# Connecticut Online Application and Claiming System for Child Nutrition Programs (CNP System)

# USER MANUAL FOR CONNECTICUT SCHOOL NUTRITION PROGRAMS



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This document is available at http://portal.ct.gov/-/media/SDE/Nutrition/CNPsystem/SNPUserManual.pdf.

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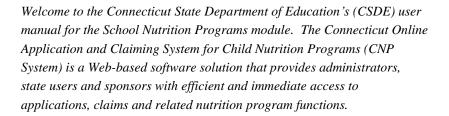
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# Introduction





## **Web Site Benefits and Features**

The CNP System is a user-friendly web application that allows authorized users to submit and approve applications, claims and miscellaneous forms via the Internet, as their security rights permit. Key CNP System features include:

- a software system that manages information regarding sponsors, applications, claims and reports;
- a single integrated database that serves all Child Nutrition Programs;
- the ability to save partially completed forms online, allowing the user to complete the process at a later time;
- individual user IDs and passwords for secure login to program functions and accurate tracking of user behavior; and
- a robust security module that streamlines security setting controls by enabling administrators to
  easily assign users to numerous predefined groups and eliminating the need to manually set each
  user's security access.

## **User Manual**

This user manual is intended for use by authorized sponsors of the U.S. Department of Agriculture (USDA) school nutrition programs. It is designed to provide a general understanding of how to use the CNP System in an effective and efficient manner. This manual provides:

- a general explanation of each feature available;
- screen examples of Web site pages and forms;
- step-by-step instructions for utilizing the Web site features; and
- tips and notes to enhance your understanding of the CNP System.

# **Getting Started**

Before you can begin using the CNP System, you must be assigned a user ID and password by the CSDE. The CSDE provided this information to all users via e-mail. Please contact your assigned CSDE school nutrition consultant with any questions. Once this setup is complete, you may use the Internet and your assigned user ID and password to access and log on to the CNP System Web site.



# **Accessing the Web Site**

You can access the CNP System from any computer connected to the Internet by opening your Internet browser and entering the CNP System URL in the browser's address line. The CNP System URL is <a href="https://ct.cnpus.com/prod/Splash.aspx">https://ct.cnpus.com/prod/Splash.aspx</a>.

Figure 1 shows the CNP System home page.



**TIP:** You can add this URL to your browser's FAVORITES list or create a shortcut to the Web site on your desktop for quicker access to the site. Refer to your browser or operating system help files for further information.



Figure 1: CNP System Home Page

# **About the CNP System Home Page**

The CNP System Home Page consists of three major sections:

- bulletin board;
- log on; and
- links.

The **bulletin board** is managed by the CSDE and provides general information. It is important to remember that the bulletin board on the home page is viewable by the public.

The **log on** section is where authorized users enter their User ID and password. It also provides a link for users that have entered a valid User ID but have forgotten their password, to be transferred to another Web page to reset their password.

The links section provides access to Web sites and additional information.

# **Logging On**

## To log on

- 1. Access the CNP System by typing the URL into the address line of your web browser.
- 2. Enter your assigned **User ID**.
- 3. Enter your **Password**.
- 4. Select Log On.

**Note:** If you do not have a user ID and password, contact the CNP System Help Desk at ColyarHelp.SDE@ct.gov or 860-713-6681. The Help Desk is open Monday through Friday from 8:00 a.m. to 4:00 p.m.



**TIP:** The Password is case-sensitive, so be sure to use upper-case and lower-case letters, if necessary.

## To change your password

If this is your first time logging on, the CNP System will automatically require you to change your password.

- 1. Select a new password and enter it into the box provided.
- 2. Re-enter your new password for confirmation.
- 3. Select **Save** to continue to the CNP System Programs page.

**Note:** Security configuration settings require a password that contains at least eight (8) characters.

# **CNP System Content Overview**

Once you are logged in and have selected a sponsor, the top portion of the CNP System application contains key elements that provide basic information about your location within the CNP System and the selected sponsor (see figure 2). Table 1 describes these key elements.

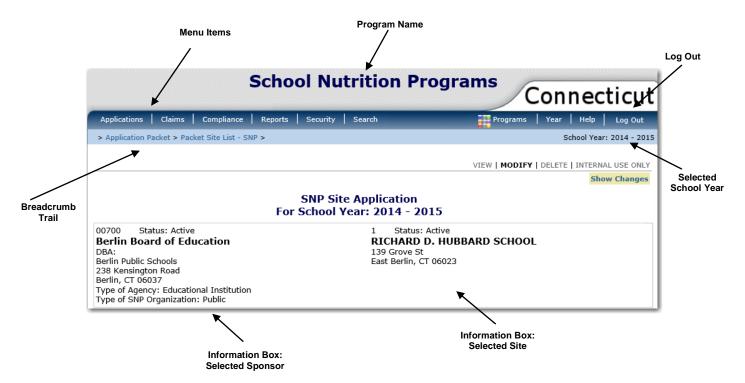


Figure 2: CNP System Content Overview

Table 1: Key Elements of the CNP System			
Item	Description		
Program Name	The selected program name appears in the <b>gray area</b> at the top of the page.		
Menu Items	Menu items display on the <b>blue menu bar</b> at the top of the page. Selecting a menu item will take you to its menu page.  Users may not have access to all menu items. If you are unable to select a particular menu item, you do not have the necessary security rights. Contact the CNP System Help Desk for assistance at ColyarHelp.SDE@ct.gov or 860-713-6681. The Help Desk is open Monday through Friday from 8:00 a.m. to 4:00 p.m.		
Breadcrumb Trail	The navigation, or breadcrumb trail, identifies your location within the Web site. Selecting a specific portion of the trail will take you back to that particular screen.		
School Year	The selected school year displays on the right beneath the menu bar. Upon logging in, the CNP System defaults to the most current active school year.		
Information Box	The information box displays general information regarding the sponsor/ Site.		
Log Out	The log out button displays in the menu bar. The CSDE recommends selecting <b>Log Out</b> to properly exit the CNP System.		

**Note:** For security reasons, the CNP System will automatically log you out after twenty (20) minutes of inactivity.

## **Screen Options**

Data entry screens in the CNP System offer the user some or all of the following options: **VIEW**, **MODIFY**, **DELETE** and **INTERNAL USE ONLY**. The Screen Options area is located on the top right side of the screen, directly beneath the colored bar (see figure 3).



Figure 3: Screen Options Example

Table 2 describes each of the possible screen options.

Table 2: Screen Options in the CNP System			
Item	Description		
VIEW	Presents the screen information in <b>view-only</b> mode. In this mode, the user cannot modify any data.		
MODIFY	Presents the screen in <b>modify</b> mode. In this mode, the user can modify field data and save the data after pressing the <b>save</b> button at the bottom of the screen.		
DELETE	Deletes the current record displayed on the screen. The user will be presented with a confirmation screen to validate that they intend to delete the record.		

# **School Nutrition Programs Home Page**

The School Nutrition Programs home page contains the message board used by CSDE administrators to post and maintain School Nutrition Programs-related messages (see figure 4). Messages may contain important news regarding the submission due dates, upcoming training, legislative changes or any other SNP-specific information.

## To access the School Nutrition Programs home page

- 1. Log on to the CNP System Web site.
- 2. On the Programs screen, select **School Nutrition Programs**.

**Note:** If a user only has access to the School Nutrition Programs module, the **Programs** screen is not displayed

3. The School Nutrition Programs home page displays (see figure 4).

**Note:** CSDE administrators maintain the message boards for all CNP System modules. If you would like a message posted on the School Nutrition Programs home page, please contact the CNP System Help Desk. Please note that messages are visible to both internal and external users.



Figure 4: School Nutrition Programs Home Page

## **School Nutrition Programs menu options**

From the School Nutrition Programs home page, you can select a menu item from the blue menu bar at the top of the page. The School Nutrition Programs menu bar contains menu items specific to the School Nutrition Programs. Table 3 describes the features available for each menu option, which the remainder of this manual will discuss in detail.

Please note: Individual users may have varying menu options due to the user's security configuration.

Table 3: Available Features for Menu Options in the CNP System			
Menu Item	Menu Features		
Applications	Access to overall application-related items including:  Application Packet (includes sponsor and site applications)  Verification Reports  Food Safety Inspection Reports  Annual Audit  Fresh Fruit and Vegetable Program Grants  Site Enrollment (i.e., October data)  Community Eligibility Provision (April data)  Download Forms		
Claims	Access to claim entry screens (e.g., SNP and FFVP) and sponsor-specific payment history.		

# **Error Processing**

All information entered and saved on the CNP System is verified to ensure it conforms to data entry guidelines and system rules. The site performs two types of checks on information entered: Input Edits and Business Rule Edits.

## **Input Edits**

Whenever you save information or proceed to a new screen, the site checks for input errors. These errors may include entry errors such as an invalid data entry (e.g., entering a four-digit zip code), or a nonlogical entry (e.g., entering a greater number of eligible than enrolled children).

If a form contains an input error and the user selects **Save**, the screen either displays the error code and description in red at the top of the page (and the error code is a letter) or displays a message next to the field in error. Input errors *must be corrected* before you can proceed. The CNP System will *not* save data entered on a screen that contains an input error. The user must correct the input errors and select **Save** again.

Figure 4 shows examples of an input error.

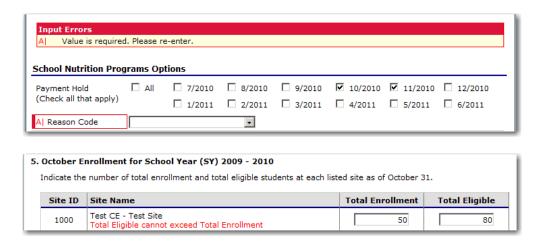


Figure 5: Examples of Input Error (Partial Screen)

Note: Colyar Consulting Group maintains the verbiage for input edit error messages.

