

### Provider Activity

Monthly Trend	Measure	Actual	1 Yr Ago	Variance %
	Unique Clients	3,530	3,993	-12% ▼
	Admits	1,405	1,439	-2%
	Discharges	1,547	1,339	16% ▲
	Service Hours	3,236	3,521	-8%
	Bed Days	12,235	9,950	23% ▲
	S.Rehab/PHP/IOP	1,162	1,190	-2%

▲ > 10% Over 1 Yr Ago    ▼ > 10% Under 1Yr Ago

### Consumer Satisfaction Survey

(Based on 2,482 FY19 Surveys)

Question Domain	Satisfied % vs Goal%	Satisfied %	Goal %	State Avg
✓ Participation in Treatment		88%	80%	92%
✓ Quality and Appropriateness		87%	80%	93%
✓ Overall		85%	80%	91%
✓ Respect		84%	80%	91%
✓ Recovery		81%	80%	79%
✓ General Satisfaction		80%	80%	92%
✓ Outcome		80%	80%	83%
● Access		79%	80%	88%

Satisfied %    |    Goal %    0-80%    80-100%    Goal Met    Under Goal

### Clients by Level of Care

Program Type	Level of Care Type	#	%
<b>Forensic SA</b>			
	Forensics Community-based	2,325	61.2%
<b>Addiction</b>			
	Outpatient	599	15.8%
	Residential Services	456	12.0%
	IOP	173	4.6%
	Case Management	163	4.3%
	Medication Assisted Treatment	58	1.5%
<b>Mental Health</b>			
	Case Management	25	0.7%

### Client Demographics

Age	#	%	State Avg	Gender	#	%	State Avg
18-25	599	17%	9%	Male	2,610	74%	▲ 59%
26-34	1,068	31%	22%	Female	914	26%	▼ 41%
35-44	779	22%	21%	Transgender			0%
45-54	529	15%	20%				
55-64	391	11%	20%				
65+	102	3%	7%				
Ethnicity	#	%	State Avg	Race	#	%	State Avg
Non-Hispanic	2,515	71%	71%	White/Caucasian	2,351	67%	64%
Hispanic-Other	429	12%	7%	Other	502	14%	13%
Unknown	361	10%	9%	Black/African American	336	10%	16%
Hisp-Puerto Rican	184	5%	12%	Unknown	278	8%	5%
Hispanic-Mexican	33	1%	1%	Asian	47	1%	1%
Hispanic-Cuban	8	0%	0%	Am. Indian/Native Alaskan	10	0%	1%
				Hawaiian/Other Pacific Islander	5	0%	0%
				Multiple Races	1	0%	1%

Unique Clients    |    State Avg    > 10% Over State Avg    > 10% Under State Avg

### Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	173	182	-5%
Admits	130	120	8%
Discharges	113	118	-4%
Social Rehab/PHP/IOP Days	1,162	1,190	-2%

### Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	97%	95%
Valid TEDS Data	100%	97%
<b>On-Time Periodic</b>		
6 Month Updates	N/A	0%
<b>Co-occurring</b>		
MH Screen Complete	100%	89%
SA Screen Complete	100%	89%
<b>Diagnosis</b>		
Valid Axis I Diagnosis	100%	100%
Valid Axis V GAF Score	100%	100%

### Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully		79	70%	50%	68%	20% ▲
● Follow-up within 30 Days of Discharge		51	65%	90%	66%	-25% ▼

### Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Not Arrested		157	87%	75%	79%	12% ▲
● Employed		87	48%	50%	29%	-2%
● Stable Living Situation		150	83%	95%	83%	-12% ▼
✓ Improved/Maintained Axis V GAF Score		100	88%	75%	69%	13% ▲
● Abstinence/Reduced Drug Use		45	25%	55%	47%	-30% ▼
● Self Help		7	4%	60%	20%	-56% ▼

