NOMS Data | 100% | 64% |
| On-Time Periodic | Actual | State Avg |
| 6 Month Updates | 100% | 84% |
| Co-occurring | Actual | State Avg |
| MH Screen Complete | 100% | 22% |
| SA Screen Complete | 86% | 26% |
| Diagnosis | Actual | State Avg |
| Valid Axis I Diagnosis | 100% | 98% |
| Valid Axis V GAF Score | 100% | 89% |

Discharge Outcomes

| | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|---|--------------------|--------|----------|--------|-----------|----------------|
| Treatment Completed Successfully | | 3 | 43% | 65% | 52% | -22% ▼ |
| No Re-admit within 30 Days of Discharge | | 7 | 100% | 85% | 96% | 15% ▲ |
| Follow-up within 30 Days of Discharge | | 1 | 33% | 90% | 46% | -57% ▼ |

Recovery

| National Recovery Measures (NOMS) | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|--------------------------------------|--------------------|--------|----------|--------|-----------|----------------|
| Stable Living Situation | | 67 | 96% | 60% | 88% | 36% ▲ |
| Social Support | | 62 | 89% | 60% | 78% | 29% ▲ |
| Employed | | 12 | 17% | 15% | 13% | 2% |
| Improved/Maintained Axis V GAF Score | | 32 | 56% | 85% | 47% | -29% ▼ |

Service Utilization

| | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|----------------------------|--------------------|--------|----------|--------|-----------|----------------|
| Clients Receiving Services | | 63 | 100% | 90% | 99% | 10% |

Data Submitted to DMHAS by Month

| | Jul | Aug | Sep | % Months Submitted |
|------------|-----|-----|-----|--------------------|
| Admissions | | | | 67% |
| Discharges | | | | 100% |
| Services | | | | 100% |

1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

Actual | Goal Goal Met Below Goal

* State Avg based on 23 Active Assertive Community Treatment Programs

Program Activity

| Measure | Actual | 1 Yr Ago | Variance % |
|----------------|--------|----------|------------|
| Unique Clients | 7 | 13 | -46% ▼ |
| Admits | 1 | 2 | -50% ▼ |
| Discharges | 1 | 1 | 0% |
| Bed Days | 552 | 1,058 | -48% ▼ |

Data Submission Quality

| Data Entry | Actual | State Avg |
|------------------------|--------|-----------|
| Valid NOMS Data | 100% | 51% |
| On-Time Periodic | Actual | State Avg |
| 6 Month Updates | 80% | 87% |
| Co-occurring | Actual | State Avg |
| MH Screen Complete | 100% | 26% |
| SA Screen Complete | 100% | 26% |
| Diagnosis | Actual | State Avg |
| Valid Axis I Diagnosis | 100% | 98% |
| Valid Axis V GAF Score | 100% | 93% |

Discharge Outcomes

| | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|---------------------------------------|--------------------|--------|----------|--------|-----------|----------------|
| Treatment Completed Successfully | | 0 | 0% | 60% | 63% | -60% ▼ |
| Follow-up within 30 Days of Discharge | | N/A | N/A | 90% | 76% | N/A |

Recovery

| National Recovery Measures (NOMS) | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|--------------------------------------|--------------------|--------|----------|--------|-----------|----------------|
| Social Support | | 7 | 100% | 60% | 82% | 40% ▲ |
| Stable Living Situation | | 7 | 100% | 95% | 91% | 5% |
| Employed | | 2 | 29% | 25% | 10% | 4% |
| Improved/Maintained Axis V GAF Score | | 0 | 0% | 95% | 58% | -95% ▼ |

Bed Utilization

| | 12 Months Trend | Beds | Avg LOS | Turnover | Actual % | Goal % | State Avg | Actual vs Goal |
|----------------------|-----------------|------|----------|----------|----------|--------|-----------|----------------|
| Avg Utilization Rate | | 12 | 402 days | 1.7 | 50% | 90% | 92% | -40% ▼ |

Legend: < 90% (light blue), 90-110% (grey), > 110% (red)

Data Submitted to DMHAS by Month

| | Jul | Aug | Sep | % Months Submitted |
|------------|-----|-----|-----|--------------------|
| Admissions | | | | 33% |
| Discharges | | | | 33% |

Legend: Grey bar = 1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 80 Active Supervised Apartments Programs

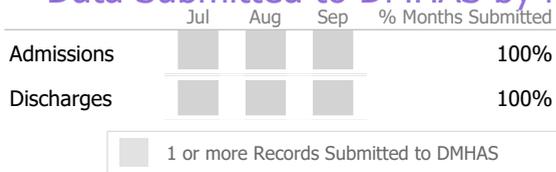
Program Activity

| Measure | Actual | 1 Yr Ago | Variance % |
|----------------|--------|----------|------------|
| Unique Clients | 142 | 155 | -8% |
| Admits | 138 | 171 | -19% ▼ |
| Discharges | 123 | 134 | -8% |

Crisis

| | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|--|--------------------|--------|----------|--------|-----------|----------------|
| ✓ Evaluation within 1.5 hours of Request | | 61 | 94% | 75% | 75% | 19% ▲ |
| ✓ Community Location Evaluation | | 64 | 98% | 80% | 94% | 18% ▲ |
| ✓ Follow-up Service within 48 hours | | 34 | 100% | 90% | 91% | 10% |

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

* State Avg based on 26 Active Mobile Crisis Team Programs

Program Activity

| Measure | Actual | 1 Yr Ago | Variance % |
|----------------|--------|----------|------------|
| Unique Clients | 6 | 6 | 0% |
| Admits | - | 3 | -100% ▼ |
| Discharges | - | 2 | -100% ▼ |
| Service Hours | 141 | 23 | |