## **Business Rule Edits**

Business rule edits are used to ensure that data entered on a form conforms to state-defined guidelines/requirements and federal regulation. When the user initiates a save, the CNP System will perform business rule edit checks and identify whether errors exist. After the user corrects any input errors, the CNP System will display a confirmation screen stating that the entered data has been saved.

The user may correct business rule errors immediately or at another time. The entered data will not be lost. The errors will display at the top of the screen with an error code (usually four to five digits) and error description. Business rule edits do *not* prohibit the CNP System from saving the data entered on the screen.

Figure 6 shows an example of a business rule error.



Figure 6: Example of a Business Rule Error (Partial Screen)

In addition, business rule edits have an error severity that indicates whether an error is considered an error or a warning. **Errors** appear in red and must be corrected before the form can be submitted. **Warnings** appear in blue and indicate an "out of the ordinary" data value (see figure 7). Warning errors do not need to be corrected prior to form submission.



Figure 7: Example of a Warning Error

**Note:** CSDE administrators maintain the verbiage for business rule error messages. If you think an error message is incorrect or unclear, please contact the CNP System Help Desk.

# **Selecting a School Year**

Information for sponsors and sites displays based on the selected school year. After logging on to the system, the "active" school year is the default selection and displays in the top-right corner in the blue bar. To view information from a prior year, you will need to change the school year.

**Note:** A sponsor will be unable to select a new year if they have not been granted the security right. Contact the CNP System Help Desk and request access to the **Select Year** security right if you think this is in error.

## To select a school year

- 1. Select **Year** on the blue menu bar at the top of the page. The **Year Select** screen displays (see figure 8).
- 2. Select the year.

**Note:** The selected year is indicated by < **Selected**.

3. Use the menu bar to return to your task in the program.



**TIP:** The ability to view and/or modify a school year is controlled by the CSDE's system administrator. It is important to note that a school year may be set as "view only" to the sponsors and "modify" to authorized CSDE users.



Figure 8: Year Select Screen

# **Applications**

Now that you know how to access and log on to the CNP System the remainder of the manual will explore the functions of the School Nutrition Programs (SNP) module. Let's first look at the Applications component of the CNP System, where users manage yearly enrollment of sponsors and sites and complete the appropriate forms required by the CSDE.



## **About the School Year Enrollment Process**

To participate in the School Nutrition Programs, sponsors must submit an Application Packet to the CSDE for review and approval. A new Application Packet must be submitted and approved at the beginning of each year. For sponsors that are completing this process as part of their "annual update," certain information from the previous year's applications rolls over into the new program year. The sponsor may modify this data for the new program year or keep the prior year's data for use in the current application.

# **Submitting an Application Packet**

The sponsor can submit the Application Packet to the CSDE after all required applications, applicable online forms (e.g., Food Service Management Company contract and Community Eligibility Provision) and supporting documents identified on the checklist are completed and saved without errors.

To be able to submit an Application Packet, the packet must contain:

- a completed Sponsor Application with no errors;
- at least one completed SNP Site Application with no errors;
- all items in the Checklist (must be identified as submitted to the CSDE with a submitted date); and
- if the sponsor has identified on their SNP Sponsor Application that they are using a food safety management company (FSMC), the packet must contain at least one FSMC contract with a status of "Submitted"; and
- if the sponsor has identified on their SNP Sponsor Application that they str participating in the Community Eligibility Provision (CEP), the packet must contain a completed CEP Schedule with a status of "Submitted."

Once the application packet has been submitted to the CSDE for approval, the Packet History section of the Application Packet screen will display the event, and the packet status changes to **Submitted for Approval**. Figure 9 shows the Packet History section.

Packet History			
Event	Event Date/Time	User	
The application packet was approved.	5/29/2009 7:23:11 AM	Developer	
The application packet was submitted.	5/29/2009 7:22:27 AM	Developer	
The application packet was changed requiring it to be submitted.	5/29/2009 7:22:14 AM	Developer	

Figure 9: Packet History (Subsection of the Application Packet Screen)

**Note:** To view application packet history, select the **Show Packet History** link at the bottom of the Application Packet screen.

# **Applications Menu**

The Applications menu is the starting point for all tasks related to the annual School Nutrition Programs enrollment process. Menu items are based on security levels.

## To access the Applications Menu

- 1. On the blue menu bar, select **Applications**. The Applications Menu displays.
- 2. Select an application item to access that application function.

Figure 10 displays the *complete* list of Applications menu items for authorized CSDE users. It is important to note that sponsors have significantly fewer Applications menu items.

Item	Description
Sponsor Manager	SNP Sponsor's Profile, Site and Hold Information
Application Packet	Applications Forms (Sponsor and Site)
Meal Pattern Compliance Summary	Number of Menu Pattern Certifications by Sponsor Summary
Verification Report	Mandatory Annual Verification Report
Verification Summary	Mandatory Annual Verification Report (FNS-742) Summary
Food Safety Inspections	Number of Food Safety Inspections by Site
Food Safety Inspections Summary	Number of Food Safety Inspections by Site Summary
FFVP Grant Overview	Fresh Fruit and Vegetable Program Grant Information by Site Overview
FFVP Grant Allocations	Fresh Fruit and Vegetable Program Grant Allocations
FFVP Invitations and Approvals	Fresh Fruit and Vegetable Program Invitations and Approvals
Capital Expenditure Request	Request for funds to purchase capital items >= \$5,000
Site Enrollment	Site Enrollment and Eligibility
Community Eligibility Provision	Enrollment and Eligibility for Community Eligibility Provision
Download Forms	Forms Available for Downloading

Figure 10: Applications Menu Screen (CSDE View)

## **Application Packet**

To participate in the School Nutrition Program, sponsors must submit an Application Packet to the CSDE for review and approval. At the beginning of each program year, sponsor data is rolled over and must be verified by sponsors prior to submitting any claims.

The Application Packet contains the sponsor application, site applications and other forms required as a part of the packet. After selecting Application Packet from the Applications menu, each required packet item and its status displays.

If any packet item requires attention (such as an error within a form or a checklist item needs to be completed), a red arrow displays next to the Application Packet item. If the Application Packet item has been completed correctly and contains no errors, a green check displays next to the Application Packet item. For more details, see *Reviewing an Application*.

**Note:** Sponsors may not submit claims until their Application Packet has been approved for the respective program year.

**Note:** If an Application Packet has been approved, when a sponsor revises **any** item within the Application Packet, the Application Packet must be resubmitted for CSDE review and approval.

#### To access the Application Packet

- 1. On the blue menu bar, select **Applications**. The Applications menu screen displays.
- 2. On the menu, select **Application Packet**. If necessary, search for and select a sponsor. The Application Packet screen displays (see figure 11).
- Select the packet item you want to access.

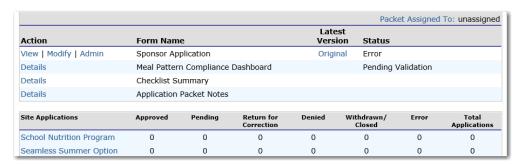


Figure 11: Application Packet Screen (Basic View)

## **Sponsor Application**

The Sponsor Application screen provides access to the sponsor's annual application for the School Nutrition Programs for both new and renewing sponsors. The sponsor is required to complete a new sponsor application annually; however, the CSDE has identified select sponsor data that rolls over from the previous year and prefills a new year's application.

## To view a sponsor application (Original)

- 1. On the blue menu bar, select **Applications**.
- 2. From the Applications menu, select **Application Packet**. The current year's Application Packet screen displays.
- 3. Select **View** next to the sponsor **Application** packet item. The Sponsor Application for the designated school year displays.

**Note:** If there are multiple versions of a sponsor application within the CNP System (i.e., revisions exist), the CNP System defaults to the version with the most current Application Effective Date designated on the Sponsor Application's Internal Use Only section.

## To view a sponsor application (Revision)

- 1. On the blue menu bar, select **Applications**.
- 2. From the Applications menu, select **Application Packet**. The most current year's Application Packet screen displays.
- 3. Select the **revision link** under the **Latest Version** column. The Sponsor Application History for the designated school year displays.

Effective Claim Period	Version	Status	Approved Date
Jul 2012	Rev. 2	Not Submitted	
Jul 2012	Rev. 1	Approved	02/02/2012
Jul 2012	Original	Approved	01/31/2012

Figure 12: Latest Version link on the Application Packet Screen (Partial Screen)

4. Select the application version you would like to view.



**TIP:** The View option appears in two situations: 1) If the user only has view-access security rights or 2) If the user has modify-access security rights BUT the Application Packet has been submitted to the CSDE and is under CSDE review and therefore can no longer be modified.

## To modify a sponsor application

- 1. On the blue menu bar, select **Applications.**
- From the Applications menu, select **Application Packet**. The most current year's Application Packet screen displays.
- Select Modify next to the sponsor Application packet item. The Sponsor Application for the designated school year displays.
- 3. Modify any desired information.
- 4. Select **Save**. A confirmation screen displays.
- 5. Select **Edit** to return to the Sponsor Application screen.

OR

Select **Finish** to return to the Application Packet screen.



**TIP:** The Modify option only appears when the Application Packet has not been submitted. Once an application has been submitted and approved by the CSDE, a revised application must be submitted (i.e., the Revise option displays).

## To revise a sponsor application

**Note:** Only CSDE-approved applications can be revised. Once a sponsor revises <u>any</u> item within the Application Packet, the Application Packet must be resubmitted and the CSDE review and approval process starts again.