### Data Submitted to DMHAS by Month

	Jul	Aug	Sep	% Months Submitted
Admissions				100%
Discharges				100%

1 or more Records Submitted to DMHAS

▲ > 10% Over    ▼ < 10% Under

Actual    | Goal    ✓ Goal Met    ● Below Goal

\* State Avg based on 49 Active Standard IOP Programs

### Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	206	258	-20% ▼
Admits	129	132	-2%
Discharges	109	172	-37% ▼

### Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	98%	92%
Valid TEDS Data	97%	90%
<b>On-Time Periodic</b>		
6 Month Updates	50%	31%
<b>Co-occurring</b>		
MH Screen Complete	100%	91%
SA Screen Complete	100%	97%
<b>Diagnosis</b>		
Valid Axis I Diagnosis	100%	99%
Valid Axis V GAF Score	100%	97%

### Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		80	73%	50%	54%	23% ▲

### Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Not Arrested		183	84%	75%	79%	9%
Employed		121	56%	50%	40%	6%
Abstinence/Reduced Drug Use		103	47%	55%	48%	-8%
Stable Living Situation		188	87%	95%	78%	-8%
Improved/Maintained Axis V GAF Score		104	92%	75%	47%	17% ▲
Self Help		7	3%	60%	28%	-57% ▼

### Service Engagement

Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
2 or more Services within 30 days		96	77%	75%	67%	2%

### Data Submitted to DMHAS by Month

	Jul	Aug	Sep	% Months Submitted
Admissions				100%
Discharges				100%

1 or more Records Submitted to DMHAS

▲ > 10% Over    ▼ < 10% Under

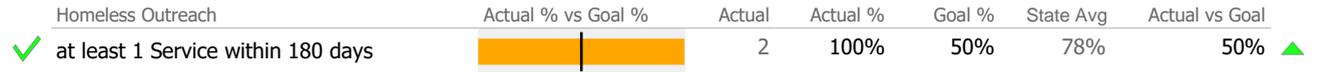
Actual    | Goal    Goal Met    Below Goal

\* State Avg based on 113 Active Standard Outpatient Programs

### Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	77	174	-56% ▼
Admits	2	37	-95% ▼
Discharges	1	107	-99% ▼
Service Hours	23	313	-93% ▼

### Service Engagement



### Data Submitted to DMHAS by Month



\* State Avg based on 19 Active Outreach & Engagement Programs

### Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	90	50	80% ▲
Admits	45	20	125% ▲
Discharges	52	36	44% ▲
Service Hours	243	267	-9%

### Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	100%	99%
On-Time Periodic	Actual	State Avg
6 Month Updates	0%	53%

### Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully		42	81%	50%	79%	31% ▲

### Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Employed		36	40%	20%	27%	20% ▲
✓ Stable Living Situation		74	82%	80%	84%	2%
○ Self Help		49	54%	60%	66%	-6%

### Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services		39	98%	90%	76%	8%

### Data Submitted to DMHAS by Month

	Jul	Aug	Sep	% Months Submitted
Admissions				100%
Discharges				100%
Services				100%

1 or more Records Submitted to DMHAS

▲ > 10% Over    ▼ < 10% Under

Actual    | Goal    ✓ Goal Met    ○ Below Goal

\* State Avg based on 8 Active Standard Case Management Programs

### Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	304	269	13% ▲
Admits	133	115	16% ▲
Discharges	102	126	-19% ▼
Service Hours	1,990	1,890	5%

### Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	90%	92%
Valid TEDS Data	100%	90%
On-Time Periodic		
6 Month Updates	75%	31%
Co-occurring		
MH Screen Complete	100%	91%
SA Screen Complete	100%	97%
Diagnosis		
Valid Axis I Diagnosis	100%	99%
Valid Axis V GAF Score	100%	97%

### Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully		60	59%	50%	54%	9%

### Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Employed		168	54%	50%	40%	4%
● Abstinence/Reduced Drug Use		167	54%	55%	48%	-1%
● Not Arrested		229	74%	75%	79%	-1%
● Stable Living Situation		241	78%	95%	78%	-17% ▼
● Improved/Maintained Axis V GAF Score		107	74%	75%	47%	-1%
● Self Help		45	15%	60%	28%	-45% ▼

### Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Clients Receiving Services		175	83%	90%	59%	-7%

### Service Engagement

Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ 2 or more Services within 30 days		105	80%	75%	67%	5%

### Data Submitted to DMHAS by Month

	Jul	Aug	Sep	% Months Submitted
Admissions				100%
Discharges				100%
Services				100%

1 or more Records Submitted to DMHAS

▲ > 10% Over    ▼ < 10% Under

Actual    | Goal    ✓ Goal Met    ● Below Goal

\* State Avg based on 113 Active Standard Outpatient Programs

### Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	22	48	-54% ▼
Admits	6	18	-67% ▼
Discharges	10	26	-62% ▼
Service Hours	171	239	-29% ▼

### Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	100%	92%
Valid TEDS Data	100%	90%
On-Time Periodic		
6 Month Updates	75%	31%
Co-occurring		
MH Screen Complete	100%	91%
SA Screen Complete	100%	97%
Diagnosis		
Valid Axis I Diagnosis	100%	99%
Valid Axis V GAF Score	100%	97%

### Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		3	30%	50%	54%	-20% ▼

### Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Abstinence/Reduced Drug Use		18	75%	55%	48%	20% ▲
Not Arrested		22	92%	75%	79%	17% ▲
Stable Living Situation		20	83%	95%	78%	-12% ▼
Employed		8	33%	50%	40%	-17% ▼
Improved/Maintained Axis V GAF Score		11	79%	75%	47%	4%
Self Help		4	17%	60%	28%	-43% ▼

### Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services		14	100%	90%	59%	10%

### Service Engagement

Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
2 or more Services within 30 days		5	83%	75%	67%	8%

### Data Submitted to DMHAS by Month

	Jul	Aug	Sep	% Months Submitted
Admissions				67%
Discharges				100%
Services				100%

1 or more Records Submitted to DMHAS

▲ > 10% Over    ▼ < 10% Under

Actual    | Goal    Goal Met    Below Goal

\* State Avg based on 113 Active Standard Outpatient Programs

### Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	36		
Admits	21	-	
Discharges	17	-	

### Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	76%	83%
Valid TEDS Data	100%	100%
<b>On-Time Periodic</b>		
6 Month Updates	17%	13%
<b>Co-occurring</b>		
MH Screen Complete	100%	97%
SA Screen Complete	100%	100%
<b>Diagnosis</b>		
Valid Axis I Diagnosis	100%	100%
Valid Axis V GAF Score	100%	100%

### Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully		15	88%	50%	74%	38% ▲

### Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Not Arrested		25	69%	75%	82%	-6%
● Stable Living Situation		28	78%	95%	82%	-17% ▼
● Abstinence/Reduced Drug Use		12	33%	55%	46%	-22% ▼
● Employed		7	19%	50%	27%	-31% ▼
● Improved/Maintained Axis V GAF Score		10	43%	75%	56%	-32% ▼
● Self Help		3	8%	60%	24%	-52% ▼

### Data Submitted to DMHAS by Month

	Jul	Aug	Sep	% Months Submitted
Admissions				100%
Discharges				100%

1 or more Records Submitted to DMHAS

▲ > 10% Over    ▼ < 10% Under

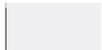
Actual    | Goal    Goal Met    Below Goal

\* State Avg based on 7 Active Naltrexone Programs

## Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	31	26	19% ▲
Admits	7	7	0%
Discharges	3	2	50% ▲
Service Hours	142	145	-2%

## Data Submission Quality

Data Entry	Actual	State Avg
Valid TEDS Data		N/A

Co-occurring	Actual	State Avg
✓ MH Screen Complete		100%
✓ SA Screen Complete		100%

Diagnosis	Actual	State Avg
✓ Valid Axis I Diagnosis		100%
✓ Valid Axis V GAF Score		100%

## Data Submitted to DMHAS by Month

	Jul	Aug	Sep	% Months Submitted
Admissions				100%
Discharges				100%
Services				100%

