



Connecticut Taxpayer Service Center (TSC)

Demonstration of TSC Capabilities

HANDOUT

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What is the TSC?



- The Taxpayer Service Center (TSC) is a Web-based self-service center for Individual Taxpayers, Business Taxpayers, and Tax Practitioners.
- Access the TSC from the DRS Home Page <https://portal.ct.gov/drs/> and choose your option.



How do I access the TSC?

First Time Filers - Enter:

- Assigned PIN; or
- Amount of a previously filed return

Returning Users - Enter:

- Password set up on previous visit to the TSC

If Login information is not known / unavailable:

- Click Forgot Password
- Answer Shared Secret questions or provide e-mail DRS has on file
- If not available, submit TPG-189 – *Request to Change Administrator*



TSC Main Menu



STATE OF CONNECTICUT

STATE OF CONNECTICUT
DEPARTMENT OF REVENUE SERVICES



Taxpayer Service Center

logout



My Secure Mailbox

Main Menu

Business Profile

- [View Registered Tax Types](#)
- [Register For Additional Tax Types](#)
- [Close Business or Tax Types](#)
- [Update Address Information](#)

Administrative Functions

- [Update Password/Profile](#)
- [Add/Update Users](#)
- [Request a Status Letter](#)

Administrator Contact

Name:
Dept of Revenue test acct

Email:
drs@po.state.ct.us

Telephone:
860-297-5962

start demo

Main Menu

Organization Name: TSC TEST ACCOUNT 4 CT REG: 40136327001
Business Trade Name: TSC TEST ACCOUNT 4

** ATTENTION **

Our records indicate that some of your mail has been returned to us as undeliverable. Please go to "Update Address Information" under "Business Profile" and make the necessary changes to addresses that are marked with "***".

If you need additional assistance, please select

File A Return

[Withholding Non-Wage](#)
(Forms CT-8109, CT-945, CT-1096)

[Sales and Use Tax](#)

[Prepaid Wireless Fee](#)

[Room Occupancy Tax](#)

[Admissions and Dues Tax](#)

[Hospital Tax](#)

[Intermediate Care Facility User Fee Return](#)

[Hospital Provider User Fee](#)

File A Return*

View Returns & Payment History

[View Returns](#)

[View Processed Payments/Credits](#)

[View Scheduled Payments/Credits](#)

[View Cancelled Payments](#)

[View Account Details](#)

[View Outstanding Bills](#)

Select a Payment Option

[Make Payment Only](#)

[Cancel Payment](#)

[Update Bank Information](#)

[Make Payment by Credit Card](#)

TSC functions that CAN be filed without a User ID and password.

STATE OF CONNECTICUT
DEPARTMENT OF REVENUE SERVICES

DRs Department of Revenue Services

Taxpayer Service Center

Welcome to the Connecticut Department of Revenue Services (DRS) Taxpayer Service Center (TSC)!

Attention Pass Through Entity filers:
If you do not know your CT REG and/or PIN to LOGIN, simply select the [File/Pay Form CT-1065/CT-1120SI](#) link on the left hand side of this page and follow the prompts!

You do not need to login to the Taxpayer Services Center (TSC) to access the following services.

You will need your Connecticut Tax Registration Number (CT REG) to log into the Connecticut Taxpayer Service Center.

Enter your Connecticut Tax Registration Number (CT REG):

CT REG:
What is my CT REG

(Do not include hyphens.)
login

File Form CT-1098 and associated 1099-MISC Forms
File/Pay Form CT-1065/CT-1120SI
File/Pay Form CT-472, Attorney Occupational Tax Return
File/Pay Form OP-424, Business Entity Tax Return
File/Pay Form CT-1041, Income Tax Return for Trusts and Estates
Register New Business
Review FAQs

SECURED BY

Payment Options

Payment Options

2019

Organization Name: TSC TEST ACCOUNT 4
Business Trade Name: TSC TEST ACCOUNT 4
Period Ending: 02/28/2019

CT REG: 40136327001
Due Date: 04/01/2019

1. logon

2. prepare

3. validate

4. payment

5. submit

6. confirmation/print

If you need additional assistance, please select .

- After confirmation, a Print page will be provided containing all of your information as submitted. Keep the printable copy for your records.

I will make payment with this return and use Direct Payment. .

The direct payment option allows you to transfer funds by authorizing the Department of Revenue Services and its designated Financial Agents to electronically debit your bank account for the amount of your tax payment.

Secure, Convenient and Paperless

Important: Selecting a payment option below **does not** automatically initiate your payment. The confirmation number you will receive with this return only acknowledges the filing of the return. You **must** initiate a payment separate to this filing.

I do not want to make payment with this return. I will initiate a separate electronic payment outside of this filing. .

I will make payment using a Credit Card. (**subject to a convenience fee)

Make a credit card payment at the Official Payments website. Credit cards accepted include American Express, Discover, MasterCard, and Visa. After your return has been submitted, you will be provided with a link to Official Payments.

**A convenience fee will be charged by the credit card service provider. The convenience fee is generally 2.35% of the payment amount, with a minimum charge of \$3.95. You will be informed of the amount of the fee and may elect to cancel the transaction. At the end of the transaction, you will be given a confirmation number for your records.

A link will be provided at the end of this filing.

The Direct Payment Option allows you to transfer funds by authorizing the Department of Revenue Services and its designated Financial Agents to electronically debit your bank account for the amount of your tax payment on the date you choose. Simply verify that your banking information is correct, choose the payment date, and agree to the terms and conditions. For payments that are considered late, the requested payment date will be set to the earliest possible date and cannot be changed.

Debit Block Codes:

A debit block is when you have notified your bank or financial institution to reject all debit requests against your account unless you have provided a specific "debit block code". For more information and a listing of debit block codes, [click here](#).

Account Information

Check this box if you need to update your account information.

Pay to the Order of: Commissioner of Revenue Services

For: Payment of Connecticut Taxes

Account Type:

Checking Savings

Routing Number:

123456780

Bank Name:

Testers Bank

Account Number:

123456

Re-enter Account Number:

123456

[Where are my routing and account numbers?](#)

Will the funds for this payment come from an account **outside** the United States?

Yes No

Payment Information

Amount Due:

\$ 3,422.00

Amount of Tax Payment:

\$.00

Due Date:

04/01/2019

Requested Payment Date: 



Example: mm/dd/yyyy

Note: Payment of less than the full amount may result in penalty and interest charges.

back

next



- www.ct.gov/TSC
- 1-860-297-4973
- Ct.efile@po.state.ct.us