- 1. On the blue menu bar, select **Applications.**
- From the Applications menu, select Application Packet. The most current year's Application Packet screen displays.
- 3. Select **Revise** next to the sponsor **Application** packet item. The Sponsor Application for the designated school year displays.
- 4. Modify any desired information.
- 5. Select **Save**. A confirmation screen displays.
- 6. Select **Edit** to return to the Sponsor Application screen you just modified.

  OR

Select **Finish** to return to the Application Packet screen.



**TIP:** The **Revise** option only appears when the previously submitted Application Packet has been approved by the CSDE.

## Site Applications - School Nutrition Program

Sponsors must complete a Site Application for each of their sites participating in the school nutrition program in a specific school year. The Site Application screen provides access to the Site's annual application for the School Nutrition Programs for both new and renewing sites. Sites must complete a new application annually; however, the CSDE has identified select site data that rolls over from the previous year and prefills a new year's application. This needs to be completed by the time the sponsor is ready to submit the Sponsor Application for review and approval by the CSDE. This is a very important time for the sponsor and every effort must be made to magnify the effects of these exertions. If the sponsor is able to receive reimbursement, the sponsor will be able to support additional sites and create a much longer and more comprehensive site list.

## To access the sponsor's site list

- 1. On the blue menu bar, select **Applications**.
- From the Applications menu, select Application Packet. The most current year's Application Packet screen displays.
- 3. Under Site Applications, select **School Nutrition Program**. The Application Packet SNP Site List screen displays (see figure 13).



Figure 13: Application Packet - SNP Site List Screen

## To view a Site Application

- 1. On the blue menu bar, select **Applications**.
- 2. From the Applications menu, select **Application Packet**. The current year's Application Packet screen displays.
- Under Site Applications, select School Nutrition Program. The Application Packet -SNP Site List screen displays.
- 4. Select **View** next to the site whose application you would like to view. The site's Site Application displays.

## To modify a Site Application

- 1. On the blue menu bar, select **Applications**.
- 2. From the Applications menu, select **Application Packet**. The current year's Application Packet screen displays.
- Under Site Applications, select School Nutrition Program. The Application Packet -SNP Site List screen displays.
- 4. Select **Modify** next to the site whose application you would like to view. The site's Site Application displays.
- 5. Modify any desired information.
- 6. Select **Save**. A confirmation screen displays.
- 7. Select **Edit** to return to the Site Application screen.

OR

Select **Finish** to return to the SNP Site List screen.

8. Repeat steps 4 through 7 for each site that will participate in the program.

## To delete a Site Application

- 1. On the blue menu bar, select **Applications**.
- 2. From the Applications menu, select **Application Packet**. The current year's Application Packet screen displays.
- Under Site Applications, select School Nutrition Program. The Application Packet -SNP Site List screen displays.
- 4. Select **Modify** next to the site whose application you would like to delete. The site's Site Application displays.
- 5. Select **DELETE** on the Edit menu in the top-right corner.
- 6. The CNP System transfers you to the bottom of the screen and a warning message displays.
- 7. Select the **Delete** button at the bottom of the page. A confirmation message displays.



**WARNING**: Only a site application that has not been approved can be deleted. Once the application has been deleted, it is permanently removed and cannot be restored. Use caution before deleting an application.

## To revise a Site Application

**Note:** Only CSDE-approved applications can be revised. Once a sponsor revises any item within the Application Packet, the Application Packet must be resubmitted and the CSDE review and approval process starts again.

- 1. On the blue menu bar, select **Applications**.
- 2. From the Applications menu, select **Application Packet**. The current year's Application Packet screen displays.
- Under Site Applications, select School Nutrition Program. The Application Packet -SNP Site List screen displays.
- 4. Select **Revise** next to the site whose application you would like to delete. The site's Site Application displays.
- 5. Modify any desired information.
- 6. Select Save. A confirmation screen displays.
- 7. Select **Edit** to return to the Site Application screen.

OR

Select Finish to return to the SNP Site List screen.



**TIP:** The Revise option only appears when the previously submitted Application Packet has been approved by the CSDE.

## Site Applications - Seamless Summer Option

Sponsors must complete a Site Application for each site participating in the Seamless Summer option program is a specific school year. The Site Application screen provides access to the Site's annual application for the Seamless Summer Options for both new and renewing sites. Sites must complete a new application annually; however, the CSDE has identified select site data that rolls over from the previous year and prefills a new year's application.

**Note:** This information does not apply until 2016. Do not complete this section until notified by the CSDE.

## To access the sponsor's site list

- 1. On the blue menu bar, select **Applications**.
- From the Applications menu, select Application Packet. The most current year's Application Packet screen displays.
- Under Site Applications, select Seamless Summer Option. The Application Packet –
   Seamless Summer Option Site List screen displays (see figure 14).

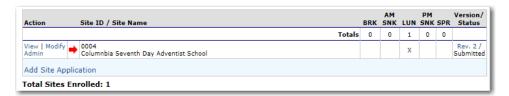


Figure 14: Application Packet - Seamless Summer Option Site List Screen

## To view a SSO Site Application

- 1. On the blue menu bar, select **Applications**.
- 2. From the Applications menu, select **Application Packet**. The current year's Application Packet screen displays.
- 3. Under Site Applications, select **Seamless Summer Option**. The Application Packet Seamless Summer Option Site List screen displays.
- 4. Select **View** next to the site whose application you would like to view. The site's SSO Site Application displays.

## To modify a SSO Site Application

- 1. On the blue menu bar, select **Applications**.
- From the Applications menu, select Application Packet. The current year's Application Packet screen displays.
- Under Site Applications, select Seamless Summer Option. The Application Packet -Seamless Summer Option Site List screen displays.
- Select Modify next to the site whose application you would like to view. The site's SSO
  Site Application displays.
- 5. Modify any desired information.
- 6. Select Save. A confirmation screen displays.
- Select **Edit** to return to the SSO Site Application screen.
   OR
  - Select Finish to return to the Seamless Summer Option Site List screen.
- 8. Repeat steps 4 through 7 for each site that will participate in the program.

## To delete an SSO site application

- 1. On the blue menu bar, select **Applications**.
- From the Applications menu, select Application Packet. The current year's Application Packet screen displays.
- Under Site Applications, select Seamless Summer Option. The Application Packet -Seamless Summer Option Site List screen displays.
- Select Modify next to the site whose application you would like to delete. The site's SSO Site Application displays.
- 5. Select **DELETE** on the Edit menu in the top-right corner.
- The CNP System transfers you to the bottom of the screen and a warning message displays.
- 7. Select the **Delete** button at the bottom of the page. A confirmation message displays.



**WARNING**: Only a site application that has not been approved can be deleted. Once the application has been deleted, it is permanently removed and cannot be restored. Use caution before deleting an application.

## To revise a SSO Site Application

**Note:** Only CSDE-approved applications can be revised. Once a sponsor revises any item within the Application Packet, the Application Packet must be resubmitted and the CSDE review and approval process starts again.

- 1. On the blue menu bar, select **Applications**.
- 2. From the Applications menu, select **Application Packet**. The current year's Application Packet screen displays.
- Under Site Applications, select Seamless Summer Option. The Application Packet -Seamless Summer Option Site List screen displays.
- 4. Select **Revise** next to the site whose application you would like to delete. The site's SSO Site Application displays.
- 5. Modify any desired information.
- 6. Select Save. A confirmation screen displays.
- Select **Edit** to return to the SSO Site Application screen.
   OR

Select Finish to return to the Seamless Summer Option Site List screen.



**TIP:** The Revise option only appears when the previously submitted Application Packet has been approved by the CSDE.

#### Food Service Management Company (FSMC) Contract List

If the sponsor's school nutrition programs are managed by a FSMC, then information regarding the FSMC contract is **required** as a part of the Application Packet. The FSMC Application Packet item is initiated when the sponsor has specified that they will be using a FSMC on their sponsor application. If the sponsor has not specified that they will be using a FSMC for the respective year, the FSMC Contract List will not appear on the Application Packet screen.

#### To access the FSMC Contract List

- 1. On the blue menu bar, select **Applications**. The Applications menu screen displays.
- 2. On the menu, select **Application Packet**. The Application Packet screen displays.
- Select **Details** next to **FSMC Contract List**. The Food Service Management Company Contracts screen displays (see figure 15).

Action	Company Name	Initial Year	Final Year	Status
View   Modify   Admin	FSMC 1	2015-2016	2017-2018	Error

Figure 15: Food Service Management Company Contracts List Screen

#### To add a FSMC contract

- 1. On the blue menu bar, select **Applications**. The Applications menu screen displays.
- 2. On the menu, select **Application Packet**. The Application Packet screen displays.
- Select Details next to FSMC Contract List. The Food Service Management Company Contracts list screen displays.
- Select the Create New Contract button. The FSMC Contract for the specified year displays.
- 5. Select the company and initial year. The Company Contact Information is automatically populated.
- 6. Enter additional contract information.

**Note:** The CNP System will automatically calculate the begin date and end date of each renewal year based on the initial contract year and the number of optional renewal years entered.

- 7. Select **Save**. A confirmation screen displays.
- Select **Edit** to return to the Food Service Management Company Contract screen.
   OR

Select Finish to return to the Food Service Management Company Contracts list screen.

# To modify a FSMC contract

- 1. On the blue menu bar, select **Applications**. The Applications menu screen displays.
- 2. On the menu, select **Application Packet**. The Application Packet screen displays.
- 3. Select **Details** next to **FSMC Contract List**. The Food Service Management Company Contracts list screen displays.
- 4. Select **Modify** next to the company you want to modify.
- 5. Modify any desired information.
- 6. Select Save. A confirmation screen displays.
- Select Edit to return to the Food Service Management Company Contract screen.
   OR

Select Finish to return to the Food Service Management Company Contracts list screen.