 1 or more Records Submitted to DMHAS

▲ > 10% Over    ▼ < 10% Under

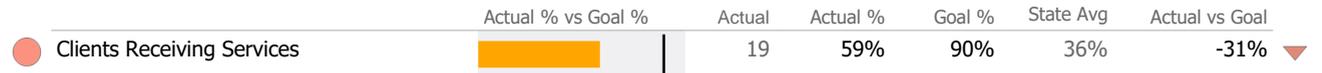
 Actual    | Goal     Goal Met     Below Goal

\* State Avg based on 1 Active Other Programs

### Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	57	44	30% ▲
Admits	35	27	30% ▲
Discharges	28	22	27% ▲
Service Hours	67	54	24% ▲

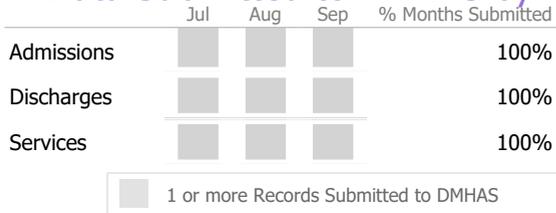
### Service Utilization



### Jail Diversion



### Data Submitted to DMHAS by Month



▲ > 10% Over    ▼ < 10% Under

Actual    | Goal    Goal Met    Below Goal

\* State Avg based on 5 Active Court Liaison-Jail Diversion Programs

### Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	93	91	2%
Admits	73	72	1%
Discharges	67	72	-7%
Bed Days	1,912	1,828	5%

### Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	96%	86%
Valid TEDS Data	99%	98%
<b>On-Time Periodic</b>		
6 Month Updates	N/A	N/A
<b>Co-occurring</b>		
MH Screen Complete	99%	100%
SA Screen Complete	99%	100%
<b>Diagnosis</b>		
Valid Axis I Diagnosis	100%	100%
Valid Axis V GAF Score	100%	100%

### Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully		57	85%	80%	83%	5%
✓ No Re-admit within 30 Days of Discharge		66	99%	85%	92%	14% ▲
● Follow-up within 30 Days of Discharge		39	68%	90%	66%	-22% ▼

### Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Improved/Maintained Axis V GAF Score		63	94%	75%	95%	19% ▲
● Self Help		47	51%	60%	52%	-9%
● Abstinence/Reduced Drug Use		12	13%	70%	55%	-57% ▼

### Bed Utilization

	12 Months Trend			Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
✓ Avg Utilization Rate				20	26 days	0.2	104%	90%	84%	14% ▲

■ < 90%   
 ■ 90-110%   
 ■ >110%

### Data Submitted to DMHAS by Month

	Jul	Aug	Sep	% Months Submitted
Admissions				100%
Discharges				100%

■ 1 or more Records Submitted to DMHAS

▲ > 10% Over   
 ▼ < 10% Under

■ Actual   
 | Goal   
 ✓ Goal Met   
 ● Below Goal

\* State Avg based on 9 Active SA Intensive Res. Rehabilitation 3.7 Programs

### Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	71	69	3%
Admits	40	41	-2%
Discharges	31	37	-16% ▼
Service Hours	316	306	3%

### Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	89%	92%
Valid TEDS Data	99%	90%
<b>On-Time Periodic</b>		
6 Month Updates	100%	31%
<b>Co-occurring</b>		
MH Screen Complete	100%	91%
SA Screen Complete	100%	97%
<b>Diagnosis</b>		
Valid Axis I Diagnosis	100%	99%
Valid Axis V GAF Score	100%	97%

### Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully		26	84%	50%	54%	34% ▲

### Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Not Arrested		64	85%	75%	79%	10%
✓ Employed		43	57%	50%	40%	7%
● Abstinence/Reduced Drug Use		37	49%	55%	48%	-6%
✓ Improved/Maintained Axis V GAF Score		31	89%	75%	47%	14% ▲
● Stable Living Situation		46	61%	95%	78%	-34% ▼
● Self Help		9	12%	60%	28%	-48% ▼

### Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Clients Receiving Services		37	82%	90%	59%	-8%

### Service Engagement

Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ 2 or more Services within 30 days		30	75%	75%	67%	0%