Data Submission Quality

| Data Entry | Actual | State Avg |
|------------------------|--------|-----------|
| Valid NOMS Data | 100% | 94% |
| On-Time Periodic | | |
| 6 Month Updates | 100% | 100% |
| Co-occurring | | |
| MH Screen Complete | N/A | 100% |
| SA Screen Complete | N/A | 100% |
| Diagnosis | | |
| Valid Axis I Diagnosis | 100% | 83% |
| Valid Axis V GAF Score | 100% | 83% |

Discharge Outcomes

| | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|----------------------------------|--------------------|--------|----------|--------|-----------|----------------|
| Treatment Completed Successfully | | N/A | N/A | 50% | 25% | N/A |

Recovery

| National Recovery Measures (NOMS) | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|-----------------------------------|--------------------|--------|----------|--------|-----------|----------------|
| ✓ Social Support | | 5 | 83% | 60% | 70% | 23% ▲ |
| ✓ Stable Living Situation | | 6 | 100% | 80% | 83% | 20% ▲ |
| ● Employed | | 1 | 17% | 20% | 4% | -3% |
| ● Self Help | | 0 | 0% | 60% | 74% | -60% ▼ |

Service Utilization

| | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|------------------------------|--------------------|--------|----------|--------|-----------|----------------|
| ✓ Clients Receiving Services | | 6 | 100% | 90% | 100% | 10% |

Data Submitted to DMHAS by Month

| | Jul | Aug | Sep | % Months Submitted |
|------------|-----|-----|-----|--------------------|
| Admissions | | | | 0% |
| Discharges | | | | 0% |
| Services | | | | 100% |

1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

* State Avg based on 3 Active Standard Case Management Programs

Program Activity

| Measure | Actual | 1 Yr Ago | Variance % |
|----------------|--------|----------|------------|
| Unique Clients | 16 | 9 | 78% ▲ |
| Admits | 11 | 7 | 57% ▲ |
| Discharges | 9 | 7 | 29% ▲ |
| Bed Days | 687 | 235 | 192% ▲ |

Discharge Outcomes

| | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|---|--------------------|--------|----------|--------|-----------|----------------|
| ✓ No Re-admit within 30 Days of Discharge | | 9 | 100% | 85% | 88% | 15% ▲ |
| ● Follow-up within 30 Days of Discharge | | 6 | 86% | 90% | 81% | -4% |

Bed Utilization

| | 12 Months Trend | Beds | Avg LOS | Turnover | Actual % | Goal % | State Avg | Actual vs Goal |
|------------------------|-----------------|------|---------|----------|----------|--------|-----------|----------------|
| ✓ Avg Utilization Rate | | 4 | 71 days | 0.3 | 187% | 90% | 91% | 97% ▲ |

■ < 90%
 ■ 90-110%
 ■ >110%

▲ > 10% Over
 ▼ < 10% Under

■ Actual
 | Goal
 ✓ Goal Met
 ● Below Goal

* State Avg based on 10 Active Respite Bed Programs

Data Submitted to DMHAS by Month

| | Jul | Aug | Sep | % Months Submitted |
|------------|-----|-----|-----|--------------------|
| Admissions | | | | 100% |
| Discharges | | | | 100% |

Program Activity

| Measure | Actual | 1 Yr Ago | Variance % |
|----------------|--------|----------|------------|
| Unique Clients | 158 | 152 | 4% |
| Admits | 19 | 11 | 73% ▲ |
| Discharges | 18 | 14 | 29% ▲ |
| Service Hours | 2,193 | 2,212 | -1% |

Data Submission Quality

| Data Entry | Actual | State Avg |
|------------------------|--------|-----------|
| Valid NOMS Data | 96% | 73% |
| On-Time Periodic | Actual | State Avg |
| 6 Month Updates | 100% | 85% |
| Co-occurring | Actual | State Avg |
| MH Screen Complete | 100% | 25% |
| SA Screen Complete | 100% | 25% |
| Diagnosis | Actual | State Avg |
| Valid Axis I Diagnosis | 100% | 98% |
| Valid Axis V GAF Score | 100% | 96% |

Discharge Outcomes

| | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|----------------------------------|--------------------|--------|----------|--------|-----------|----------------|
| Treatment Completed Successfully | | 8 | 44% | 65% | 57% | -21% ▼ |

Recovery

| National Recovery Measures (NOMS) | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|--------------------------------------|--------------------|--------|----------|--------|-----------|----------------|
| Social Support | | 128 | 81% | 60% | 82% | 21% ▲ |
| Stable Living Situation | | 149 | 94% | 80% | 88% | 14% ▲ |
| Employed | | 10 | 6% | 20% | 13% | -14% ▼ |
| Improved/Maintained Axis V GAF Score | | 80 | 62% | 65% | 60% | -3% |

Service Utilization

| | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|----------------------------|--------------------|--------|----------|--------|-----------|----------------|
| Clients Receiving Services | | 140 | 100% | 90% | 98% | 10% |

Data Submitted to DMHAS by Month

| | Jul | Aug | Sep | % Months Submitted |
|------------|-----|-----|-----|--------------------|
| Admissions | | | | 100% |
| Discharges | | | | 100% |
| Services | | | | 100% |

1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

Actual | Goal Goal Met Below Goal

* State Avg based on 36 Active CSP Programs

Program Activity

| Measure | Actual | 1 Yr Ago | Variance % |
|----------------|--------|----------|------------|
| Unique Clients | 109 | 120 | -9% |
| Admits | 30 | 36 | -17% ▼ |
| Discharges | 30 | 27 | 11% ▲ |
| Service Hours | 847 | 1,244 | -32% ▼ |

Recovery

| National Recovery Measures (NOMS) | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|-----------------------------------|--------------------|--------|----------|--------|-----------|----------------|
| Employed | | 37 | 34% | 35% | 43% | -1% |

Service Utilization

| National Recovery Measures (NOMS) | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|-----------------------------------|--------------------|--------|----------|--------|-----------|----------------|
| Clients Receiving Services | | 80 | 100% | 90% | 92% | 10% |