**WARNING:** Contract information can be modified only until the CSDE has approved the FSMC contract. Once the FSMC contract has been approved the user would only use the Modify option to early terminate or cancel the FSMC contract.

#### To delete a FSMC contract

- 1. On the blue menu bar, select **Applications**. The Applications menu screen displays.
- 2. On the menu, select **Application Packet**. The Application Packet screen displays.
- Select Details next to FSMC Contract List. The Food Service Management Company Contracts list screen displays.
- 4. Select **Modify** next to the company you would like to delete. The Food Service Management Company Contract screen displays.
- 5. Select **DELETE** on the Edit menu in the top-right corner.
- 6. The CNP System transfers you to the bottom of the screen and a warning message displays.
- 7. Select the **Delete** button at the bottom of the page. A confirmation message displays.



**WARNING**: Only a contract whose Application Packet has not been approved can be deleted. Once the contract has been deleted, it is permanently removed and cannot be restored. Use caution before deleting a contract.

# To early terminate an active FSMC contract



**TIP:** Within the system, FSMC contracts automatically renew based on the number of optional renewal years specified on the Food Service Management Company Contract screen. To end a contract mid-year, use the Early Termination section of the form.

- 1. On the blue menu bar, select **Applications**. The Applications menu screen displays.
- 2. On the menu, select **Application Packet**. The Application Packet screen displays.
- 3. Select **Details** next to **FSMC Contract List**. The Food Service Management Company Contracts list screen displays.
- 4. Select **Modify** next to the company you want to modify.
- 5. Under the **Early Termination Information** section, identify that you are terminating the contract early and enter the date and reason for early termination (see figure 16).
- 6. Select **Save**. A confirmation screen displays.
- Select Edit to return to the Food Service Management Company Contract screen.
   OR

Select Finish to return to the Food Service Management Company Contracts list screen.

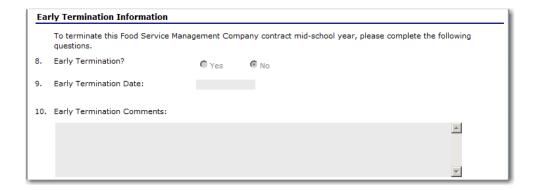


Figure 16: Food Service Management Company Contracts Screen (Partial) - Termination

## **Community Eligibility Provision (CEP) Schedule**

If the sponsor is interested in participating in the CEP offered by the USDA, the CEP Schedule must be completed. This item is automatically added to the Application Packet screen when the sponsor answers "Yes" to the "Will any of your sites be participating in the Community Eligibility Provision (CEP) for the National School Lunch Program?" question under the Eligibility Information section of the Sponsor Application.

#### To access the CEP Schedule

- 1. On the blue menu bar, select **Applications**. The Applications menu screen displays.
- 2. On the menu, select **Application Packet**. The Application Packet screen displays.
- 3. Select Details next to **Community Eligibility Provision (CEP) Schedule**. The Community Eligibility Provision (CEP) Schedule screen displays (see figure 17).

**Note:** The default display is to show the Grouping detail for all groups associated with the sponsor (i.e., Show Detail column checked). To view only groups with sites, uncheck the "Show Detail" checkbox where Number of Sites is "0."

Summary Total Sites:											
Group Name	Show Detail	Number of Sites	First Year	Year Used	Iden	Nbr of ntified dents E	nrollment	ISP	Re	imburse % Free	Reimburs % Pai
Unassign	ed 🗹	0				0	0				
Individua	al 🗸	0				0	0				
Group 1	~	2	2016	2015		0	0	0.00		0.0	100
househol Identified or across	nmunity Eligibil Id applications d Student Perc s the district. T	for free and re entage (ISP) one ine information	educed po of 40%. O o in the fo	rice meal CEP can b	s. Eligible Site e elected for	tes, or gr	oup of Sites idual Site, g	, must roup o	t meet t of Sites	the minimu (e.g., Grou	ım ıp 1),
househol Identified or across the respective For each group ('	Id applications d Student Percos the district. Tective Site's identification in the site, identification in the site iden	for free and re entage (ISP) one information entified studen	educed po of 40%. On in the fo ot data.	rice meal CEP can b ollowing t	s. Eligible Sito e elected for table identifie	tes, or gr an indivi	oup of Sites idual Site, g application	, must roup o s that	t meet to of Sites have s	the minimu (e.g., Grou elected CEF	im ip 1), P, and
househol Identified or across the respe For each group (' Groupin	Id applications d Student Percos the district. Tective Site's identification in the site, identification in the site iden	for free and re entage (ISP) one information entified studen	educed po of 40%. On in the fo ot data.	rice meal CEP can b ollowing t	s. Eligible Situe elected for table identifie iy based on i	tes, or gr an indivi	oup of Sites, idual Site, gi application:	, must roup o s that pers (	t meet to f Sites have so	the minimu (e.g., Grou elected CEI idual") or	im ip 1), p, and as a
househol Identified or across the respe For each group (' Groupin Site ID 5	Id applications d Student Perc s the district. T ective Site's ide h site, identif "Group #").	for free and reintage (ISP) one information intified studen whether the	educed po of 40%. On in the fo ot data.	rice meal CEP can b collowing t ill qualif	s. Eligible Situe elected for table identifie iy based on i	tes, or great an individual state indivi	oup of Sites, idual Site, gis application:	, must roup o s that pers (	t meet t of Sites have so "Indiv	the minimu (e.g., Grou elected CEF idual") or Reimburs	e Reimburs

Figure 17: Community Eligibility Provision (CEP) Schedule Screen

#### To define a CEP Schedule

- 1. On the blue menu bar, select **Applications**. The Applications menu screen displays.
- 2. On the menu, select **Application Packet**. The Application Packet screen displays.
- Select Add next to Community Eligibility Provision Schedule. The Community Eligibility Provision (CEP) Schedule screen displays.

**Note:** The CEP Schedule screen lists all sites that had identified on their Site Application that they will be participating in the CEP.

The Students data displayed on this screen is retrieved from the CEP screen (i.e., April data) for the optimal program year (i.e., the April data that yields the highest Identified Students percentage).

- Participation Year 1: The student data displayed is the site's/group's prior year April data
- Participation Year 2: The student data displayed is either: a) the site's/group's Year Prior to First Year (YPFY) or b) Year 1 April data – whichever yields the higher Identified Student percentage.
- Participation Year 3: The student data displayed is either: a) the site's/group's Year Prior to First Year (YPFY) or b) Year 2 April data – whichever yields the higher Identified Student percentage.
- **Participation Year 4:** The student data displayed is either: a) the site's/group's Year Prior to First Year (YPFY) or b) Year 3 April data whichever yields the higher Identified Student percentage.
- 4. For each site, under the Group column, select whether the site will qualify based on its own site data by selecting "Individual" or if the site will qualify by being grouped with other sites by selecting the group number.

**Note:** If the sponsor is qualifying as districtwide, all sites must be assigned to "Group 1."

Once all sites have been either identified as "Individual" or assigned to a group, select Save.

**Note:** The CNP System will issue an error if any group does not meet the minimum 40% Identified Student percentage.

# To add a site to an existing CEP Schedule

- 1. On the blue menu bar, select **Applications**. The Applications menu screen displays.
- 2. On the menu, select **Application Packet**. The Application Packet screen displays.
- Select Modify next to Community Eligibility Provision Schedule. The Community
  Eligibility Provision (CEP) Schedule screen displays.
- 4. The new site will be identified as "Unassigned" under the Group column. Select the group to which the site should be associated or select "Individual" if the site qualifies based on its own student data.
- 5. Select **Save**. A confirmation screen displays.

Select **Finish** to return to the Application Packet screen.

6. Select **Edit** to return to the Community Eligibility Provision (CEP) Schedule screen.
OR



**WARNING:** All sites identified on their site application as participating in CEP must be assigned to a group or identified as "Individual."

# To export the CEP Schedule

- 1. On the blue menu bar, select **Applications**. The Applications menu screen displays.
- 2. On the menu, select **Application Packet**. The Application Packet screen displays.
- 3. Select **View** next to **Community Eligibility Provision Schedule**. The Community Eligibility Provision (CEP) Schedule screen displays.
- 4. Select the **Export** button. A spreadsheet opens in Microsoft Excel that lists information displayed in the Grouping section of the Community Eligibility Provision (CEP) Schedule screen.

## **Checklist**

A checklist is automatically generated based upon answers to specific questions from the sponsor and site applications. The checklist identifies supplemental documents that need to be submitted to the CSDE. The Checklist feature allows sponsors to keep track of documents and their dates of submission.

#### To access a Checklist

- 1. On the blue menu bar, select **Applications**. The Applications menu screen displays.
- 2. On the menu, select **Application Packet**. The Application Packet screen displays.
- 3. Select **Checklist Summary**. The Checklist Summary screen displays (see figure 18).

Total Items	Submitted Items	Approved Items
2	2	0
Total Items	Submitted Items	Approved Items
0	0	0
0	0	0
	2 <b>Total Items</b> 0	2 2  Total Items Submitted Items 0 0

Figure 18: Checklist Summary Screen

#### To view a Checklist

- 1. On the blue menu bar, select **Applications.** The Applications menu screen displays.
- 2. On the menu, select **Application Packet**. The Application Packet screen displays.
- 3. Select **Checklist Summary**. The Checklist Summary screen displays.
- 4. Select the sponsor or Site whose checklist you wish to view. The Checklist screen displays.

**Note**: Checklist items are generated based on CSDE business rules associated with the respective sponsor or site application.