### Data Submitted to DMHAS by Month

	Jul	Aug	Sep	% Months Submitted
Admissions				100%
Discharges				100%
Services				100%

1 or more Records Submitted to DMHAS

▲ > 10% Over    ▼ < 10% Under

Actual    | Goal    Goal Met    Below Goal

\* State Avg based on 113 Active Standard Outpatient Programs

### Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	98	140	-30% ▼
Admits	22	24	-8%
Discharges	57	11	418% ▲

### Data Submitted to DMHAS by Month

	Jul	Aug	Sep	% Months Submitted
Admissions	■	■	■	100%
Discharges	■	■	■	100%

■ 1 or more Records Submitted to DMHAS

▲ > 10% Over    ▼ < 10% Under

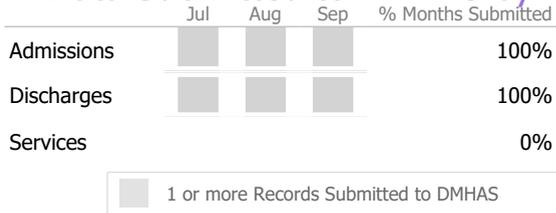
■ Actual    | Goal    ✓ Goal Met    ● Below Goal

\* State Avg based on 16 Active Pre-trial Intervention Programs Programs

### Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	219	190	15% ▲
Admits	47	69	-32% ▼
Discharges	115	35	229% ▲
Service Hours	-	-	

### Data Submitted to DMHAS by Month

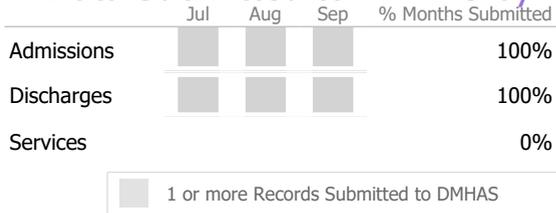


\* State Avg based on 16 Active Pre-trial Intervention Programs Programs

### Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	338	379	-11% ▼
Admits	118	110	7%
Discharges	163	43	279% ▲
Service Hours	-	-	

### Data Submitted to DMHAS by Month

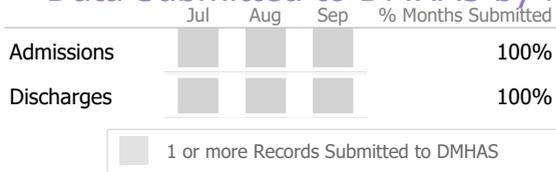


\* State Avg based on 16 Active Pre-trial Intervention Programs Programs

### Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	940	1,117	-16% ▼
Admits	102	104	-2%
Discharges	156	43	263% ▲

### Data Submitted to DMHAS by Month

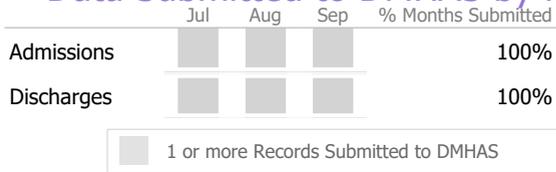


\* State Avg based on 16 Active Pre-trial Intervention Programs Programs

### Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	645	749	-14% ▼
Admits	58	77	-25% ▼
Discharges	107	38	182% ▲

### Data Submitted to DMHAS by Month



\* State Avg based on 16 Active Pre-trial Intervention Programs Programs

### Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	248	244	2%
Admits	257	254	1%
Discharges	244	253	-4%
Bed Days	1,622	1,271	28% ▲

### Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	98%	85%
Valid TEDS Data	100%	98%
<b>On-Time Periodic</b>		
6 Month Updates	N/A	N/A
<b>Co-occurring</b>		
MH Screen Complete	100%	99%
SA Screen Complete	100%	99%
<b>Diagnosis</b>		
Valid Axis I Diagnosis	100%	100%
Valid Axis V GAF Score	100%	100%

### Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		189	77%	80%	72%	-3%
No Re-admit within 30 Days of Discharge		200	82%	85%	80%	-3%
Follow-up within 30 Days of Discharge		105	56%	90%	57%	-34% ▼

### Bed Utilization

	12 Months Trend			Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
Avg Utilization Rate				14	7 days	0.1	126%	90%	91%	36% ▲

■ < 90%   
 ■ 90-110%   
 ■ >110%

### Data Submitted to DMHAS by Month

	Jul	Aug	Sep	% Months Submitted
Admissions				100%
Discharges				100%

▲ > 10% Over    ▼ < 10% Under

\* State Avg based on 8 Active Medically Monitored Detox 3.7D Programs

### Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	102	123	-17% ▼
Admits	86	114	-25% ▼
Discharges	83	111	-25% ▼
Bed Days	1,984	1,459	36% ▲

### Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully		71	86%	85%	79%	1%

### Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
✓ Avg Utilization Rate		16	32 days	0.2	135%	90%	72%	45% ▲



### Data Submitted to DMHAS by Month

	Jul	Aug	Sep	% Months Submitted
Admissions				100%
Discharges				100%

1 or more Records Submitted to DMHAS



\* State Avg based on 13 Active Recovery House Programs

### Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	23	23	0%
Admits	11	25	-56% ▼
Discharges	9	25	-64% ▼
Service Hours	93	39	140% ▲

### Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	100%	93%
Valid TEDS Data	100%	97%
<b>On-Time Periodic</b>		
6 Month Updates	0%	37%
<b>Co-occurring</b>		
MH Screen Complete	100%	78%
SA Screen Complete	100%	92%
<b>Diagnosis</b>		
Valid Axis I Diagnosis	100%	100%
Valid Axis V GAF Score	100%	99%

### Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		7	78%	50%	47%	28% ▲

### Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Not Arrested		24	89%	75%	71%	14% ▲
Employed		14	52%	50%	31%	2%
Stable Living Situation		20	74%	95%	71%	-21% ▼
Abstinence/Reduced Drug Use		8	30%	55%	52%	-25% ▼
Improved/Maintained Axis V GAF Score		8	80%	75%	44%	5%
Self Help		1	4%	60%	25%	-56% ▼

### Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services		13	72%	90%	57%	-18% ▼

### Data Submitted to DMHAS by Month

	Jul	Aug	Sep	% Months Submitted
Admissions				100%
Discharges				100%
Services				100%

1 or more Records Submitted to DMHAS

▲ > 10% Over    ▼ < 10% Under

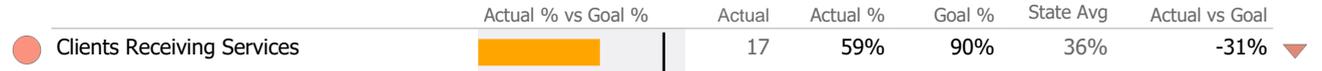
Actual    | Goal    Goal Met    Below Goal

\* State Avg based on 23 Active Buprenorphine Maintenance Programs

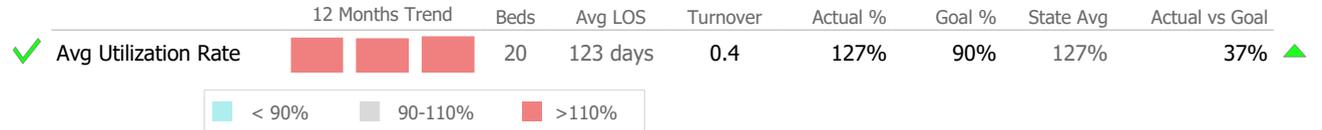
### Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	52	32	63% ▲
Admits	32	35	-9%
Discharges	25	21	19% ▲
Service Hours	62	66	-6%
Bed Days	2,336	949	146% ▲

### Service Utilization



### Bed Utilization



### Jail Diversion



### Data Submitted to DMHAS by Month

	Jul	Aug	Sep	% Months Submitted
Admissions				100%
Discharges				100%
Services				100%