Data Submission Quality

| Data Entry | Actual | State Avg |
|-----------------|--------|-----------|
| Valid NOMS Data | | 85% |

| On-Time Periodic | Actual | State Avg |
|------------------|--------|-----------|
| 6 Month Updates | | 95% |

Data Submitted to DMHAS by Month

| | Jul | Aug | Sep | % Months Submitted |
|------------|-----|-----|-----|--------------------|
| Admissions | | | | 100% |
| Discharges | | | | 100% |
| Services | | | | 100% |

1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

Actual | Goal Goal Met Below Goal

* State Avg based on 42 Active Employment Services Programs

Program Activity

| Measure | Actual | 1 Yr Ago | Variance % |
|----------------|--------|----------|------------|
| Unique Clients | 7 | 8 | -13% ▼ |
| Admits | 1 | 1 | 0% |
| Discharges | 2 | 1 | 100% ▲ |
| Bed Days | 507 | 667 | -24% ▼ |

Data Submission Quality

| Data Entry | Actual | State Avg |
|------------------------|--------|-----------|
| Valid NOMS Data | 95% | 99% |
| On-Time Periodic | Actual | State Avg |
| 6 Month Updates | 100% | 96% |
| Co-occurring | Actual | State Avg |
| MH Screen Complete | 100% | 87% |
| SA Screen Complete | 100% | 100% |
| Diagnosis | Actual | State Avg |
| Valid Axis I Diagnosis | 100% | 99% |
| Valid Axis V GAF Score | 100% | 98% |

Discharge Outcomes

| | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|---|--------------------|--------|----------|--------|-----------|----------------|
| ✓ Treatment Completed Successfully | | 2 | 100% | 80% | 89% | 20% ▲ |
| ✓ No Re-admit within 30 Days of Discharge | | 2 | 100% | 85% | 89% | 15% ▲ |
| ✓ Follow-up within 30 Days of Discharge | | 2 | 100% | 90% | 84% | 10% |

Recovery

| National Recovery Measures (NOMS) | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|--|--------------------|--------|----------|--------|-----------|----------------|
| ✓ Social Support | | 7 | 100% | 60% | 83% | 40% ▲ |
| ✓ Stable Living Situation | | 7 | 100% | 90% | 99% | 10% |
| ○ Improved/Maintained Axis V GAF Score | | 1 | 25% | 95% | 66% | -70% ▼ |

Bed Utilization

| | 12 Months Trend | Beds | Avg LOS | Turnover | Actual % | Goal % | State Avg | Actual vs Goal |
|------------------------|-----------------|------|----------|----------|----------|--------|-----------|----------------|
| ○ Avg Utilization Rate | | 8 | 864 days | 1.1 | 69% | 90% | 93% | -21% ▼ |



Data Submitted to DMHAS by Month

| | Jul | Aug | Sep | % Months Submitted |
|------------|-----|-----|-----|--------------------|
| Admissions | | | | 33% |
| Discharges | | | | 33% |

1 or more Records Submitted to DMHAS



* State Avg based on 24 Active Group Home Programs

Program Activity

| Measure | Actual | 1 Yr Ago | Variance % |
|----------------|--------|----------|------------|
| Unique Clients | 6 | 6 | 0% |
| Admits | - | - | |
| Discharges | - | - | |
| Service Hours | 18 | 72 | -75% ▼ |

Data Submission Quality

| Data Entry | Actual | State Avg |
|------------------------|--------|-----------|
| Valid NOMS Data | 100% | 92% |
| Valid TEDS Data | 100% | 90% |
| On-Time Periodic | | |
| 6 Month Updates | 100% | 31% |
| Co-occurring | | |
| MH Screen Complete | N/A | 91% |
| SA Screen Complete | N/A | 97% |
| Diagnosis | | |
| Valid Axis I Diagnosis | 100% | 99% |
| Valid Axis V GAF Score | 100% | 97% |

Discharge Outcomes

| | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|----------------------------------|--------------------|--------|----------|--------|-----------|----------------|
| Treatment Completed Successfully | | N/A | N/A | 50% | 54% | N/A |

Recovery

| National Recovery Measures (NOMS) | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|--|--------------------|--------|----------|--------|-----------|----------------|
| ✓ Not Arrested | | 6 | 100% | 75% | 79% | 25% ▲ |
| ✓ Abstinence/Reduced Drug Use | | 4 | 67% | 55% | 48% | 12% ▲ |
| ✓ Stable Living Situation | | 6 | 100% | 95% | 78% | 5% |
| ✓ Employed | | 3 | 50% | 50% | 40% | 0% |
| ● Self Help | | 1 | 17% | 60% | 28% | -43% ▼ |
| ● Improved/Maintained Axis V GAF Score | | 0 | 0% | 75% | 47% | -75% ▼ |

Service Utilization

| | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|------------------------------|--------------------|--------|----------|--------|-----------|----------------|
| ✓ Clients Receiving Services | | 6 | 100% | 90% | 59% | 10% |

Service Engagement

| Outpatient | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|-------------------------------------|--------------------|--------|----------|--------|-----------|----------------|
| ● 2 or more Services within 30 days | | 0 | 0% | 75% | 67% | -75% ▼ |

Data Submitted to DMHAS by Month

| | Jul | Aug | Sep | % Months Submitted |
|------------|-----|-----|-----|--------------------|
| Admissions | | | | 0% |
| Discharges | | | | 0% |
| Services | | | | 100% |

1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

Actual | Goal Goal Met Below Goal

* State Avg based on 113 Active Standard Outpatient Programs

Program Activity

| Measure | Actual | 1 Yr Ago | Variance % |
|----------------|--------|----------|------------|
| Unique Clients | 13 | 12 | 8% |
| Admits | 2 | - | |
| Discharges | 2 | 1 | 100% ▲ |
| Bed Days | 984 | 1,099 | -10% |