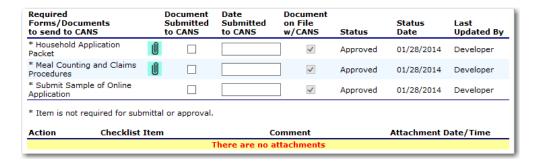


Figure 19: Checklist Screen

# To update a Checklist

- 1. On the blue menu bar, select **Applications**. The Applications menu screen displays.
- 2. On the menu, select **Application Packet**. The Application Packet screen displays.
- 3. Select **Checklist Summary**. The Checklist Summary screen displays.
- Select the sponsor or site whose checklist you wish to update. The Checklist screen displays.
- 5. Identify whether the document has been submitted and the submission date. The Date Submitted to CSDE field automatically defaults to the CNP System date. This can be changed by the user. A checklist is not considered complete until all checklist items are identified as having been submitted to the CSDE.
- 6. Select **Save**. The Checklist Summary screen displays.

# To upload an attachment to a Checklist item

**Note**: If the checklist item has a paper clip icon next to it, you can upload an attachment. Files in the following formats can be uploaded: .doc, .xls, .pdf and .jpg.

- 1. Select the paper clip. The Checklist File Upload Details screen displays (see figure 20).
- 2. Use the **Browse** button to select the file to upload. If desired, enter a brief comment (field is not required)
- 3. Select Save.

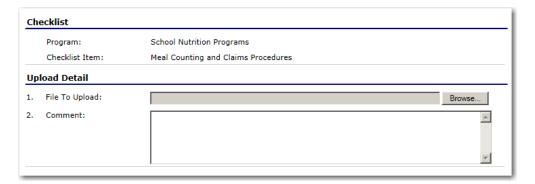


Figure 20: Checklist File Upload Detail Screen

#### Site Enrollment

The Site Enrollment screen allows sponsors to enter their Site Enrollment and eligibility data for each of their sites. The site must have an active approved application within the system.

Once site-level October claim data has been entered into the CNP System, the CNP System will automatically pre-populate the Operating Days and Number of Meals Served fields on the Site Enrollment screen with the respective October claim data resulting in no need to re-enter the data into the CNP System. This will become effective in 2015, using October 2014 site-level claim data. The sponsor is responsible for entering Enrollment and Eligibility data based on the last operating day in October.

#### To access Site Enrollment

- 1. On the blue menu bar, select **Applications**. The Applications menu screen displays.
- 2. On the menu, select **Site Enrollment**. The Site Enrollment list screen displays.

# To complete or modify Site Enrollment

- 1. On the blue menu bar, select **Applications**. The Applications menu screen displays.
- 2. On the menu, select **Site Enrollment**. The Site Enrollment list screen displays.
- Select Modify next to the year that you would like to enter data into the Site Enrollment screen. The Site Enrollment Site List screen for the designated reporting month displays (see figure 21).
- 4. Select a specific site. The respective site's Site Enrollment screen displays.
- 5. Enter Enrollment and Eligibility data based on the last operating day of October.
- 6. Select **Save**. A confirmation screen displays.
- 7. Select **Edit** to return to the Site Enrollment screen.

OR

Select Finish to return to the Site Enrollment list screen.

**Note:** The form is automatically submitted when all required fields have been completed without errors and the user selects the **Save** button. If you do not correct the errors, the form status is "Error."

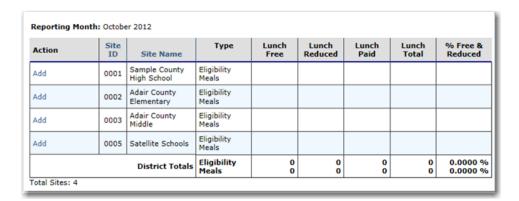


Figure 21: Site Enrollment Site List Screen

#### **To delete Site Enrollment**

- 1. On the blue menu bar, select **Applications**. The Applications menu screen displays.
- 2. On the menu, select **Site Enrollment**. The Site Enrollment list screen displays.
- Select Modify next to the year that you would like to enter data into the Site Enrollment screen. The Site Enrollment screen for the designated year selected displays.
- 4. Select **DELETE** on the Edit menu in the top-right corner.
- The CNP System transfers you to the bottom of the screen and a warning message displays.
- 6. Select the **Delete** button at the bottom of the page. A confirmation message displays.
- 7. Select Finish.



**WARNING**: Only Site Enrollment forms that have not been submitted can be deleted. Selecting the **DELETE** button permanently deletes the Site Enrollment form from the system. It will not be recoverable once deleted.

# **Community Eligibility Provision (CEP)**

The Community Eligibility Provision (CEP) screen allows sponsors to enter their April Directly Certified (DC) Students and Site Enrollment data for each of their sites. This data is used in determining a site's potential eligibility in participating in the USDA Provision 4 CEP program. Sites that have a 40% or greater percentage of DC are eligible for this option. Sites whose percentage is between 30.00% - 39.99% are potentially eligible.

**Note:** Data entered on this screen used to determine eligibility in the following school year (e.g., April 2015 data is used to determined CEP eligibility for the 2015-16 school year).

# To access CEP Site Eligibility

- 1. On the blue menu bar, select **Applications**. The Applications menu screen displays.
- 2. On the menu, select **Community Eligibility Provision**. The Community Eligibility Provision (CEP) Site List screen displays.

# To complete or modify CEP Site Eligibility

- 1. On the blue menu bar, select **Applications**. The Applications menu screen displays.
- 2. On the menu, select **Community Eligibility Provision**. The Community Eligibility Provision (CEP) Site List screen displays
- 3. Select Detail next to the year that you would like to enter data into the Site Enrollment screen. The Community Eligibility Provision (CEP) Site Eligibility screen for the designated reporting month displays (see figure 22).
- 4. Enter number of Directly Certified students and the total student Enrollment for each site.
- 5. Select **Save**. A confirmation screen displays.
- 6. Select **Edit** to return to the Site Enrollment screen.

OR

Select **Finish** to return to the Site Enrollment list screen.

**Note:** The form is automatically submitted when all required fields have been completed without errors and the user selects the **Save** button. If you do not correct the errors, the form status is "Error."

#### **General Information**

Reporting Date: April 01, 2016

Due Date: June 09, 2015

Instructions

The Community Eligibility Provision (CEP) for the National School Lunch Program (NSLP) provides an alternative to household applications for free and reduced price meals for economically disadvantaged students in local educational agencies (LEAs) and schools. Sites that elect this option agree to serve all students free lunches and breakfasts for four (4) successive school years and claim the meals based on a percentage of Identified Students multiplied by a USDA-defined multiplier factor.

Sites which have an Identified Student Percentage (ISP) of 40% or greater are eligible for this option. Sites which have an Identified Student Percentage (ISP) between 30.00% - 39.99% are potentially eligible.

Enter each Site's Number of Identified Students and Enrollment as of the Reporting Date.

Site ID	Site Name	Nbr of Identified Students		ISP	Eligible?	Potentially Eligible?	
5	Berlin High School	0	0	0.00 %			
4	Catherine M. McGee Middle School	0	0	0.00 %			
2	Emma Hart Willard School	0	0	0.00 %			
3	3 Mary E. Griswold School		0	0.00 %			
1	Richard D. Hubbard School	0	0	0.00 %			
	Sponsor Totals		0	0.00 %			
Total Sites	otal Sites: 5						

Figure 22: Community Eligibility Provision (CEP) - Site Eligibility Screen

#### To delete CEP

- 1. On the blue menu bar, select **Applications**. The Applications menu screen displays.
- 2. On the menu, select **Community Eligibility Provision**. The Community Eligibility Provision (CEP) Site List screen displays
- 3. Select Detail next to the year that you would like to enter data into the Site Enrollment screen. The Community Eligibility Provision (CEP) Site Eligibility screen for the designated reporting month displays.
- 4. Select **DELETE** on the Edit menu in the top-right corner.
- 5. The CNP System transfers you to the bottom of the screen and a warning message displays.
- 6. Select the **Delete** button at the bottom of the page. A confirmation message displays.
- 7. Select Finish.



**WARNING**: Only forms that have not been submitted can be deleted. Selecting the **DELETE** button permanently deletes the CEP form from the system. It will not be recoverable once deleted.

# Fresh Fruit and Vegetable Program (FFVP) Application

A FFVP Application must be completed for each sponsor that will participate in the FFVP. The FFVP Application is accessed from the Application Packet screen; however, it can be submitted outside of the Application Packet cycle.

**Note:** Only sponsors that have been identified by a CSDE user in the CNP System as invited to participate in the FFVP will see a FFVP Application item on their Application Packet screen. Only CSDE users will enter the FFVP Application data. Sponsors will not enter this data.

# To access and view a FFVP application

- 1. On the blue menu bar, select **Applications**.
- 2. From the Applications menu, select **Application Packet**. The current year's Application Packet screen displays (see figure 23).
- Select Add next to the Fresh Fruit and Vegetable Application packet item. The FFVP
  Application for the designated school year displays.
- 4. Enter the Sponsor's Contact Information and check each of the invited sites that will participate in the FFVP.

**Note:** Only the sites that the CSDE has identified as "invited" on the **FFVP: Site Invited** screen (located under the Fresh Fruit and Vegetable Summary menu item) will display on the screen; this may be a subset of all the sites associated with the Sponsor.

- 5. Select **Save**. A confirmation screen displays.
- 6. Select **Edit** to return to the FFVP Application screen.

OR

Select **Finish** to return to the Application Packet screen.

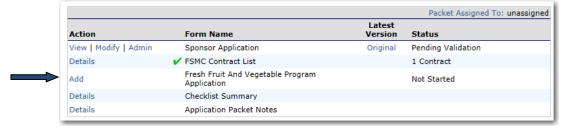


Figure 23: Application Packet Screen - FFVP Application Option

# To modify a FFVP application

- 1. On the blue menu bar, select **Applications**.
- From the Applications menu, select Application Packet. The most current year's Application Packet screen displays.
- Select Modify next to the FFVP Application packet item. The FFVP Application for the designated school year displays.
- 4. Update desired information.
- 5. Select **Save**. A confirmation screen displays.
- 6. Select **Edit** to return to the FFVP Application screen.

