The Affordable Care Act, the new Federal Health Insurance Law, offers new opportunities for the uninsured to access health insurance and new opportunities for community-based organizations to assist them.

In order to enroll as many people as possible in health insurance and improve the health of our communities, the new health care marketplace, Access Health CT, is offering a series of one-on-one outreach programs.

Navigators is an ongoing program run by organizations around the state and managed by the Office of the Healthcare Advocate.

There will be approximately seven Navigator organizations. The Navigators will be nonprofit organizations; trade, industry or professional organizations, health outreach organizations, chambers of commerce, unions, small business association resource partners; or licensed agents and brokers.

Navigators will:

- · Train and manage the Assisters
- · Act as a conduit for data and information (but not as a bottleneck for data reporting)
- Act as a resource to the Assisters, answering technical questions and providing regional support for events and other activities
- Be knowledgeable about Medicaid and the insurance and subsidies offered through Access Health CT
- Conduct public education activities about Access Health CT so that more people know what is available and how
 to access it
- Help people select and enroll in health insurance
- · Refer people to the right place if they have questions or concerns

There will be a Request for Proposals process for Navigators in June 2013.

Assisters is a program centered around the initial Open Enrollment period of October 2013-December 31, 2013.

There will be approximately 300 part-time Assisters working at organizations throughout the state. These organizations will be nonprofits, small businesses, faith organizations, community organizations, libraries, unions, health departments and others.

The goal is to have community-based organizations with existing relationships help the uninsured and underinsured members of their communities with these very personal decisions about their health coverage. There will be grants of up to \$6,000 to cover expenses for each Assister these organizations provide.

Assisters will:

- Be knowledgeable about Medicaid and the insurance and subsidies offered through Access Health CT
- · Help people select and enroll in health insurance
- Refer people to the right place if they have questions or concerns

The deadline to complete the Request for Proposals is Friday, June 7, 2013.

Community Assister Program RFP (English)

Community Assister Program RFP (Spanish)

Navigator and Assister Outreach Programs

Call: 860.757.6800 Email: <u>Outreach.ahct@ct.gov</u>

www.accesshealthct.com/outreachprograms