Data Submission Quality

| Data Entry | Actual | State Avg |
|------------------------|--------|-----------|
| Valid NOMS Data | 100% | 51% |
| On-Time Periodic | Actual | State Avg |
| 6 Month Updates | 100% | 87% |
| Co-occurring | Actual | State Avg |
| MH Screen Complete | 100% | 26% |
| SA Screen Complete | 100% | 26% |
| Diagnosis | Actual | State Avg |
| Valid Axis I Diagnosis | 100% | 98% |
| Valid Axis V GAF Score | 100% | 93% |

Discharge Outcomes

| | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|---------------------------------------|--------------------|--------|----------|--------|-----------|----------------|
| Treatment Completed Successfully | | 2 | 100% | 60% | 63% | 40% ▲ |
| Follow-up within 30 Days of Discharge | | 1 | 50% | 90% | 76% | -40% ▼ |

Recovery

| National Recovery Measures (NOMS) | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|--------------------------------------|--------------------|--------|----------|--------|-----------|----------------|
| Social Support | | 13 | 100% | 60% | 82% | 40% ▲ |
| Stable Living Situation | | 13 | 100% | 95% | 91% | 5% |
| Employed | | 1 | 8% | 25% | 10% | -17% ▼ |
| Improved/Maintained Axis V GAF Score | | 7 | 78% | 95% | 58% | -17% ▼ |

Bed Utilization

| | 12 Months Trend | Beds | Avg LOS | Turnover | Actual % | Goal % | State Avg | Actual vs Goal |
|----------------------|-----------------|------|----------|----------|----------|--------|-----------|----------------|
| Avg Utilization Rate | | 12 | 855 days | 0.9 | 89% | 90% | 92% | -1% |

■ < 90%
 ■ 90-110%
 ■ > 110%

Data Submitted to DMHAS by Month

| | Jul | Aug | Sep | % Months Submitted |
|------------|-----|-----|-----|--------------------|
| Admissions | | | | 67% |
| Discharges | | | | 67% |

1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

Actual Goal Goal Met Below Goal

* State Avg based on 80 Active Supervised Apartments Programs

Program Activity

| Measure | Actual | 1 Yr Ago | Variance % |
|----------------|--------|----------|------------|
| Unique Clients | 0 | 96 | ▼ |
| Admits | - | 62 | -100% ▼ |
| Discharges | - | 57 | -100% ▼ |
| Service Hours | - | 390 | -100% ▼ |

Data Submission Quality

| Data Entry | Actual | State Avg |
|--------------------|--------|-----------|
| Valid NOMS Data | | N/A 86% |
| On-Time Periodic | | |
| 6 Month Updates | | N/A 56% |
| Co-occurring | | |
| MH Screen Complete | | N/A 61% |
| SA Screen Complete | | N/A 61% |

Discharge Outcomes

| | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|----------------------------------|--------------------|--------|----------|--------|-----------|----------------|
| Treatment Completed Successfully | | N/A | N/A | 50% | 46% | N/A |

Recovery

| National Recovery Measures (NOMS) | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|--------------------------------------|--------------------|--------|----------|--------|-----------|----------------|
| Employed | | N/A | N/A | 30% | 22% | -30% ▼ |
| Improved/Maintained Axis V GAF Score | | N/A | N/A | 75% | 42% | -75% ▼ |
| Social Support | | N/A | N/A | 60% | 62% | -60% ▼ |
| Stable Living Situation | | N/A | N/A | 95% | 79% | -95% ▼ |

Service Utilization

| | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|----------------------------|--------------------|--------|----------|--------|-----------|----------------|
| Clients Receiving Services | | N/A | N/A | 90% | 74% | N/A ▼ |

Data Submitted to DMHAS by Month

| | Jul | Aug | Sep | % Months Submitted |
|------------|-----|-----|-----|--------------------|
| Admissions | | | | 0% |
| Discharges | | | | 0% |

1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

■ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 89 Active Standard Outpatient Programs

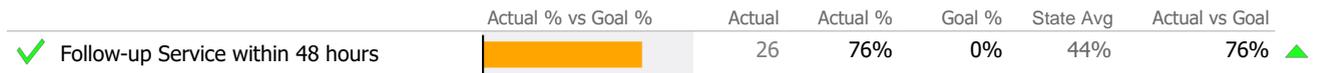
Program Activity

| Measure | Actual | 1 Yr Ago | Variance % |
|----------------|--------|----------|------------|
| Unique Clients | 211 | 153 | 38% ▲ |
| Admits | 71 | 63 | 13% ▲ |
| Discharges | 62 | 46 | 35% ▲ |
| Service Hours | 591 | 577 | 2% |

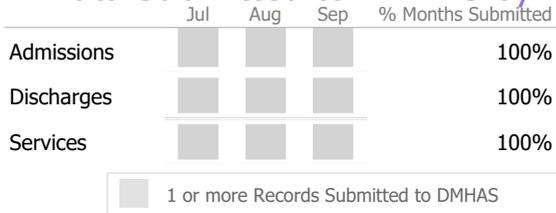
Service Utilization



Jail Diversion



Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 19 Active Court Liaison-Jail Diversion Programs

Program Activity

| Measure | Actual | 1 Yr Ago | Variance % |
|----------------|--------|----------|------------|
| Unique Clients | 69 | 64 | 8% |
| Admits | 25 | 22 | 14% ▲ |
| Discharges | 3 | 29 | -90% ▼ |
| Service Hours | 611 | 590 | 4% |

Service Utilization

| | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|------------------------------|--------------------|--------|----------|--------|-----------|----------------|
| ✓ Clients Receiving Services | | 61 | 92% | 90% | 48% | 2% |

Jail Diversion

| | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|-------------------------------------|--------------------|--------|----------|--------|-----------|----------------|
| ✓ Follow-up Service within 48 hours | | 0 | 0% | 0% | 44% | 0% |

Data Submitted to DMHAS by Month

| | Jul | Aug | Sep | % Months Submitted |
|------------|-----|-----|-----|--------------------|
| Admissions | | | | 100% |
| Discharges | | | | 100% |
| Services | | | | 100% |