OR

Select **Finish** to return to the Application Packet screen.

**Note:** The application is automatically submitted when all required fields have been completed without errors and the user selects the **Save** button. If you do not correct the errors, the form status is "Error".

# To delete a FFVP application

- 1. On the blue menu bar, select **Applications**.
- From the Applications menu, select Application Packet. The most current year's Application Packet screen displays.
- Select Modify next to the FFVP Application packet item. The FFVP Application for the designated school year displays.
- 4. Select **DELETE** on the Edit menu in the top-right corner.
- 5. The CNP System transfers you to the bottom of the screen and a warning message displays.
- 6. Select the **Delete** button at the bottom of the page. A confirmation message displays.
- 7. Select Finish.



**WARNING:** Once the application has been deleted, it is permanently removed and cannot be restored. Use caution before deleting an application.

# **Verification Collection Report (FNS 742)**

Sponsors use the Verification Report function to complete and submit the mandatory annual verification report to the CSDE. The verification report contains information about sites collecting applications, site enrollment, eligibility information, and verification results. Prior to completing the report online, refer to the Verification Collection Report (FNS 742) paper form and instructions available on the CSDE's Verification Procedures Web page.

# **To access a Verification Report**

- 1. On the blue menu bar, select **Applications**. The Applications menu screen displays.
- 2. On the menu, select **Verification Report**. The Verification Reports list screen displays.

# To complete or modify a Verification Report

- 1. On the blue menu bar, select **Applications**. The Applications menu screen displays.
- 2. On the menu, select **Verification Report**. The Verification Reports list screen displays.
- Select Modify next to the year that you would like to enter data into the Verification Report. The Verification Report screen for the designated year selected displays.
- Enter information into the screen fields provided. Refer to the Verification Collection Report and Instructions for details about each section.
- 5. Select **Save**. A confirmation screen displays.
- 6. Select **Edit** to return to the Verification Report screen.

OR

Select **Finish** to return to the Verification Reports list screen.

**Note:** The Verification Report is automatically submitted when all required fields have been completed **without errors** and the user selects the **Save** button. If the errors are not corrected, the form status is "Error."

# **Food Safety Inspections**

The Food Safety Inspections screen allows sponsors to enter annual food safety inspection information for each of their sites. Food safety inspection reports are submitted for the prior year. For example, during school year 2015-16, sponsors are submitting food safety inspection reports for school year 2014-15.

**Note**: Only enrolled sites are listed. If the site has an application on file for the designated year, it will be listed and the street address on that application will be displayed.

# To access a Food Safety Inspections report

- 1. On the blue menu bar, select **Applications**. The Applications menu screen displays.
- 2. On the menu, select **Food Safety Inspections**. The Food Safety Inspections list screen displays.

# To complete or modify a Food Safety Inspections report

- 1. On the blue menu bar, select **Applications**. The Applications menu screen displays.
- 2. On the menu, select **Food Safety Inspections**. The Food Safety Inspections list screen displays.
- Select Modify next to the year that you would like to enter data into the Food Safety
  Inspections screen. The Food Safety Inspections screen for the designated year selected
  displays.
- 4. Enter information into the screen fields provided.
- 5. Select **Save**. A confirmation screen displays.
- 6. Select **Edit** to return to the Food Safety Inspections screen.

OR

Select Finish to return to the Food Safety Inspections list screen.

**Note:** The Food Safety Inspections Report is automatically submitted when all required fields have been completed without errors and the user selects the **Save** button. If you do not correct the errors, the form status is "Error."

# To delete a Food Safety Inspections report

- 1. On the blue menu bar, select **Applications**. The Applications menu screen displays.
- 2. On the menu, select **Food Safety Inspections**. The Food Safety Inspections list screen displays.
- Select Modify next to the year that you would like to enter data into the Food Safety
  Inspections screen. The Food Safety Inspections screen for the designated year selected
  displays.
- 4. Select **DELETE** on the Edit menu in the top-right corner.
- 5. The CNP System transfers you to the bottom of the screen and a warning message displays.
- 6. Select the **Delete** button at the bottom of the page. A confirmation message displays.
- 7. Select Finish.



**WARNING**: Only Food Safety Inspections reports that have not been submitted can be deleted. Selecting the **DELETE** button permanently deletes the Food Safety Inspections reports from the system. It is not recoverable once deleted.

# **Download Forms**

The Download Forms function allows users to view, download and/or print all forms and documents made available on the site by the CSDE.

#### To access Download Forms

- 1. On the blue menu bar, select **Applications**. The Applications menu screen displays.
- 2. On the menu, select **Download Forms**. The Download Forms screen displays.

#### To download or view a form

- 1. On the blue menu bar, select **Applications**. The Applications menu screen displays.
- 2. On the menu, select **Download Forms**. The Download Forms screen displays a list of all available forms.
- 3. Select the form ID of the form you wish to download. If the form is a document, a gray dialog box appears.
- 4. Select **Open** to view the form.

OR

Select **Save** to save the form to your computer.

**Note:** The software application associated with the form will initiate the opening of the form. For example, if the form is a Microsoft Word document, Microsoft Word on your desktop will initiate the opening of the form. This is also true with Microsoft Excel or Adobe Acrobat forms.

5. Select the **Back** button to return to the previous screen.



**TIP:** The **New Sponsor?** column indicates whether the form is required for submission by sponsors new to the School Nutrition Programs.

# **Claims**

The CNP System Claims component allows sponsors to submit monthly online reimbursement claim requests to the CSDE, review claim rates and review historical payment summaries.



# **About the Claims Process**

A sponsor submits a reimbursement claim to the CSDE for every month in which one or more sites participates in the School Nutrition Programs. Sponsors may enter sponsor and site information into the monthly claim form beginning at the first of every month. Sponsors have thirty days from the last day of the claim month/year to submit an original claim

**Note:** Claims cannot be created for a month if there is no approved Application Packet in effect for that period. If you cannot access claims for a specific month, be sure your Application Packet has been approved. If your Application Packet has been approved and you still cannot enter a claim for a specific month, contact the CNP System Help Desk to validate the effective date of the sponsor application and site application.

At the time claims are submitted, they are checked by the CNP System to ensure they conform to established business rules governing reimbursement claim eligibility and approval.

# **Claim Dates**

Various dates are used in the CNP System claims function. Table 4 identifies and describes the dates used:

Table 4: Claim Dates for the CNP System						
Date	Description					
Date Created	This date is set to the current system date when the claim is initially created.					
Date Modified	This date is set to the current system date when the claim is initially created and each time the claim is saved.					
Date Received	This date is typically set to the date the claim was first submitted to the CSDE. The date can be changed by an authorized CSDE user via the Internal Use Only section of the claim form until the claim has been processed for payment. The value of this field is used to validate the 30/60 day claim rules.					
Date Accepted	This date is set to the current system date each time the claim is submitted for payment and contains no errors. If errors are detected during the submit process, the date is not set.  These claims are identified with a status of "Accepted." Accepted claims can be modified until they are included in a payment batch.					
Date Processed	This is the date that the claim was added by the CSDE into the batch payment process (via Payment Tracking in the Accounting module). Once the claim has been added to a batch (i.e., "batched"), it cannot be modified.  These claims are identified with a status of "Accepted*" until the batch process has completed. When the batch process is completed, the status of the claim is "Processed."  If a change is required to a claim that has a status of "Accepted*" or "Processed,"					
	a revised claim must be entered into the system.					

# **Claim Entry**

The Claim Entry function is used to enter, modify and view claims. The CNP System provides the ability to submit claims at the sponsor or site level. Original and upward adjusted claims cannot be submitted if the received date is more than 15 days from the last day of the claim month/year. To create a claim in a given month, an approved Application Packet must be in effect for the period.



**WARNING**: Only sponsors authorized by the CSDE can submit site-level claims. Please contact the CNP System Help Desk if you are interested in site-level claiming.

# **To access Claim Entry**

- 1. On the blue menu bar, select **Claims**. The Claims menu screen displays.
- 2. From the Claims menu, select the type of claim you would like to enter (e.g., SNP, SSO or FFVP). The Claim Year Summary screen displays.
  - If a sponsor has already been selected, the **Claim Summary** screen displays.
  - If no sponsor has been selected, use the Sponsor Search to search for and select a sponsor.
- 3. Select the **Claim Month** you would like to submit a claim. The Claim Month Details screen displays.

**Note:** The current school year is the default year if no other school year has been selected. For help selecting a new school year, see "Selecting a School Year" on page 13.

# **Claim Year Summary**

The Claim Year Summary summarizes information regarding the claim for each claim month in the designated year (see figure 24).

- Adj Number: Identifies the number of revisions associated with the claim. Each revision must be reprocessed by the CSDE.
- Claim Status: Identifies the current status of the claim.
- **Date Received:** Identifies the date the CNP System initially received the claim submission. Note: The CSDE has the authority to modify this date.
- Date Processed: Identifies the date the claim was included in the payment batch process.
- **Earned Amount:** Identifies the current value of the claim.

Claim Month	Adj Number	Claim Status	Date Received	Date Processed	Earned Amount
Jul 2014					\$0.00
Aug 2014					\$0.00
Sep 2014					\$0.00
Oct 2014	0	Processed	11/06/2014	11/19/2014	\$25,046.32
Nov 2014	0	Processed	12/03/2014	12/17/2014	\$20,925.22
Dec 2014	0	Processed	01/07/2015	01/20/2015	\$20,933.78
Jan 2015	0	Processed	02/03/2015	02/18/2015	\$18,638.18
Feb 2015	0	Processed	03/04/2015	03/19/2015	\$18,053.82
Mar 2015	0	Processed	04/01/2015	04/20/2015	\$26,034.78
Apr 2015					\$0.00
May 2015					\$0.00
Jun 2015					\$0.00
				Year to Date Totals	\$129,632.10

Figure 24: Claim Year Summary Screen

#### **Claim Month Details**

From the Claim Month Details screen, you can access a specific claim form or a summary of the submitted claim.

