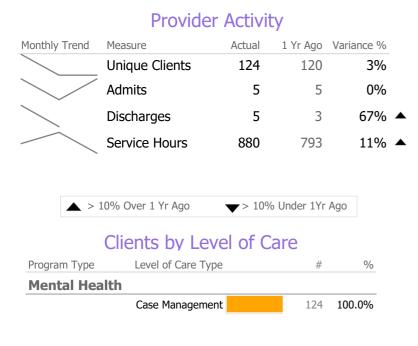**Guardian Ad Litem**
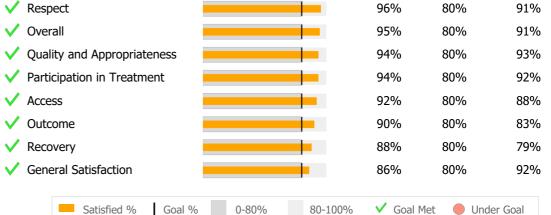Naugatuck, CT

Connecticut Dept of Mental Health and Addiction Services
Provider Quality Dashboard
Reporting Period: July 2019 - September 2019 (Data as of Dec 27, 2019)

Provider Activity

Monthly Trend	Measure	Actual	1 Yr Ago	Variance %
	Unique Clients	124	120	3%
	Admits	5	5	0%
	Discharges	5	3	67% ▲
	Service Hours	880	793	11% ▲

▲ > 10% Over 1 Yr Ago	▼ > 10% Under 1Yr Ago

Clients by Level of Care

Program Type	Level of Care Type		#	%
Mental Health				
	Case Management		124	100.0%

Consumer Satisfaction Survey (Based on 93 FY19 Surveys)

Question Domain	Satisfied % vs Goal%	Satisfied %	Goal %	State Avg
✓ Respect		96%	80%	91%
✓ Overall		95%	80%	91%
✓ Quality and Appropriateness		94%	80%	93%
✓ Participation in Treatment		94%	80%	92%
✓ Access		92%	80%	88%
✓ Outcome		90%	80%	83%
✓ Recovery		88%	80%	79%
✓ General Satisfaction		86%	80%	92%

▮ Satisfied %		Goal %	▮ 0-80%	▮ 80-100%	✓ Goal Met	● Under Goal

Client Demographics

Age

Age		#	%	State Avg
18-25		1	1%	9%
26-34		24	19%	22%
35-44		21	17%	21%
45-54		21	17%	20%
55-64		41	33% ▲	20%
65+		16	13%	7%

Gender

Gender		#	%	State Avg
Male		66	53%	59%
Female		58	47%	41%
Transgender				0%

Ethnicity

Ethnicity		#	%	State Avg
Non-Hispanic		114	92% ▲	71%
Hispanic-Other		5	4%	7%
Hisp-Puerto Rican		5	4%	12%
Hispanic-Cuban				0%
Hispanic-Mexican				1%
Unknown				9%

Race

Race		#	%	State Avg
White/Caucasian		85	69%	64%
Black/African American		29	23%	16%
Other		7	6%	13%
Asian		2	2%	1%
Unknown		1	1%	5%
Am. Indian/Native Alaskan				1%
Multiple Races				1%
Hawaiian/Other Pacific Islander				0%

▮ Unique Clients		State Avg	▲ > 10% Over State Avg	▼ > 10% Under State Avg

Melissa's Project - Region 2 - 524301
Guardian Ad Litem
Mental Health - Case Management - Standard Case Management

Connecticut Dept of Mental Health and Addiction Services
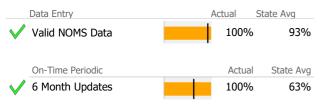Program Quality Dashboard
Reporting Period: July 2019 - September 2019 (Data as of Dec 27, 2019)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	49	49	0%	
Admits	1	2	-50%	▼
Discharges	3	1	200%	▲
Service Hours	347	314	10%	

Data Submission Quality

Data Entry		Actual	State Avg
✓ Valid NOMS Data		100%	93%

On-Time Periodic		Actual	State Avg
✓ 6 Month Updates		100%	63%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	% Months Submitted
Admissions		▪		33%
Discharges	▪	▪		67%
Services	▪	▪	▪	100%

▪ 1 or more Records Submitted to DMHAS

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✓ Treatment Completed Successfully		2	67%	50%	62%	17%	▲

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✓ Social Support		46	94%	60%	63%	34%	▲
✓ Stable Living Situation		49	100%	80%	74%	20%	▲
● Employed		1	2%	20%	12%	-18%	▼

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✓ Clients Receiving Services		46	100%	90%	76%	10%	

▲ > 10% Over   ▼ < 10% Under

| Actual | | Goal | ✓ Goal Met | ● Below Goal |

* State Avg based on 24 Active Standard Case Management Programs

Melissa's Project Region 5 - 524300
Guardian Ad Litem
Mental Health - Case Management - Standard Case Management

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2019 - September 2019 (Data as of Dec 27, 2019)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	75	72	4%	▼
Admits	4	3	33%	▲
Discharges	2	2	0%	
Service Hours	534	479	11%	▲

Data Submission Quality

Data Entry	Actual % vs Goal	Actual	State Avg
✓ Valid NOMS Data		100%	93%

On-Time Periodic	Actual % vs Goal	Actual	State Avg
✓ 6 Month Updates		97%	63%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	% Months Submitted
Admissions	▢		▢	67%
Discharges	▢	▢		67%
Services	▢	▢	▢	100%

▢ 1 or more Records Submitted to DMHAS

Discharge Outcomes

		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
🔴	Treatment Completed Successfully		0	0%	50%	62%	-50%	▼

Recovery

	National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✓	Social Support		69	92%	60%	63%	32%	▲
✓	Stable Living Situation		74	99%	80%	74%	19%	▲
🔴	Employed		5	7%	20%	12%	-13%	▼

Service Utilization

		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓	Clients Receiving Services		73	100%	90%	76%	10%

▲ > 10% Over	▼ < 10% Under		
▮ Actual	│ Goal	✓ Goal Met	🔴 Below Goal

* State Avg based on 24 Active Standard Case Management Programs