1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

Actual | Goal Goal Met Below Goal

* State Avg based on 19 Active Court Liaison-Jail Diversion Programs

Program Activity

| Measure | Actual | 1 Yr Ago | Variance % |
|----------------|--------|----------|------------|
| Unique Clients | 268 | 223 | 20% ▲ |
| Admits | 56 | 53 | 6% |
| Discharges | 29 | 33 | -12% ▼ |
| Service Hours | 1,690 | 1,518 | 11% ▲ |

Data Submission Quality

| Data Entry | Actual | State Avg |
|------------------------|--------|-----------|
| Valid NOMS Data | 97% | 96% |
| On-Time Periodic | Actual | State Avg |
| 6 Month Updates | 100% | 98% |
| Co-occurring | Actual | State Avg |
| MH Screen Complete | 97% | 96% |
| SA Screen Complete | 97% | 97% |
| Diagnosis | Actual | State Avg |
| Valid Axis I Diagnosis | 100% | 99% |
| Valid Axis V GAF Score | 100% | 99% |

Discharge Outcomes

| | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|----------------------------------|--------------------|--------|----------|--------|-----------|----------------|
| Treatment Completed Successfully | | 10 | 34% | 50% | 28% | -16% ▼ |

Recovery

| National Recovery Measures (NOMS) | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|--------------------------------------|--------------------|--------|----------|--------|-----------|----------------|
| Social Support | | 227 | 84% | 60% | 83% | 24% ▲ |
| Employed | | 66 | 25% | 30% | 23% | -5% |
| Stable Living Situation | | 229 | 85% | 95% | 83% | -10% |
| Improved/Maintained Axis V GAF Score | | 102 | 64% | 75% | 56% | -11% ▼ |
| Self Help | | 13 | 5% | 60% | 18% | -55% ▼ |

Service Utilization

| | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|----------------------------|--------------------|--------|----------|--------|-----------|----------------|
| Clients Receiving Services | | 235 | 98% | 90% | 98% | 8% |

Service Engagement

| Outpatient | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|-----------------------------------|--------------------|--------|----------|--------|-----------|----------------|
| 2 or more Services within 30 days | | 50 | 89% | 75% | 90% | 14% ▲ |

Data Submitted to DMHAS by Month

| | Jul | Aug | Sep | % Months Submitted |
|------------|-----|-----|-----|--------------------|
| Admissions | | | | 100% |
| Discharges | | | | 100% |
| Services | | | | 100% |

1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

Actual | Goal Goal Met Below Goal

* State Avg based on 2 Active Standard Outpatient Programs

Program Activity

| Measure | Actual | 1 Yr Ago | Variance % |
|----------------|--------|----------|------------|
| Unique Clients | 31 | 40 | -23% ▼ |
| Admits | 1 | 2 | -50% ▼ |
| Discharges | 2 | 7 | -71% ▼ |
| Service Hours | 283 | 320 | -12% ▼ |

Data Submission Quality

| Data Entry | Actual | State Avg |
|-------------------------|--------|-----------|
| Valid NOMS Data | 98% | 92% |
| Valid TEDS Data | 99% | 90% |
| On-Time Periodic | | |
| 6 Month Updates | 100% | 31% |
| Co-occurring | | |
| MH Screen Complete | 100% | 91% |
| SA Screen Complete | 100% | 97% |
| Diagnosis | | |
| Valid Axis I Diagnosis | 100% | 99% |
| Valid Axis V GAF Score | 100% | 97% |

Discharge Outcomes

| | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|----------------------------------|--------------------|--------|----------|--------|-----------|----------------|
| Treatment Completed Successfully | | 0 | 0% | 50% | 54% | -50% ▼ |

Recovery

| National Recovery Measures (NOMS) | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|--------------------------------------|--------------------|--------|----------|--------|-----------|----------------|
| Abstinence/Reduced Drug Use | | 25 | 81% | 55% | 48% | 26% ▲ |
| Not Arrested | | 31 | 100% | 75% | 79% | 25% ▲ |
| Stable Living Situation | | 29 | 94% | 95% | 78% | -1% |
| Improved/Maintained Axis V GAF Score | | 19 | 63% | 75% | 47% | -12% ▼ |
| Employed | | 1 | 3% | 50% | 40% | -47% ▼ |
| Self Help | | 0 | 0% | 60% | 28% | -60% ▼ |

Service Utilization

| | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|----------------------------|--------------------|--------|----------|--------|-----------|----------------|
| Clients Receiving Services | | 28 | 97% | 90% | 59% | 7% |

Service Engagement

| Outpatient | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|-----------------------------------|--------------------|--------|----------|--------|-----------|----------------|
| 2 or more Services within 30 days | | 0 | 0% | 75% | 67% | -75% ▼ |

Data Submitted to DMHAS by Month

| | Jul | Aug | Sep | % Months Submitted |
|------------|-----|-----|-----|--------------------|
| Admissions | | | | 33% |
| Discharges | | | | 67% |
| Services | | | | 100% |

1 or more Records Submitted to DMHAS

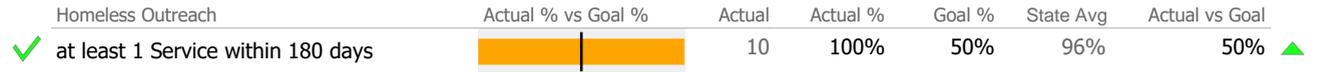
▲ > 10% Over ▼ < 10% Under

* State Avg based on 113 Active Standard Outpatient Programs

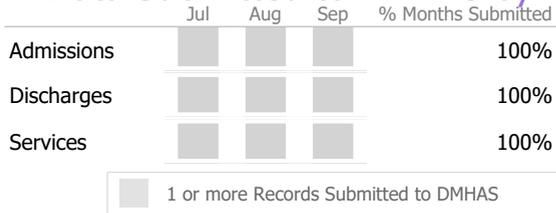
Program Activity

| Measure | Actual | 1 Yr Ago | Variance % |
|----------------|--------|----------|------------|
| Unique Clients | 85 | 86 | -1% |
| Admits | 10 | 31 | -68% ▼ |
| Discharges | 17 | 10 | 70% ▲ |
| Service Hours | 1,063 | 1,117 | -5% |