1 or more Records Submitted to DMHAS

▲ > 10% Over   
 ▼ < 10% Under

■ Actual   
 | Goal   
 ✓ Goal Met   
 ● Below Goal

\* State Avg based on 5 Active Court Liaison-Jail Diversion Programs

### Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	25	22	14% ▲
Admits	9	9	0%
Discharges	10	7	43% ▲
Service Hours	130	202	-36% ▼

### Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Stable Living Situation		21	84%	85%	88%	-1%

### Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services		15	100%	90%	92%	10%

### Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data		99%

On-Time Periodic	Actual	State Avg
● 6 Month Updates		79%

### Data Submitted to DMHAS by Month

	Jul	Aug	Sep	% Months Submitted
Admissions				67%
Discharges				67%
Services				100%

1 or more Records Submitted to DMHAS

▲ > 10% Over    ▼ < 10% Under

\* State Avg based on 66 Active Supportive Housing – Development Programs

### Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	17	17	0%
Admits	6	7	-14% ▼
Discharges	9	6	50% ▲
Bed Days	982	916	7%

### Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	96%	96%
Valid TEDS Data	98%	99%
<b>On-Time Periodic</b>		
6 Month Updates	N/A	N/A
<b>Co-occurring</b>		
MH Screen Complete	100%	97%
SA Screen Complete	100%	97%
<b>Diagnosis</b>		
Valid Axis I Diagnosis	100%	100%
Valid Axis V GAF Score	100%	100%

### Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully		6	67%	60%	60%	7%
✓ No Re-admit within 30 Days of Discharge		8	89%	85%	60%	4%
○ Follow-up within 30 Days of Discharge		4	67%	90%	74%	-23% ▼

### Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
○ Abstinence/Reduced Drug Use		9	53%	70%	52%	-17% ▼
✓ Improved/Maintained Axis V GAF Score		9	100%	75%	93%	25% ▲

### Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
✓ Avg Utilization Rate		11	113 days	0.6	97%	90%	95%	7%

Legend: ■ < 90%   ■ 90-110%   ■ > 110%

### Data Submitted to DMHAS by Month

	Jul	Aug	Sep	% Months Submitted
Admissions				100%
Discharges				100%

Legend: ■ 1 or more Records Submitted to DMHAS

Legend: ▲ > 10% Over   ▼ < 10% Under

Legend: ■ Actual   |   Goal   ✓ Goal Met   ○ Below Goal

\* State Avg based on 2 Active Long Term Care 3.3 Programs

### Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	74	60	23% ▲
Admits	36	22	64% ▲
Discharges	36	23	57% ▲
Bed Days	3,399	3,527	-4%

### Data Submission Quality

Data Entry	Actual	State Avg
✓ Valid NOMS Data	96%	96%
✓ Valid TEDS Data	100%	99%
<b>On-Time Periodic</b>		
6 Month Updates	N/A	N/A
<b>Co-occurring</b>		
MH Screen Complete	96%	97%
SA Screen Complete	96%	97%
<b>Diagnosis</b>		
✓ Valid Axis I Diagnosis	100%	100%
✓ Valid Axis V GAF Score	100%	100%

### Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Treatment Completed Successfully		21	58%	60%	60%	-2%
● No Re-admit within 30 Days of Discharge		19	53%	85%	60%	-32% ▼
● Follow-up within 30 Days of Discharge		16	76%	90%	74%	-14% ▼

### Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Abstinence/Reduced Drug Use		38	51%	70%	52%	-19% ▼
✓ Improved/Maintained Axis V GAF Score		33	92%	75%	93%	17% ▲

### Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
✓ Avg Utilization Rate		39	109 days	0.5	95%	90%	95%	5%

■ < 90%   
 ■ 90-110%   
 ■ > 110%

### Data Submitted to DMHAS by Month

	Jul	Aug	Sep	% Months Submitted
Admissions				100%
Discharges				100%

1 or more Records Submitted to DMHAS

▲ > 10% Over   
 ▼ < 10% Under

■ Actual   
 | Goal   
 ✓ Goal Met   
 ● Below Goal

\* State Avg based on 2 Active Long Term Care 3.3 Programs