If the claim has been processed, the options are **View** (to view the completed claim form) or **Summary** (to view the calculated payment summary related to the claim). Figure 25 shows an example of processed claims.

Claim Month: March 20	15					
Claim Items	Adj Number	Date Received	Date Accepted	Date Processed	Earned Amount	Status
View   Summary	0	04/01/2015	04/01/2015	04/20/2015	\$26,034.78	Processed
				Total Earned	\$26,034.78	

Figure 25: Claim Month Details Screen - Example of Processed Claims

If the claim has not been processed, the options are **View** (to view the completed claim form), **Modify** (to enter a new claim or modify an existing claim) or **Summary** (to view the calculated payment summary related to the claim).

**Note:** Claims can be modified **until** they have been added by the CSDE into the batch payment process. After a claim has been included in a payment batch, the status of the claim is "Accepted\*" until the batch process has completed. When the batch process is complete, the status of the claim is "Processed."

## **Claim Site List**

Beginning with school year 2014-15, sponsors will perform site-level claiming. The sponsor will first select **Add Original Claim** from the Claim Months Detail screen. The Claim Site List screen will display (see figure 26).



Figure 26: Claim Site List Screen

The sponsor would use the Claim Site List screen to select the site whose claim to add, view, or modify.

**Note:** Only active sites with and approved application packet for the school year will the ability to enter a claim.

# To add an original claim

Claims can be entered for each eligible month in the school year. Eligible months are determined based on an approved Application Packet and the designated application effective date (identified by the CSDE in the Internal Use Only section of the sponsor and site applications).

- From the Claims menu, select the type of claim you would like to enter (e.g., SNP, SSO or FFVP). The Claim Year Summary screen displays.
- 2. Select the desired claim month. The Claim Month Details screen displays.

Select **Add Original Claim** button. If the sponsor is performing site-level claiming, the Claim Site List screen displays. Under Actions, select **Add** to the left of the Site Name you wish to add an original claim. The Claim for Reimbursement screen display (see figure 27).



Figure 27: Claim Month Details Screen - Add Original Claim

**Note**: The **Add Original Claim** button will only display on Claim Month Details screens that currently have no claims created.

- Enter claim information for all enrolled programs. Only the programs identified in an approved Application Packet with the appropriate effective date will be available for data entry.
- 4. Select **Save**. The Claim Month Details screen displays.
- 5. Review the information.
  - To make a modification or correction to the claim, select the **Back** button to return to the Claim for Reimbursement screen
  - To submit the claim, check the Certification box and select the Submit for Payment button.

**Note**: When the **Submit for Payment** button is selected, the CNP System performs additional edit checks (e.g., 30/60 day rule, etc.). If the CNP System identifies errors, the errors must be corrected before the user can submit the claim for payment.



**WARNING**: An original claim cannot be submitted by a sponsor if the received date is more than 30 days since the last day of claim month/year. For exceptions to this rule, contact the CNP System Help Desk.

# To modify an unprocessed claim

Claims can be modified as many times as desired until the claim has been submitted *and* processed by the CSDE for payment distribution.

- 1. From the **Claims** menu, select the type of claim you would like to view (e.g., SNP, SSO or FFVP). The Claim Year Summary screen displays.
- 2. Select the desired **Claim Month**. The Claim Month Details screen displays.

The Claim Site List screen displays. Under Actions, select **Modify** to the left of the Site Name you wish to view. The Claim for Reimbursement screen displays

**Note**: The Summary link is not active until a claim has been submitted with no errors.

- 3. Update claim information.
- 4. Select **Save**. The Claim Month Details screen displays.
- 5. Review the information.
  - To make a modification or correction to the claim, select the **Back** button to return to the Claim for Reimbursement screen
  - To submit the claim, check the Certification box and select the Submit for Payment button.

**Note**: When the **Submit for Payment** button is selected, the CNP System performs additional edit checks. If the CNP System identifies errors, the errors must be corrected before the user can submit the claim for payment.



**WARNING**: An original claim cannot be submitted by a sponsor if the received date is more than 15 days from the last day of claim month/year. For exceptions to this rule, contact the CNP System Help Desk.

# To revise a processed claim

Claim revision resulting in a downward adjustment may be submitted at any time. Claim revisions resulting in an upward adjustment may be submitted if the date of submission is within 30 days of the last day of the original claim month. Revised claims must be reprocessed by the CSDE regardless of their original status.

- From the Claims menu, select the type of claim you would like to enter (e.g., SNP, SSO or FFVP). The Claim Year Summary screen displays.
- 2. Select the desired **Claim Month**. The Claim Month Details screen displays.
- If the sponsor is performing site-level claiming, the Claim Site List screen displays.
   Under Actions, select Revise to the left of the site name whose claim you wish to revise.
   The Claim for Reimbursement screen displays

**Note**: The **Add Revision** button will only display on Claim Month Details screens that currently have no claims created.

- 4. Make any necessary changes to the claim.
- 5. Select **Save**. The Claim Month Details screen displays.
- 6. Review the information.
  - To make a modification or correction to the claim, select the Back button to return to the Claim for Reimbursement screen
  - To submit the revised claim, check the Certification box and select the Submit for Payment button.

**Note**: Revised claims must be reprocessed by the CSDE regardless of their original status.



**WARNING**: An upward adjusted claim cannot be submitted by a sponsor if the received date is more than 30-days since the last day of claim month/year. For exceptions to this rule, contact the CNP System Help Desk.

#### To view a claim

- From the Claims menu, select the type of claim you would like to view (e.g., SNP, SSO or FFVP). The Claim Year Summary screen displays.
- 2. Select the desired claim month. The Claim Month Details screen displays.
- 3. If the sponsor is performing sponsor-level claiming, select **View.** The Claim for Reimbursement screen displays.

If the sponsor is performing site-level claiming, the Claim Site List screen displays.

Under Actions, select **View** to the left of the Site Name you wish to view. The Claim for Reimbursement screen displays.

# To view a Claim Summary

The Claim Summary allows you to view a summary of the month's claim in an easy-to-read or print format. No modifications can be made from this page.

- 1. From the **Claims** menu, select the type of claim you would like to view (e.g., SNP, SSO or FFVP). The Claim Year Summary screen displays.
- 2. Select the desired **Claim Month**. The Claim Month Details screen displays.
- 3. If the sponsor is performing sponsor-level claiming, select **Summary**. The Claim for Reimbursement Summary screen display (see figure 28).

If the sponsor is performing site-level claiming, the Claim Site List screen displays. Under Actions, select **Summary** to the left of the Site Name you wish to view. The Claim for Reimbursement Summary screen displays.

Meal Type	Meals/Supplements Served	Federal Rate	Reimbursement Federal Amount
National School Lunch Program			
Free	4,996	2.9800	14,888.08
Reduced	899	2.5800	2,319.42
Paid	15,298	0.2800	4,283.44
Total	21,193		21,490.94
Performance-Based Reimburser	nent (Lunch)		
Claimed	21,193	0.0600	1,271.58
Adjusted	0	0.0600	0.00
Total	21,193		1,271.58
School Breakfast Program			
Free	1,753	1.6200	2,839.86
Reduced	167	1.3200	220.44
Paid	757	0.2800	211.96
Total	2,677		3,272.26
Claim Reimbursement Total			26,034.78
Sponsor Claim Reimbursement			
Current Claim Reimbursement Tota			26,034.78
Previous Claim Reimbursement Total			0.00
Net Claim Reimbursement Total			26,034.78

Figure 28: Claim for Reimbursement Summary Screen

# **Claim Rates**

The CNP System provides a screen to view claim for reimbursement rates by year. The rates displayed apply for the rate year defined at the top of the page. Meals are reimbursed based on the designated rate established by the USDA. Annually, the reimbursement rates are entered by authorized CSDE staff through the Claim Rate Maintenance screens in the Maintenance and Configuration module.

#### To access Claim Rates

- From the Claims menu, select Claim Rates. The Claim Rates screen display (see figure 29).
- 2. Use the **Back** button to return to the Claims menu.

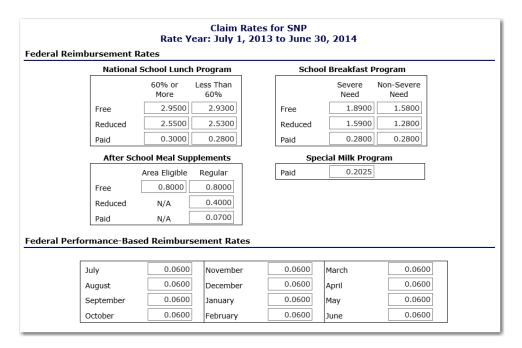


Figure 29: Claim Rates for SNP Screen



**TIP:** The **Claim Rates** screen defaults to the designated school year identified at the top right of the screen. To view the claim rates for a previous year, see "Selecting a School Year" on page 13.

# **Security**

System-authenticated users (i.e., users that are logged on) may change their password through the Change Password feature.



# **Security menu**

The Security menu option within the School Nutrition Programs module is the access point to the Change Password and User Manager functions.

# To access the Security menu

- 1. Select **Security** on the blue menu bar at the top of the page. The Security menu displays.
- 2. Select a security item to access that security function.

