Information Technology Capital Investment Program

Project Close Out Report

To: Information Technology Strategy and Investment Committee John Vittner, Office of Policy and Management

From: Resa Spaziani, Director Wage and Workplace Standards

Email: Resa.Spaziani@CT.gov

Agency: Department of Labor

Project: Mobile Technology - Wage and Workplace Mobile Computing (WWMC)

Project Start Date: 8/1/2014
Project End Date: 2/7/2017

Project Manager: John Matteis

Total Funds Requested: \$75,000

Total Funds Allotted to Agency: \$75,000

Accumulative Total Capital Fund Expenditures to Date: \$47,102

Brief Project Description/Summary:

To provide hardware and software in conjunction with a modern case management system while at the same time eliminating processes that are redundant or not necessary.

List Project Goals and Deliverables Completed:

(Please provide a brief summary of the goals and deliverables that were implemented. Please reference the IT Capital Investment Brief for the initial goals of the projects.)

We have provided mobile technology to 31 field staff to enable them to perform job tasks and audits at businesses and other state locations.

Project Replication Opportunities:

(Are there opportunities to repeat or leverage the project solution by other state agencies? Please provide a brief explanation.) Mobile technology is the future. All state agencies should be utilizing mobile software that is available.

Kev Lessons Learned:

(Provide any lessons learned or experienced during this project that may be helpful to other agencies starting a similar project.)

We initially began this process to be able to utilize a case management system. To date, we do not have a system. The case management and the mobile technology should have been implemented at the same time.