FREEDOM OF INFORMATION COMMISSION OF THE STATE OF CONNECTICUT

In the Matter of a Complaint by

FINAL DECISION

Robert Howell,

Complainant

against

Docket #FIC 2016-0210

Commissioner, State of Connecticut, Department of Labor; and State of Connecticut, Department of Labor,

Respondents

October 26, 2016

The above-captioned matter was heard as a contested case on June 16, 2016, at which time the complainant and the respondents appeared and presented testimony, exhibits and argument on the complaint.

By letter dated June 8, 2016, the complainant withdrew that portion of his complaint against the Office of the Chief State's Attorney only. The Commission takes administrative notice of such letter, and the case caption has been amended accordingly.

After consideration of the entire record, the following facts are found and conclusions of law are reached:

- 1. The respondents are public agencies, within the meaning of §1-200(1), G.S.
- 2. It is found that, by letter dated June 30, 2015, the complainant informed the respondents' Benefit Payment Control Unit ("BPCU") that Maura Majeski and Randall Sabia "may have committed unemployment fraud."
- 3. It is found that, by letter dated January 12, 2016, the complainant requested from the respondents "documents regarding the [BPCU's] [f]raud [i]nvestigation conducted on Maura T. Majeski and Randall Sabia that arose from my June 30, 2015 letter to the BPCU." It is found that, specifically, the complainant was seeking a copy of records such as determination letters, questionnaires, final decisions and appeals records.
- 4. It is found that the complainant, having received no response to his January 12th letter, renewed his request by letter dated February 3, 2016.
- 5. It is found that, by letters dated February 3 and February 9, 2016, the respondents denied the complainant's request stating that "the results of any investigation that may or may

not have been conducted pursuant to your complaint are confidential under state and federal law."

- 6. It is found that, by letter dated February 16, 2016, the complainant again requested from the respondents the records described in paragraph 3, above. It is found that the respondents failed to respond to the February 16th renewed request within four business days and it is concluded that such failure to respond constituted a constructive denial of such request.
- 7. By letter dated March 14, 2016, and filed March 16, 2016, the complainant appealed to this Commission, alleging that the respondents violated the Freedom of Information ("FOI") Act by denying the requests, described in paragraphs 3 and 6, above.
 - 8. Section 1-200(5), G.S., provides:

"[p]ublic records or files" means any recorded data or information relating to the conduct of the public's business prepared, owned, used, received or retained by a public agency, or to which a public agency is entitled to receive a copy by law or contract under section 1-218, whether such data or information be handwritten, typed, tape-recorded, printed, photostated, photographed or recorded by any other method.

9. Section 1-210(a), G.S., provides in relevant part that:

[e]xcept as otherwise provided by any federal law or state statute, all records maintained or kept on file by any public agency, whether or not such records are required by any law or by any rule or regulation, shall be public records and every person shall have the right to . . . (3) receive a copy of such records in accordance with section 1-212. (Emphasis added).

- 10. Section 1-212(a), G.S., provides in relevant part that "[a]ny person applying in writing shall receive, promptly upon request, a plain, facsimile, electronic or certified copy of any public record."
- 11. According to the respondents' witnesses, when a "tip," such as the complainant's June 30 letter, is received, it is investigated by the department, which investigation may include a review of the department's records and surveillance of the individual in question. After an investigation is concluded, a "predetermination letter," setting forth the findings of the investigator, is sent to the individual in question. The individual may, within 14 days of the

Page 3

predetermination letter, respond to such letter in writing objecting to the findings or may request a hearing.¹ After any such hearing, a decision is issued by the administrator.²

- 12. A decision of the administrator may be appealed to the Employment Security Appeals Division within the respondent department, which division is comprised of the referee section and the board of review. The referee section conducts a hearing on any appeal and renders a decision, which decision may be appealed to the board of review. The board of review's decision may then be appealed to the superior court.
- 13. At the hearing in this matter, the respondents claimed that federal and state law require confidentiality of the entire process described in paragraph 11, above, as well as all records created during such process, including the determination letters, questionnaires, and final decisions (the "requested records"), and that federal and state law thus provide an exception under §1-210(a), G.S., to the general rule of disclosure under the FOI Act.
- 14. The respondents acknowledged, however, that the confidentiality requirements contained in federal and state law do not apply to appeals records, except for social security numbers contained in such records, and that appeals hearings (see paragraph 12, above) are open to the public. It is found that the respondents do not maintain any appeals records responsive to the requests, described in paragraphs 3 and 6, above.
- 15. With regard to the respondents' claim that state law, specifically §31-254, G.S., requires non-disclosure of the requested records, that statute provides, in relevant part:
 - (a)(1) Each employer...shall keep accurate records of employment as defined in subsection (a) of section 31-222, containing such information as the administrator may by regulation prescribe in order to effectuate the purposes of this chapter. Such records shall be open to, and available for, inspection and copying by the administrator or his authorized representatives at any reasonable time and as often as may be necessary. The administrator may require from any employer, whether or not otherwise subject to this chapter, any sworn or unsworn reports with respect to persons employed by him which are necessary for the effective administration of this chapter. Except as provided in subdivision (2) of this subsection and subsection (g) of this section, information obtained shall not be published or be open to public inspection, other than to public employees in the performance of their public duties, in any