Service Engagement



Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

■ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 45 Active Outreach & Engagement Programs

Program Activity

| Measure | Actual | 1 Yr Ago | Variance % |
|----------------|--------|----------|------------|
| Unique Clients | 0 | | |
| Admits | - | - | |
| Discharges | - | - | |

Data Submission Quality

| Data Entry | Actual | State Avg |
|-------------------------|--------|-----------|
| Valid NOMS Data | N/A | 83% |
| Valid TEDS Data | N/A | 100% |
| On-Time Periodic | | |
| | Actual | State Avg |
| 6 Month Updates | N/A | 13% |
| Co-occurring | | |
| | Actual | State Avg |
| MH Screen Complete | N/A | 97% |
| SA Screen Complete | N/A | 100% |

Discharge Outcomes

| | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|----------------------------------|--------------------|--------|----------|--------|-----------|----------------|
| Treatment Completed Successfully | | N/A | N/A | 50% | 74% | N/A |

Recovery

| National Recovery Measures (NOMS) | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|--------------------------------------|--------------------|--------|----------|--------|-----------|----------------|
| Abstinence/Reduced Drug Use | | N/A | N/A | 55% | 46% | -55% ▼ |
| Employed | | N/A | N/A | 50% | 27% | -50% ▼ |
| Improved/Maintained Axis V GAF Score | | N/A | N/A | 75% | 56% | -75% ▼ |
| Not Arrested | | N/A | N/A | 75% | 82% | -75% ▼ |
| Self Help | | N/A | N/A | 60% | 24% | -60% ▼ |
| Stable Living Situation | | N/A | N/A | 95% | 82% | -95% ▼ |

Data Submitted to DMHAS by Month

| | Jul | Aug | Sep | % Months Submitted |
|------------|-----|-----|-----|--------------------|
| Admissions | | | | 0% |
| Discharges | | | | 0% |

1 or more Records Submitted to DMHAS

> 10% Over < 10% Under

Actual Goal Goal Met Below Goal

* State Avg based on 7 Active Naltrexone Programs

Program Activity

| Measure | Actual | 1 Yr Ago | Variance % |
|----------------|--------|----------|------------|
| Unique Clients | 91 | 105 | -13% ▼ |
| Admits | 4 | 7 | -43% ▼ |
| Discharges | 9 | 13 | -31% ▼ |
| Service Hours | 804 | 1,112 | -28% ▼ |

Data Submission Quality

| Data Entry | Actual | State Avg |
|------------------------|--------|-----------|
| Valid NOMS Data | 98% | 93% |
| Valid TEDS Data | 100% | 97% |
| On-Time Periodic | | |
| 6 Month Updates | 100% | 37% |
| Co-occurring | | |
| MH Screen Complete | 89% | 78% |
| SA Screen Complete | 89% | 92% |
| Diagnosis | | |
| Valid Axis I Diagnosis | 100% | 100% |
| Valid Axis V GAF Score | 100% | 99% |

Discharge Outcomes

| | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|----------------------------------|--------------------|--------|----------|--------|-----------|----------------|
| Treatment Completed Successfully | | 4 | 44% | 50% | 47% | -6% |

Recovery

| National Recovery Measures (NOMS) | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|--------------------------------------|--------------------|--------|----------|--------|-----------|----------------|
| Abstinence/Reduced Drug Use | | 78 | 86% | 55% | 52% | 31% ▲ |
| Not Arrested | | 88 | 97% | 75% | 71% | 22% ▲ |
| Stable Living Situation | | 82 | 90% | 95% | 71% | -5% |
| Improved/Maintained Axis V GAF Score | | 58 | 72% | 75% | 44% | -3% |
| Employed | | 16 | 18% | 50% | 31% | -32% ▼ |
| Self Help | | 11 | 12% | 60% | 25% | -48% ▼ |

Service Utilization

| | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|----------------------------|--------------------|--------|----------|--------|-----------|----------------|
| Clients Receiving Services | | 81 | 99% | 90% | 57% | 9% |

Data Submitted to DMHAS by Month

| | Jul | Aug | Sep | % Months Submitted |
|------------|-----|-----|-----|--------------------|
| Admissions | | | | 67% |
| Discharges | | | | 100% |
| Services | | | | 100% |

1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

Actual | Goal Goal Met Below Goal

* State Avg based on 23 Active Buprenorphine Maintenance Programs

Program Activity

| Measure | Actual | 1 Yr Ago | Variance % |
|----------------|--------|----------|------------|
| Unique Clients | 22 | 28 | -21% ▼ |
| Admits | 1 | 1 | 0% |
| Discharges | 2 | 2 | 0% |
| Service Hours | 223 | 212 | 5% |

Recovery

| National Recovery Measures (NOMS) | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|-----------------------------------|--------------------|--------|----------|--------|-----------|----------------|
| ✓ Stable Living Situation | | 22 | 100% | 85% | 90% | 15% ▲ |

Service Utilization

| | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|------------------------------|--------------------|--------|----------|--------|-----------|----------------|
| ✓ Clients Receiving Services | | 20 | 100% | 90% | 93% | 10% |

Data Submission Quality

| Data Entry | Actual | State Avg |
|-------------------|--------|-----------|
| ✓ Valid NOMS Data | | 93% |

| On-Time Periodic | Actual | State Avg |
|-------------------|--------|-----------|
| ✓ 6 Month Updates | | 88% |

Data Submitted to DMHAS by Month

| | Jul | Aug | Sep | % Months Submitted |
|------------|-----|-----|-----|--------------------|
| Admissions | | | | 33% |
| Discharges | | | | 67% |
| Services | | | | 100% |