# **To access Change Password**

- 1. On the blue menu bar, select **Security**.
- 2. On the Security menu, select Change Password. The Change Password screen displays.
- 3. Enter your **New Password**.
- 4. Re-Enter your New Password.
- 5. Select **Save**. A confirmation message displays.
- 6. Select **Edit** to return to the Change Password screen you just modified. OR

Select **Finish** to return to the Security menu.



Figure 30: Change Password Screen

**Note:** Security configuration settings require a password ten (10) characters in length. Please note that the password must be ten (10) characters in length. The password must contain at least one number, one letter and one special character (e.g., !, ?, /). Passwords are case sensitive.

# Application Packet Process



This section of the manual provides information on how the CSDE can review and approve Application Packets through the CNP System.

Note: For security purposes, users can only view sponsors to whom they are associated.

# **Submitting an Application Packet**

All new enrollment or renewal enrollment applications are initially created with a status of "Pending Validation." Once the Application has been saved, the systems validates the business rules and the application's status is set by the CNP System to either "Error" (if any errors exist) or "Not Submitted" (no errors, but the Application Packet has not been submitted).

Only complete Application Packets that have no errors can be submitted to the CSDE. To submit a completed Application Packet, the sponsor would select the **Submit for Approval** button. This simulates sending a completed Application Packet in the mail. Application items are placed in a view-only mode for the sponsor.

An Application Packet can be submitted to the CSDE (i.e., the **Submit for Approval** button is enabled) only if the conditions below have been met:

- the Sponsor Application must contain no errors;
- at least *one* Site Application must exist and contain no errors;
- if the sponsor is using a FSMC, at least *one* contract must exist and contain no errors;
- if the sponsor is participating in the CEP offered by the USDA, the CEP Schedule must exist and contain no errors;
- all items in the Checklist must be submitted (submitted checkbox checked and date submitted is entered); and
- the sponsor is not closed.

Once the sponsor has submitted the Application Packet, the CSDE will review each item in the submitted Application Packet. The CSDE may approve each application item, deny an application item, or return the application item and its respective Application Packet back to the sponsor for correction.

If the Application Packet is denied or returned to the sponsor for correction, the CSDE will provide comments within the respective Application Packet item as to why the application was denied or what needs to be corrected in order to re-submit the Application Packet.

# **Application Packet Statuses**

Statuses are used to manage the workflow of the Application Packet. Each packet can have only one status at a time.

#### **Not Submitted**

The packet has a status of "Not Submitted" when the packet is created for the first time or when
any of the packet items are created, revised, or modified, but the Application Packet has not been
submitted to the CSDE.

#### Submitted

- The packet has a status of "Submitted" when the sponsor uses the **Submit for Approval** button on the Application Packet screen to submit the error-free packet to the CSDE for review.
- If the packet status is "Submitted," the entire packet becomes read-only to the sponsor.
- All applications that are "Submitted" must ultimately be "Approved," "Denied" or "Returned for Correction" or "Withdrawn."

#### **Approval Recommended (i.e., First Level Approved)**

- When a sponsor is new to the program, the CNP System will require two levels of approval. This
  status represents the first level of approval performed by the CSDE before a final approval is
  granted.
- The Application Packet screen will display the First Approval button when the first level
  approval is required. After the button has been selected, this button will not display; however, the
  Approve button will be displayed.

#### Approved

• The packet has a status of "Approved" when the CSDE has approved each packet item AND has selected the **Approve** button on the Application Packet screen.

#### **Denied**

- The packet has a status of "Denied" when the CSDE selects the **Deny** button on the Application Packet screen.
- When a packet is "Denied", the packet remains view-only and nothing in the packet can be
  modified. The only way to edit items in a denied packet is for the CSDE to change the status of the
  packet to something other than "Denied."
- By denying an Application Packet, the status of all items within the packet is automatically set to "Denied."
- An "Approved" packet cannot be "Denied."

#### **Returned for Corrections**

- The packet has a status of "Returned for Corrections" when the CSDE selects the **Return** button on the Application Packet screen.
- This status unlocks the packet for the sponsor and sets the status back to "Not Submitted."
- An "Approved" packet cannot be "Returned for Corrections."

#### Withdrawn

- The packet has a status of "Withdrawn" when the sponsor or CSDE selects the **Withdraw** button on the Application Packet screen.
- An Application Packet with a status of "First Level Approved" can be withdrawn.
- An Application Packet with a status of "Approved" packet cannot be "Withdrawn." If an application has been "Approved", it can only be "Cancelled" or "Terminated" by the CSDE (see *Application Packet* section).

# **Application Statuses**

Statuses are used to define the current state of an application packet item. Each application can have only one status at a time.

#### **Pending Validation**

The application has a status of "Pending Validation" when the application has not yet been opened
or saved.

#### **Error**

 The application has a status of "Error" if it has failed system validation rules. Data entered is maintained.

#### **Not Submitted**

• The application has a status of "Not Submitted" when the application is saved without error, but the Application Packet has not been submitted to the CSDE.

#### **Submitted**

- The application has a status of "Submitted" when the sponsor has submitted the Application
   Packet to the CSDE for review (i.e., the sponsor has selected the Submit for Approval button).
- Any application that is marked "Not Submitted" is changed to "Submitted"
- The Application Packet becomes read-only to sponsor users.

#### **Approved**

• The application has a status of "Approved" when the CSDE has approved the application (i.e., the CSDE selected "Approved" in the Internal Use Only section of the form).

#### **Denied**

- The application has a status of "Denied" when the CSDE has denied the application (i.e., the CSDE selected "Denied" in the Internal Use Only section of the form).
- If the application is "Denied", it can no longer be modified by the sponsor. Only the CSDE can change the status of the application.
- When setting the application status to "Denied", the CSDE should enter a comment in the Comments to sponsor field explaining the reason the application was denied.

#### **Returned for Correction**

- The application has a status of "Returned for Correction" when the CSDE has identified errors in the application and has selected "Returned for Correction" in the Internal Use Only section of the form.
- When setting the application status to "Returned for Correction", the CSDE should enter a comment in the Comments to sponsor field explaining the reason the application was returned.

#### Withdrawn

- The application has a status of "Withdrawn" when the CSDE has selected "Withdrawn" in the Internal Use Only section of the form.
- If the Application Packet has ever been approved, there will not be an option to withdraw.

# **Claim Statuses**

Statuses are used to define the current state of a claim. Each claim can have only one status at a time.

#### Not Eligible

• The claim has a status of "Not Eligible" when there is an application condition that is preventing claiming for the selected month (e.g., sponsor or site is not authorized on the Application Packet to operate for the selected month or the Application Packet status is not "Approved").

#### Incomplete

• The claim has a status of "Incomplete" when the claim has been created in the CNP System but the **Save** button was never clicked (e.g., timeout, logout, etc.). The CNP System saves the data that has been entered, but no edits have been performed.

#### **Error**

 The claim has a status of "Error" when the claim has been submitted and has business rule violations.

#### **Pending**

- The claim has a status of "Pending" when the claim has been saved and online edits have been
  performed, but the claim has not been submitted and validated with additional edits (e.g., 30/60
  days edit, etc.).
- Applicable only when the sponsor is participating in sponsor-level claiming.

#### Validated

- This site claim has a status of "Validated" when the site claim has been entered, validated and contains no errors.
- Applicable only when the sponsor is participating in site-level claiming.

#### Accepted

- The claim has a status of "Accepted" when the claim has passed all online edits and additional edits (e.g., 30/60 days edit, etc.), and is ready to be included in the payment tracking process.
- The claim can still be modified. A revision is not necessary until the claim is included by the CSDE in a batch payment process.

#### Accepted\*

- The claim has a status of "Accepted\*" when the claim has been selected by the CSDE for inclusion in the batch payment process; however, the batch process has not run.
- The claim cannot be modified. If the claim requires a change, a revised claim must be submitted.

#### **Processed**

 Claim has been fully processed by the CSDE and has been sent to the CSDE's accounting office for disbursement of funds.

# **Glossary**

**CEP** 

The Community Eligibility Provision (CEP) operates under the NSLP and provides eligible private and public schools the opportunity to provide meals at no charge to all students. An eligible site must have 40 percent or more of its students directly certified (DC) to participate (i.e., Identified Student Percentage). Under CEP, meals shall be claimed at either the free or paid rate. The claiming percentage is derived by multiplying the DC percentage by a factor of 1.6. The resulting product is the percentage of meals claimed at the free rate and any remainder are claimed at the paid rate. Under this program, student household applications are not collected by the sponsor.

NCES

The National Center for Education Statistics (NCES) assigns unique identifiers to private and public schools to assist with data collection and analysis. The CNP System maintains this identifier in the School Nutrition Program to assist in data sharing with other systems.

**CSDE** 

The Connecticut Department of Education (CSDE) administers the child nutrition programs under the authority of the USDA. Three nutrition programs are administered: National School Lunch Program (NSLP) – including the School Breakfast Program (SBP), Seamless Summer Option (SSO) and Afterschool Snack Program (ASP) – Child and Adult Care Food Program (CACFP) and Summer Food Service Program (SFSP).

**Qualifying Data** 

The school nutrition program (SNP) participating sponsors will annually submit their enrollment and free/reduced child counts as of October 31<sup>st</sup> on the Site Enrollment screen.

Site

The physical location for serving meals to eligible participants. The site administers the meals, ensures meals are served in accordance within USDA guidelines, performs recordkeeping and ensures all other activities to maintain compliance with state and federal regulations.

**Sponsor** The organization participating in any of the nutrition programs administered by

the USDA. The sponsor has the contractual arrangement with the CSDE and is responsible for ensuring accurate recordkeeping, monitoring meal activities at the

sites and ensuring compliance with all state and federal regulations.

**Sponsor ID** The unique identifier assigned by the CNP System to each sponsor.