

SOUTHEASTERN MENTAL HEALTH AUTHORITY



MISSION

The Southeastern Mental Health Authority is committed to providing recovery oriented, high quality, value driven mental health and addiction services to the community of Southeastern Connecticut.

VISION

SMHA will continue to build on its foundation of excellence as a leader in integrated, recovery-oriented, mental health and addiction services.

VALUES

- **Recognize the recovery potential of every person.**
- **Promote an atmosphere of responsive, professional and respectful customer service for all.**
- **Endorse a culture of support and recognition of SMHA employees.**
- **Include people in recovery, family members and significant others in meaningful roles and decision making within the organization.**
- **Conduct continuous evaluation of performance to ensure improvement.**
- **Promote continued integration of both SMHA and people in recovery into the community.**
- **Cultivate partnerships with community providers to promote a holistic approach to healthcare.**
- **Implement evidence-based, culturally relevant services and innovations.**
- **Strive for unequivocal excellence in all aspects of Southeastern Mental Health Authority services.**