1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

* State Avg based on 98 Active Supportive Housing – Scattered Site Programs

Program Activity

| Measure | Actual | 1 Yr Ago | Variance % |
|----------------|--------|----------|------------|
| Unique Clients | 16 | 17 | -6% |
| Admits | - | 3 | -100% ▼ |
| Discharges | - | 1 | -100% ▼ |
| Bed Days | 1,472 | 1,481 | -1% |

Data Submission Quality

| Data Entry | Actual | State Avg |
|------------------------|--------|-----------|
| Valid NOMS Data | 100% | 98% |
| On-Time Periodic | Actual | State Avg |
| 6 Month Updates | 100% | 91% |
| Co-occurring | Actual | State Avg |
| MH Screen Complete | 100% | 89% |
| SA Screen Complete | 100% | 89% |
| Diagnosis | Actual | State Avg |
| Valid Axis I Diagnosis | 100% | 96% |
| Valid Axis V GAF Score | 100% | 92% |

Discharge Outcomes

| | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|---|--------------------|--------|----------|--------|-----------|----------------|
| Treatment Completed Successfully | | N/A | N/A | 75% | 69% | N/A |
| No Re-admit within 30 Days of Discharge | | N/A | N/A | 85% | 80% | N/A |
| Follow-up within 30 Days of Discharge | | N/A | N/A | 90% | 73% | N/A |

Recovery

| National Recovery Measures (NOMS) | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|--------------------------------------|--------------------|--------|----------|--------|-----------|----------------|
| Improved/Maintained Axis V GAF Score | | 8 | 50% | 75% | 48% | -25% ▼ |

Bed Utilization

| | 12 Months Trend | | | Beds | Avg LOS | Turnover | Actual % | Goal % | State Avg | Actual vs Goal |
|----------------------|-----------------|--|--|------|------------|----------|----------|--------|-----------|----------------|
| Avg Utilization Rate | | | | 16 | 1,395 days | 1.0 | 100% | 90% | 96% | 10% |

■ < 90%
 ■ 90-110%
 ■ > 110%

Data Submitted to DMHAS by Month

| | Jul | Aug | Sep | % Months Submitted |
|------------|-----|-----|-----|--------------------|
| Admissions | | | | 0% |
| Discharges | | | | 0% |

▲ > 10% Over ▼ < 10% Under

■ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 27 Active MH Intensive Res. Rehabilitation Programs

Program Activity

| Measure | Actual | 1 Yr Ago | Variance % |
|----------------|--------|----------|------------|
| Unique Clients | 6 | 6 | 0% |
| Admits | - | - | |
| Discharges | - | - | |
| Bed Days | 552 | 552 | 0% |

Data Submission Quality

| Data Entry | Actual | State Avg |
|------------------------|--------|-----------|
| Valid NOMS Data | 100% | 98% |
| On-Time Periodic | | |
| 6 Month Updates | 100% | 91% |
| Co-occurring | | |
| MH Screen Complete | 100% | 89% |
| SA Screen Complete | 100% | 89% |
| Diagnosis | | |
| Valid Axis I Diagnosis | 100% | 96% |
| Valid Axis V GAF Score | 100% | 92% |

Discharge Outcomes

| Measure | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|---|--------------------|--------|----------|--------|-----------|----------------|
| Treatment Completed Successfully | | N/A | N/A | 75% | 69% | N/A |
| No Re-admit within 30 Days of Discharge | | N/A | N/A | 85% | 80% | N/A |
| Follow-up within 30 Days of Discharge | | N/A | N/A | 90% | 73% | N/A |

Recovery

| National Recovery Measures (NOMS) | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|--------------------------------------|--------------------|--------|----------|--------|-----------|----------------|
| Improved/Maintained Axis V GAF Score | | 3 | 50% | 75% | 48% | -25% |

Bed Utilization

| Measure | 12 Months Trend | Beds | Avg LOS | Turnover | Actual % | Goal % | State Avg | Actual vs Goal |
|----------------------|-----------------|------|------------|----------|----------|--------|-----------|----------------|
| Avg Utilization Rate | | 6 | 1,316 days | 1.0 | 100% | 90% | 96% | 10% |

■ < 90%
 ■ 90-110%
 ■ > 110%

Data Submitted to DMHAS by Month

| | Jul | Aug | Sep | % Months Submitted |
|------------|-----|-----|-----|--------------------|
| Admissions | | | | 0% |
| Discharges | | | | 0% |

▲ > 10% Over ▼ < 10% Under

■ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 27 Active MH Intensive Res. Rehabilitation Programs

Program Activity

| Measure | Actual | 1 Yr Ago | Variance % |
|----------------|--------|----------|------------|
| Unique Clients | 0 | | |
| Admits | - | - | |
| Discharges | - | - | |

Data Submission Quality

| Data Entry | Actual | State Avg |
|------------|--------|-----------|
|------------|--------|-----------|

| | | | |
|-----------------|---|-----|-----|
| Valid TEDS Data |  | N/A | N/A |
|-----------------|---|-----|-----|

| Co-occurring | Actual | State Avg |
|--------------|--------|-----------|
|--------------|--------|-----------|

| | | | |
|--------------------|---|-----|-----|
| MH Screen Complete |  | N/A | 71% |
| SA Screen Complete |  | N/A | 85% |

Data Submitted to DMHAS by Month

| | Jul | Aug | Sep | % Months Submitted |
|--|-----|-----|-----|--------------------|
|--|-----|-----|-----|--------------------|

| | | | | |
|------------|--|--|--|----|
| Admissions | | | | 0% |
| Discharges | | | | 0% |

 1 or more Records Submitted to DMHAS

 > 10% Over  < 10% Under

 Actual  Goal  Goal Met  Below Goal

* State Avg based on 9 Active Peer Based Mentoring Programs

Program Activity

| Measure | Actual | 1 Yr Ago | Variance % |
|----------------|--------|----------|------------|
| Unique Clients | 4 | 5 | -20% ▼ |
| Admits | - | - | |
| Discharges | - | - | |
| Service Hours | 3 | 5 | -52% ▼ |