¹If the individual does not respond to the predetermination letter within 14 days, the department issues a final decision, based on the findings of the investigator, which decision may be appealed. The individual also may choose not to contest an adverse finding and make arrangements with the department to repay any overpayments.

² Commissioner and administrator are used interchangeably in the statutes and regulations.

manner revealing the employee's or the employer's identity, but any claimant at a hearing before a commissioner shall be supplied with information from such records to the extent necessary for the proper presentation of his claim. Any employee of the administrator, or any other public employee, who violates any provision of this section shall be fined not more than two hundred dollars or imprisoned not more than six months or both and shall be dismissed from the service....(Emphasis added).

- 16. Based upon the plain language of §31-254, G.S., it is concluded that the respondents may not publish or disclose information obtained from an employer to the public if such publication or disclosure would reveal the identities of an employee or employer. Conversely, it is concluded that §31-254, G.S., permits publication or disclosure of such information if such publication or disclosure is made in a manner that does not reveal the identities of an employee or employer.
- 17. Accordingly, it is concluded that any responsive records maintained by the respondents are not exempt from disclosure in their entirety pursuant to §31-254, G.S., as claimed by the respondents, if such records could be disclosed in a manner that does not reveal the identities of the employee or employer.
- 18. The respondents argued, at the hearing in this matter, that to disclose any records pursuant to the requests, described in paragraphs 3 and 6, above, or to even confirm or deny the existence of such records, would reveal the identities of the employees at issue. Ordinarily, in camera inspection of records claimed to be exempt from disclosure is necessary in order to determine the validity of such argument. However, because the requests, described in paragraphs 3 and 6, above, identified the employees who would be the subject of any records responsive to such requests, it is concluded that such requests are "targeted requests," and that it therefore would be impossible for the respondents to comply with such requests without identifying employees or employers, even if such records were redacted. See Richard Burgess and Connecticut Carry, Inc. v. Reuben Bradford, Commissioner, State of Connecticut, Department of Emergency Services and Public Protection et al., Docket #FIC 2012-251 (January 23, 2013); Orlando Rinaldini v. Commissioner, State of Connecticut, Department of Consumer Protection et al., Docket #FIC 2009-701 (June 23, 2010).
- 19. Accordingly, it is concluded that the respondents did not violate §§1-210(a) and 1-212(a), G.S., by failing to comply with the requests, described in paragraphs 3 and 6, above. It is further concluded, based upon the particular facts and circumstances of this case, as set forth in paragraph 18, above, that the Commission need not consider the respondents' claim that the requested records are entirely exempt from disclosure under federal law.

The following order by the Commission is hereby recommended on the basis of the record concerning the above-captioned complaint:

1. The complaint is dismissed.

Approved by Order of the Freedom of Information Commission at its regular meeting of

October 26, 2016.

Cynthia A. Cannata

Acting Clerk of the Commission

PURSUANT TO SECTION 4-180(c), G.S., THE FOLLOWING ARE THE NAMES OF EACH PARTY AND THE MOST RECENT MAILING ADDRESS, PROVIDED TO THE FREEDOM OF INFORMATION COMMISSION, OF THE PARTIES OR THEIR AUTHORIZED REPRESENTATIVE.

THE PARTIES TO THIS CONTESTED CASE ARE:

Robert Howell 216 7th Street New Cumberland, PA 17070

Commissioner, State of Connecticut, Department of Labor; and State of Connecticut, Department of Labor c/o Krista D. O'Brien, Esq.
Assistant Attorney General
State of Connecticut,
Office of the Attorney General
55 Elm Street
P.O. Box 120
Hartford, CT 06141-0120

and

Brian Austin, Jr., Esq. Executive Assistant State's Attorney Division of Criminal Justice 300 Corporate Place Rocky Hill, CT 06067

Cynthia A. Cannata

Acting Clerk of the Commission

FIC/2016-0210/FD/cac10/26/2016