Data Submission Quality

| Data Entry | Actual | State Avg |
|------------------|--------|-----------|
| Valid NOMS Data | 100% | 93% |
| On-Time Periodic | | |
| 6 Month Updates | 100% | 63% |

Discharge Outcomes

| | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|----------------------------------|--------------------|--------|----------|--------|-----------|----------------|
| Treatment Completed Successfully | | N/A | N/A | 50% | 62% | N/A |

Recovery

| National Recovery Measures (NOMS) | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|-----------------------------------|--------------------|--------|----------|--------|-----------|----------------|
| Stable Living Situation | | 4 | 100% | 80% | 74% | 20% ▲ |
| Social Support | | 3 | 75% | 60% | 63% | 15% ▲ |
| Employed | | 0 | 0% | 20% | 12% | -20% ▼ |

Service Utilization

| | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|----------------------------|--------------------|--------|----------|--------|-----------|----------------|
| Clients Receiving Services | | 4 | 100% | 90% | 76% | 10% |

Data Submitted to DMHAS by Month

| | Jul | Aug | Sep | % Months Submitted |
|------------|-----|-----|-----|--------------------|
| Admissions | | | | 0% |
| Discharges | | | | 0% |
| Services | | | | 67% |

1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

* State Avg based on 24 Active Standard Case Management Programs

Program Activity

| Measure | Actual | 1 Yr Ago | Variance % |
|----------------|--------|----------|------------|
| Unique Clients | 78 | 66 | 18% ▲ |
| Admits | - | - | |
| Discharges | 10 | 1 | 900% ▲ |
| Service Hours | 944 | 893 | 6% |

Recovery

| National Recovery Measures (NOMS) | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|-----------------------------------|--------------------|--------|----------|--------|-----------|----------------|
| ✓ Stable Living Situation | | 72 | 92% | 85% | 90% | 7% |

Service Utilization

| | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|------------------------------|--------------------|--------|----------|--------|-----------|----------------|
| ✓ Clients Receiving Services | | 67 | 99% | 90% | 93% | 9% |

Data Submission Quality

| Data Entry | Actual | State Avg |
|-------------------|--------|-----------|
| ✓ Valid NOMS Data | | 93% |

| On-Time Periodic | Actual | State Avg |
|-------------------|--------|-----------|
| ✓ 6 Month Updates | | 88% |

Data Submitted to DMHAS by Month

| | Jul | Aug | Sep | % Months Submitted |
|------------|-----|-----|-----|--------------------|
| Admissions | | | | 0% |
| Discharges | | | | 100% |
| Services | | | | 100% |

1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 98 Active Supportive Housing – Scattered Site Programs

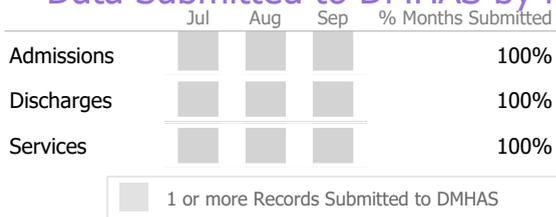
Program Activity

| Measure | Actual | 1 Yr Ago | Variance % |
|---------------------------|--------|----------|------------|
| Unique Clients | 249 | 177 | 41% ▲ |
| Admits | 56 | 39 | 44% ▲ |
| Discharges | 33 | 22 | 50% ▲ |
| Social Rehab/PHP/IOP Days | 3,013 | 1,874 | 61% ▲ |

Service Utilization



Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 33 Active Social Rehabilitation Programs

Program Activity

| Measure | Actual | 1 Yr Ago | Variance % |
|----------------|--------|----------|------------|
| Unique Clients | 18 | 24 | -25% ▼ |
| Admits | 1 | 6 | -83% ▼ |
| Discharges | 2 | 6 | -67% ▼ |
| Bed Days | 1,546 | 1,531 | 1% |

Data Submission Quality

| Data Entry | Actual | State Avg |
|------------------------|--------|-----------|
| Valid NOMS Data | 99% | 98% |
| On-Time Periodic | Actual | State Avg |
| 6 Month Updates | 100% | 91% |
| Co-occurring | Actual | State Avg |
| MH Screen Complete | 100% | 89% |
| SA Screen Complete | 100% | 89% |
| Diagnosis | Actual | State Avg |
| Valid Axis I Diagnosis | 100% | 96% |
| Valid Axis V GAF Score | 100% | 92% |

Discharge Outcomes

| | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|---|--------------------|--------|----------|--------|-----------|----------------|
| Treatment Completed Successfully | | 2 | 100% | 75% | 69% | 25% ▲ |
| No Re-admit within 30 Days of Discharge | | 2 | 100% | 85% | 80% | 15% ▲ |
| Follow-up within 30 Days of Discharge | | 2 | 100% | 90% | 73% | 10% |

Recovery

| National Recovery Measures (NOMS) | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|--------------------------------------|--------------------|--------|----------|--------|-----------|----------------|
| Improved/Maintained Axis V GAF Score | | 6 | 40% | 75% | 48% | -35% ▼ |

Bed Utilization

| | 12 Months Trend | Beds | Avg LOS | Turnover | Actual % | Goal % | State Avg | Actual vs Goal |
|----------------------|-----------------|------|----------|----------|----------|--------|-----------|----------------|
| Avg Utilization Rate | | 17 | 627 days | 0.9 | 99% | 90% | 96% | 9% |

■ < 90%
 ■ 90-110%
 ■ > 110%

Data Submitted to DMHAS by Month

| | Jul | Aug | Sep | % Months Submitted |
|------------|-----|-----|-----|--------------------|
| Admissions | | | | 33% |
| Discharges | | | | 67% |

■ 1 or more Records Submitted to DMHAS

▲ > 10% Over
 ▼ < 10% Under

■ Actual
 | Goal
 ✓ Goal Met
 ● Below Goal

* State Avg based on 27 Active MH Intensive Res. Rehabilitation Programs